

# MDaemon's Email Server Helps Belz Enterprises Meet the Challenge of Change

Commercial real estate developer comes for the Lotus Notes protection, stays for 20 years



## EXECUTIVE SUMMARY

Belz Enterprises is a family-owned company that has been involved with commercial real estate and hospitality since the late 1800s. But in the late 1990s, they found they had a very modern problem: their multi-state operation needed external online protection of their Lotus Notes email server. Since then, while Belz's needs have changed with the times, one thing has not: Their rock-solid MDaemon email server still handles all email security invisibly and effortlessly.

## CHALLENGES

Headquartered in Memphis, Tennessee, Belz Enterprises is one of the South's largest commercial and industrial real estate developers with interests throughout the Mid-South and much of the country; their portfolio includes the Peabody Hotels and the Belz Factory Outlet malls. Network engineer James Rhodes joined the team back in 1996, and in a couple years he noted the company needed an external protection point for their Lotus Notes email server.

## RESULTS

James was already familiar with MDaemon from his experiences in a previous working environment.

"When I wanted to add a layer of protection, and gain better logging to the Lotus Notes system, I went with MDaemon," he said. "It was helpful in identifying remote server issues and preventing spam from making it through."

Two decades later, much has changed in the world of technology but MDaemon is still the trusted solution. Currently around 400 Belz employees use the outside email server, which primarily helps network-attached scanning printers and third-party building management systems communicate with Office 365.

"The users have no idea that some of their email even goes through the external server, which is always the best thing," James noted. "Any good solution should be invisible to the user."

The other key reason Belz has retained its relationship with MDAemon is the excellent multi-domain support. The multi-state organization has over 150 domain names with six currently in active use. At the same time, James has more job responsibilities than ever before; he handles all facets of Belz's IT environment, even the physical access control and camera systems.

"During the later days of Lotus Notes and in the days we had Exchange onsite, the MDAemon server was handling about 18,000 emails a day, with only 500 to 1,000 being legitimate business email," James said. "And the MDAemon server handled it all with no problems, no crashing. There was no having to watch over anything."

When asked about MDAemon's history of reliability, James said it "would take months to go over all of it, but in short, it has always worked extremely well. It has been an important part of identifying and fixing email-related issues, particularly when dealing with external vendors who have no access to our email systems."

## THE BOTTOM LINE

The MDAemon Email Server has been trusted by businesses of all sizes for 20 years. Its proactive malware prevention provides layered protection to safeguard all messaging communications. It also includes email encryption and archiving features, mobile device management, remote administration, and more. And it supports mailing lists, content filtering and multiple domains while offering flexible administration and an open standards design.

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"The key thing is that, if the solution did not work, and work so well that I usually check on it only once a year during license renewal, why would we keep it? That's why I've been recommending MDAemon to people for the past 20 years."

**JAMES RHODES, NETWORK ENGINEER AT BELZ ENTERPRISES**

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If you're interested in a rock-solid and reliable email security solution that will also grow with your business, give MDAemon Technologies a call at 817-601-3222, or visit [mdaemon.com](http://mdaemon.com).



"I can't remember a single time in the past 20 years that I've had to restart the MDAemon server, or restart the Windows OS due to problems with MDAemon."

**JAMES RHODES,  
NETWORK ENGINEER  
AT BELZ ENTERPRISES**