

# County Government Saves Money and Gains Features by Switching to MDaemon

Email server consolidates 10 years of growth into a flexible, cohesive solution



## EXECUTIVE SUMMARY

Cheshire County in New Hampshire covers 730 square miles and is home to 76,000 residents. The 450 full-time county employees provide services from three separate campuses, including the sheriff's department, officer dispatch, jail, and nursing home. Time, distance, and weather that is often inclement make the need for reliable email communication extremely important – but the county's system had grown unwieldy and expensive. After extensive testing, MDaemon's email server proved to be the solution they needed.

## CHALLENGES

Robert Hummel, IT Director, summarizes Cheshire County's email challenge as follows: "Through 10 years of growth, we used a mixture of offsite hosted and in-house servers making email management a real challenge."

Specifically, the county was using a combination of cloud-hosted and on-premise email servers with no central management. Internal email was working through different hardware systems in different locations and had no support for training or connectivity. External email capabilities were limited by number of users and available storage.

"It was difficult to house and search messages throughout our system," Robert said. "You can imagine what a challenge that is for any governmental agency."

Cheshire County researched and tested several solutions; most lacked flexibility and archiving capabilities, while others were expensive, as well as rigid. After conducting a six-month evaluation that included creating problems in order to test solutions as well as the ability of their IT team to address the issues, their final solution was to implement MDaemon Technologies' email server. MDaemon has been approved for use by all county employees and for both internal and external use.

"Never having run a mail server, there was a bit of a learning curve," Robert said. "But overall, the learning curve for our IT team was minimal."

## RESULTS

Cheshire County's IT team easily migrated 260 users and more than 880,000 messages, folders and contacts to MDAemon. They now maintain a single, affordable email system with no storage caps; MDAemon also provides strong security features that make it easy to identify suspicious email and to set policies for desktop and mobile users that protect the county's sensitive data.

MDaemon's security features incorporate multiple layers of security techniques to minimize possible server exploits. Its advanced email authentication techniques and over two decades of email security expertise provide layered protection to safeguard email communications.

Cheshire County appreciates the flexibility to configure their solution as needed. As an additional benefit, county employees required only minimal training to learn the new system, which they appreciate for its ease of use and strong collaboration features.

## THE BOTTOM LINE

[MDaemon](#) is one of the most widely used Microsoft Exchange alternative mail servers in the world. MDAemon Technologies is a recognized pioneer and industry expert in email server and secure email gateway software that is trusted by organizations in over 140 countries. For more than 20 years, its mission has been to help companies maintain secure email communication by delivering reliable, affordable software and services that require minimal effort to manage and maintain. As Cheshire County can attest, MDAemon simplifies messaging and collaboration requirements with an intuitive, user-friendly design offering enterprise-class features that can be managed with minimal training and support.



“MDaemon costs less than our three previous systems and is easier to manage.”

**ROBERT HUMMEL,**  
**IT DIRECTOR**

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“Our MDAemon email solution is easy to manage and is backed by excellent customer support. We're very satisfied with MDAemon Technologies.”

**ROBERT HUMMEL**

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To learn more about how MDAemon can provide your business greater email flexibility and security at a lower cost, call us at 817-601-3222, or visit [mdaemon.com](http://mdaemon.com).