



Rescue

Secure Cloud Services for your online business since 1999.
.Reliable .Secure .Speed .Scalable .Manageable .Compliant

Powered By:



+ **Get a remote support tool that can keep up.**
Rescue features let you provide a seamless support experience for end users, with efficiencies built in for your support team.

Features



Remote Support



Mobile Support



Video Support(Lens)



Integrations & APIs



Security



Administration & Reporting



Customization



Branding

Benefits



Scalability & Reliability



Security & Organization Policies



Helpdesk software integrations



Remote control & file transfer



Centralized Management



Month-To-Month Flexibility



27x7 Expert Support

Learn More <https://www.xcellhost.cloud/rescue>

Improve Your KPIs Using LogMeIn Rescue



First call resolution (FCR):
Increase up to 38 points



Average handle time (AHT):
Up to 15% savings



Net promoter score (NPS):
Increase up to 50+ points



Customer satisfaction (CSAT):
Increase up to 28 points

Plans

The Right Remote Support Product For Your Company.

No setup fees. No hidden costs. Predictable pricing, always.

Device support for IT and customer care teams from simple remote support troubleshooting to sophisticated workflows.

- ✓ Real-time monitoring & reporting
- ✓ Screen sharing
- ✓ Remote control
- ✓ Diagnostics
- ✓ File transfer
- ✓ Unattended machine access
- ✓ Customization & branding
- ✓ Integrations, APIs & mobile SDK
- ✓ Scripting
- ✓ Agent collaboration
- ✓ Desktop calling card
- ✓ Custom & predefined support channels
- ✓ Agent & Administrator management
- ✓ Top smartphone and tablet support*
- ✓ SMS connection method*
- ✓ Mobile device configuration*
- ✓ Push various profiles and settings*
- ✓ SDK for in-app support*

Rescue Remote Support

₹93312.25_{/yr}

Billed Annually

SAVE 27%

Options

*Mobile Support Add-on

₹2700 /month per seat