

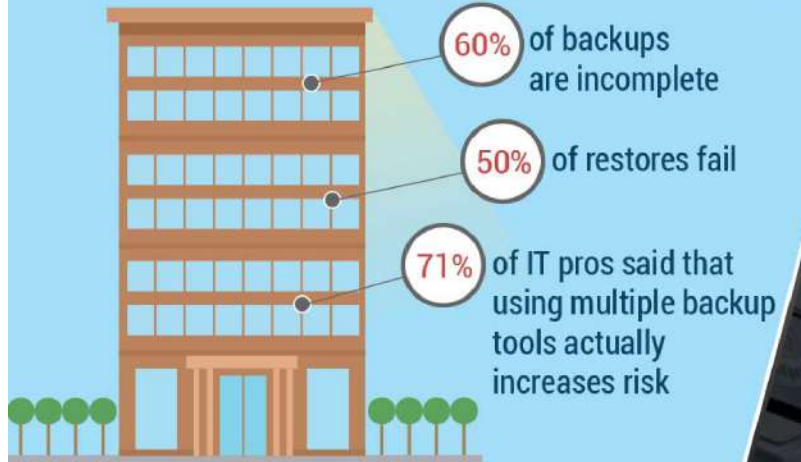


Managed Backup Services

Secure Cloud Services for your online business since 1999.
.Reliable .Secure .Speed .Scalable .Manageable .Compliant



Lose your data, lose your business...



Reliably Protect Your Data And Your Business

- 24/7 Monitoring and Management of Environment Activity
- Real time incident remediation Day or Night
- Guaranteed service levels, backup success and critical restore response time
- Updates, upgrades, and plans for expansion/capacity growth in your IT environment

- Save Time & Money
- Remove the burden of backup operations
- Minimize staffing issues
- Focus IT on strategic business priorities



- 95% Monthly average backup success rate needed to protect your business
- 98% Minimum Managed Backup success rate

An assigned Service Delivery Manager oversees the provision of

- ✓ Proactive monitoring and management of your environment
- ✓ Access to world-class experts
- ✓ Full transparency to help verify the security of your data
- ✓ Best practices based on deep and wide industry experience
- ✓ Excellent backup success rates
- ✓ Rapid issue response time



Start Protecting Your Precious Data Today <https://www.xcellhost.cloud/managedbackup>



Consult



Manage



Guarantee



Enhance



Invest



Deploy



Service

Standard Operating Procedures
Service Level Agreements
Recovery Point Objective

Recovery Time Objective
Maintenance Windows
Support Process

Performance
Capacity
Agents

Monitoring
Reporting



Configuration

Resilience
Reliability
Maturity

Scalability
Integrity



Infrastructure

Servers
Disk Storage
Network

FC/SCS/NAS
Availability
Supportability

Backup Appliances
Tape/Removable Storage
Operating System Configuration

XCELLHOST STRESS-FREE SUPPORT EXPERIENCE



Security



Support



Compliance



Reliability



Scalability