

Signs Your Application May Need Better Speech-to-Text

1



Rising support requests from transcription errors



High customer churn rate

2



Surprised by lower NPS scores



Lack visibility into customer, employee, partner, conversations

4



Rising compliance issues



New product and services not selling

6



Low upsell rates by sales agents



Low employee productivity on phone calls or meetings

8



Engineering push back. In-house projects drag on for years.

9

You can deliver a better voice experience.

If these issues resonate with you, it might be time to try Deepgram. Find out how we can help at deepgram.com.

