



TSC Auto ID Technology Co., Ltd.

Corporate Headquarters

9F., No.95, Minquan Rd., Xindian Dist.,
New Taipei City 23141, Taiwan (R.O.C.)
TEL: +886-2-2218-6789 FAX: +886-2-2218-5678
Web site: www.tscprinters.com

Li Ze Plant

No.35, Sec. 2, Ligong 1st Rd., Wujie Township,
Yilan County 26841, Taiwan (R.O.C.)
TEL: +886-3-9906677 FAX: +886-3-9905577

Product End of Life (EOL) Notice

(Notification on termination of MH240 Series)

2021/06/29

To whom it may concern,

This letter is a formal notification that TSC Auto ID Technology Co., Ltd. is initiating the End of Life (EOL) process for **MH240 series** printer. After a thorough review of our existing product offering, we have made the determination to discontinue this product in order to provide you with more advanced products.

The replacement product for the **MH240 series** is the **MH241 series** which is designed to provide a seamless transition in all applications as well as offer new capabilities.

We sincerely appreciate your use of these terminated products, and the understanding on any inconvenience caused by this termination.

Model	*Last Buy Date	*Last Ship Date	Product Discontinuation Date	Service & Support Discontinuation Date	Replacement Model
MH240 Series MH240T Series MH240P Series	2021/09/30	2021/12/31	2021/12/31	2026/12/31	MH241 Series MH241T Series MH241P Series

** Please place your order of whole printer and spare parts before last buy date.*

Key enhancement of new replacement

Model	MH240 series	MH241 series	Remark
Controller	A5 Controller	New A5 controller	Upgraded for new features
Black mark media sensor	Single (Bottom)	Dual (TOP/Bottom)	Switchable via panel
Media loading spindle	1"/1.5"/3"	1.5"/3" or 1" (dealer option)	
Operation temperature	5~40 °C	0~40 °C	
GPIO + Parallel	GPIO (HD15F) + Parallel	GPIO (DB15F) + Parallel	Factory option
Slot in Wi-Fi	802.11a/b/g/n	802.11a/b/g/n/ac + BT4.2 combo module	Dealer option (including slot-in housing)
Bluetooth	BT4.0	BT5.0 with MFi	Factory option
SOTI Connect	NA	YES	
TPH Odometer	NA	YES	TPH identification and odometer
TPH Care	NA	YES	Real time bad dot detection

Thanks and we look forward to working with you on other TSC alternative products.

Yours truly,
Roger Chien
Product Management Department
TSC Auto ID Technology Co., Ltd.