



TSC Auto ID Technology Co., Ltd.

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Product End of Life (EOL) Notice
(Notification on termination of MX240P Series)

2021/06/29

To whom it may concern,

This letter is a formal notification that TSC Auto ID Technology Co., Ltd. is initiating the End of Life (EOL) process for **MX240P series** printer. After a thorough review of our existing product offering, we have made the determination to discontinue this product in order to provide you with more advanced products.

The replacement product for the **MX240P series** is the **MX241P series** which is designed to provide a seamless transition in all applications as well as offer new capabilities.

We sincerely appreciate your use of these terminated products, and the understanding on any inconvenience caused by this termination.

Model	*Last Buy Date	*Last Ship Date	Product Discontinuation Date	Service & Support Discontinuation Date	Replacement Model
MX240P Series	2021/09/30	2021/12/31	2021/12/31	2026/12/31	MX241P Series

** Please place your order of whole printer and spare parts before last buy date.*

Key enhancement of new replacement

Model	MX240P	MX241P	Remark
Controller	A5 Controller	New A5 controller	Upgrade for new features
Black mark Media Sensor	Single (Bottom)	Dual (TOP/Bottom)	Switch via panel
Operation temperature	5~40 °C	0~40 °C	
GPIO + Parallel	GPIO (HD15F) + Parallel	GPIO (DB15F) + Parallel	Dealer option
Slot in Wi-Fi	802.11a/b/g/n	802.11a/b/g/n/ac + BT4.2 combo module	Dealer option
Bluetooth	BT4.0	BT5.0 with MFi	Factory option
SOTI Connect	NA	YES	
TPH Odometer	NA	YES	TPH identification and odometer
TPH Care	NA	YES	Real time bad dot detection

Thanks and we look forward to working with you on other TSC alternative products.

Yours truly,
Roger Chien
Product Management Department
TSC Auto ID Technology Co., Ltd.