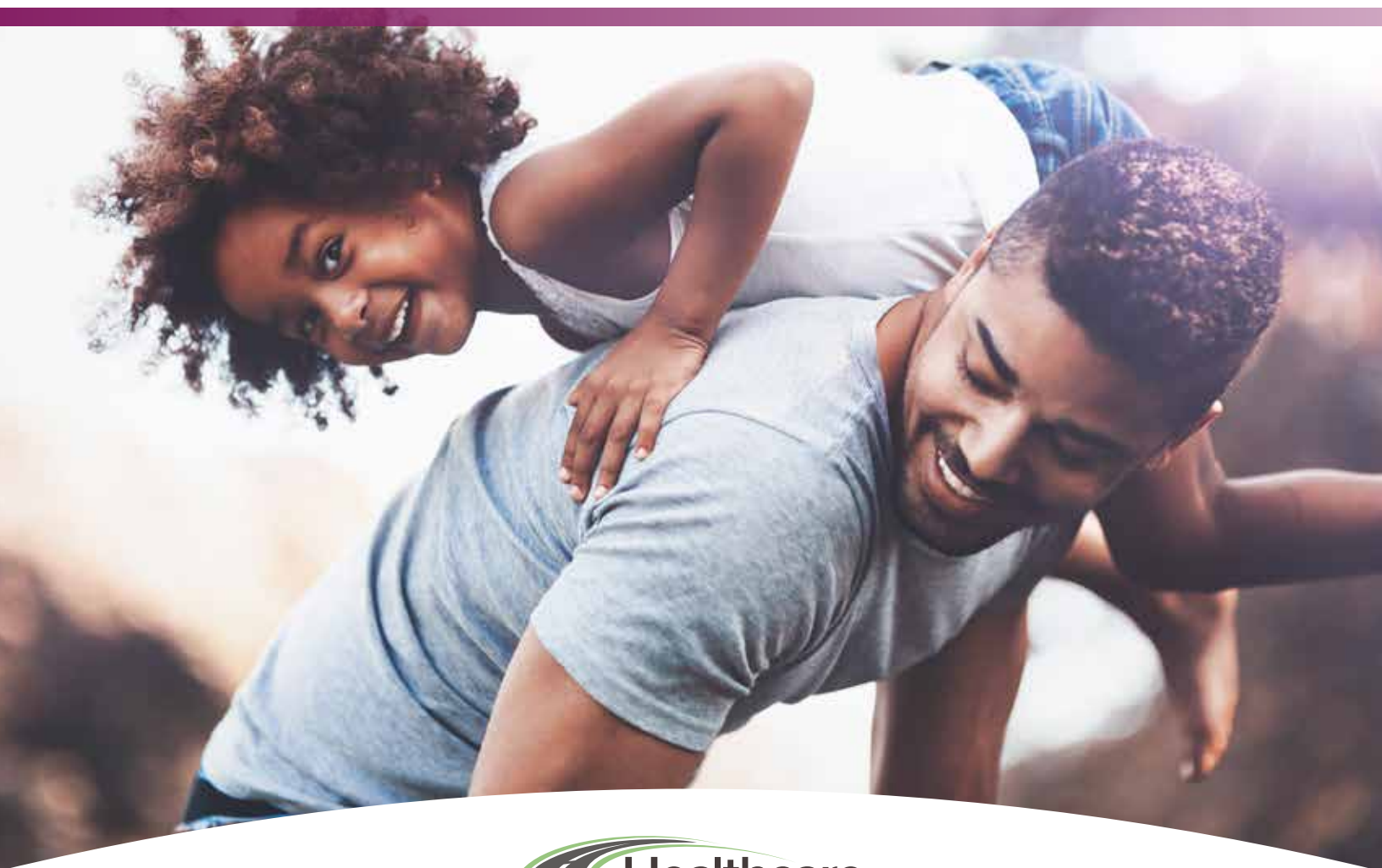


Member Handbook

Healthcare Highways Health Plan



Contents

Table of Contents

Contact Us **3**

Welcome Letter **4**

About Healthcare Highways **5**

Sample ID Card **6**

Provider Search instructions **7**

Member Portal Instructions **9**

Section 2

CerpassRx Formulary Listing **21**

CerpassRx Mobile App **23**

Contact us

Member Support

Customer Experience Team 844.869.5640

One team to answer all your member questions including claims, benefits, lost ID cards, finding a provider, and precertification.

Pharmacy Help Desk 844.636.7506

Additional Information

Healthcare Highways HQ

**One Cowboys Way, Ste. 290
Frisco, TX 75034**

OK Regional Office

**4013 N.E. Expressway
Oklahoma City, OK 73116**

Web Address

www.hchhealthplan.com

WELCOME TO HEALTHCARE HIGHWAYS HEALTH PLAN

Welcome to the Healthcare Highways Health Plan, your individual and family health coverage. Let us start by saying that everything we do is focused on you and your covered family members. Your good health and wellbeing are what makes us jump out of bed in the morning! We're so glad that you're going to be a member.

We are honored to be partnering with your employer to provide you with affordable, high-quality healthcare solutions. We currently serve almost 450,000 families and we find that members like you select our networks or health and pharmacy plans in order to have a more affordable choice, to have access to quality providers, and to enjoy our simple and convenient care experience.

We're here for you in whatever way works best for you.



Member Portals

Our member portals let you take control and look up information on your own.



Customer Service

Our customer service teams are ready for your call if you need more details or help.



Member Website

Your resources on HCHHealthPlan.com will provide you with everything you need in one easy spot.



Quick Fact!

Your member ID cards and additional information will be arriving prior to go-live. At that time, you'll receive simple instructions on activating your membership and accessing your member portal.

Until then, know that we are paving the way for a smooth transition to your new Healthcare Highways Health Plan.

Challenging Healthcare to do better.

Healthcare Highways delivers measurable healthcare value to employers, plan members, and service providers. Our mission to “challenge health care to do better” makes us committed to building flexible, affordable health plan solutions to optimize your employee healthcare expenditure with transparent, high-performance networks, care coordination, and full pharmacy-benefit management options for small and large businesses, and hourly and part-time workforces.



Healthcare Highways Health Plan Mock ID Card

FRONT | PPO Example



Member

Group:
Company Name Goes Here
Group Number:
Group Number Goes Here


Member Name:
JOHN SAMPLE

Member ID:
SMPL0

Dependents
JIMMY SAMPLE
JOEY SAMPLE
JANE SAMPLE
JUNE SAMPLE


Medical Plan Network

Network Logo Here

EDI / Payor ID: 

Pharmacy
RX Group: CerpasRx
RX BIN: 018729
RX PCN: GBX 

Pharmacy Help Desk:
844.636.7506



Member

Group:
Company Name Goes Here
Group Number:
Group Number Goes Here

Member Name:
JOHN SAMPLE

Member ID:
SMPL0

Dependents
JIMMY SAMPLE
JOEY SAMPLE
JANE SAMPLE

Medical Plan Network

Network Logo Here

EDI / Payor ID: 

Plan details
PCP Office Visit: \$0
MDLive: \$5
Urgent Care: \$50
Emergency Room: \$250
RX Group: CerpasRx
RX BIN: 018729
RX PCN: GBX 

BACK | PPO Example

Pre-Certification

Notification of in-patient hospitalization is required prior to admission or within 48 hours of an emergency admission. Certain outpatient procedures may require pre-certification.

Member support

For questions, help with benefits, or pre-certification support call or go to:
999.999.9999
HCHHealthplan.com

Make an appointment with online providers
www.MDLIVE.com/HCH
888.974.0843
MDLIVE

Submitting claims

Healthcare Highways
P.O. Box 2476
Grapevine, TX 76099
or EDI# _____

Possession of this card is not a guarantee of eligibility. Members may be liable for out-of-area non-emergency costs related to balance billing. See plan for details.

FRONT | EPO Example



Member

Group:
Company Name Goes Here
Group Number:
Group Number Goes Here

Member Name:
JOHN SAMPLE

Member ID:
SMPL0

Dependents
JIMMY SAMPLE
JOEY SAMPLE
JANE SAMPLE
JUNE SAMPLE


Medical Plan Network

Network Logo Here

EDI / Payor ID: 

Pharmacy
RX Group: CerpasRx
RX BIN: 018729
RX PCN: GBX 

Pharmacy Help Desk:
844.636.7506



Member

Group:
Company Name Goes Here
Group Number:
Group Number Goes Here


Member Name:
JOHN SAMPLE


Member ID:
SMPL0

Dependents
JIMMY SAMPLE
JOEY SAMPLE
JANE SAMPLE

Medical Plan Network

Network Logo Here

EDI / Payor ID: 

Plan Details
PCP Office Visit: \$0
MDLive: \$5
Urgent Care: \$50
Emergency Room: \$250
RX Group: CerpasRx
RX BIN: 018729
RX PCN: GBX 

BACK | EPO Example

Pre-Certification

Notification of in-patient hospitalization is required prior to admission or within 48 hours of an emergency admission. Certain outpatient procedures may require pre-certification.

Member support

For questions, help with benefits, or pre-certification support call or go to:
999.999.9999
HCHHealthplan.com

Make an appointment with online providers
www.MDLIVE.com/HCH
888.974.0843
MDLIVE

Submitting claims

Healthcare Highways
P.O. Box 2476
Grapevine, TX 76099
or EDI# _____

Possession of this card is not a guarantee of eligibility. Members may be liable for out-of-area non-emergency costs related to balance billing. See plan for details.

Healthcare Highways Network

Finding an in-network provider

Welcome to Healthcare Highways! We're honored to be your healthcare partner. Let's help you find your in-network provider. You have two ways to search for a provider:

1

Do it yourself.

Go to www.HCHHealthPlan.com and follow the simple instructions below.

2

Let us help you.

Call our Customer Care Provider Look Up at 844.869.5640. We're available Monday through Friday, 8am to 5pm CST.



Online Search

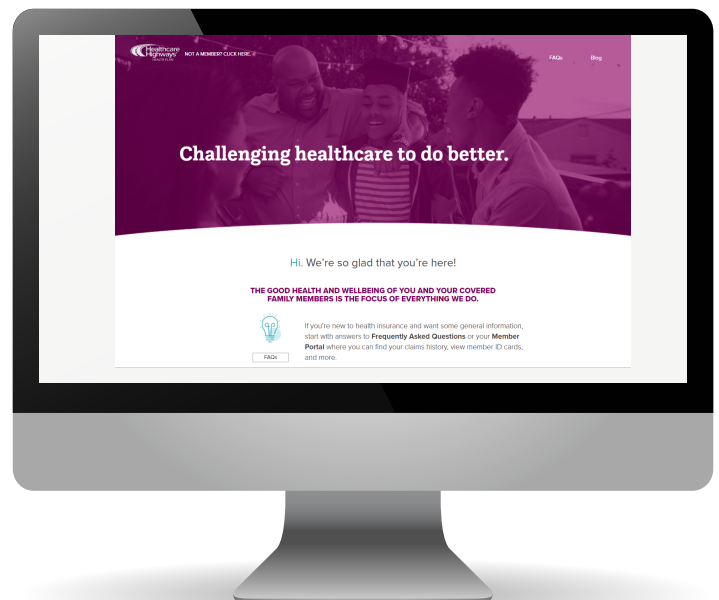
Follow our simple search instructions.

STEP 1

Go to www.HCHHealthPlan.com

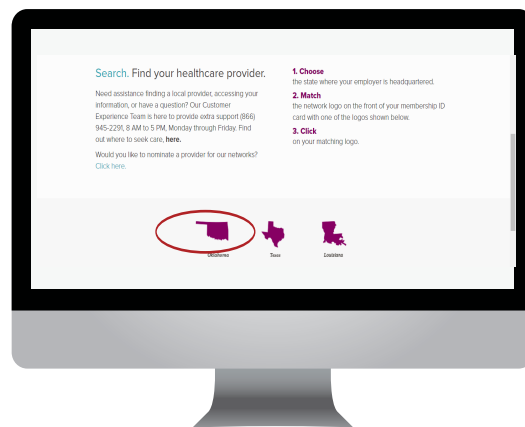
STEP 2

Scroll down easily to the **Find a Provider** section on the main page.



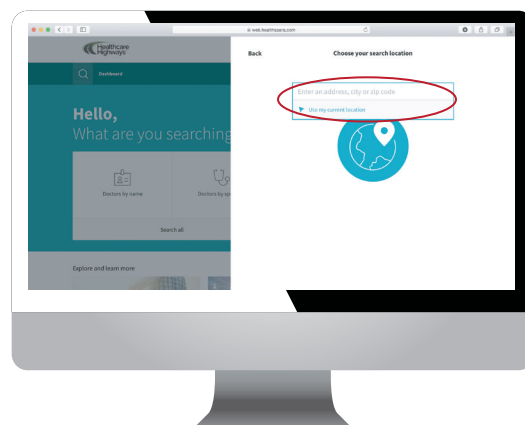
STEP 3

Choose your state, and using your Member ID card, match the network logo on your card with one of the logos shown on your screen. Click on your matching logo name.



STEP 4

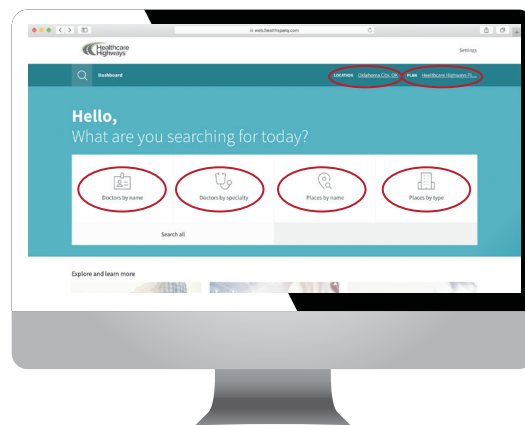
Start your search by entering your search location. Provide an address, city, or zip. You also have the option to allow us to use your current location.



STEP 5

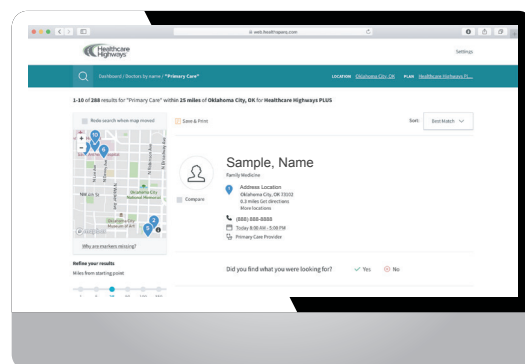
Now you can start your search for doctors, hospitals, specialists and more by selecting the icons on the main dashboard.

At any time you can check to make sure that your location and network information are correct. Do this by viewing what is displayed in the upper right hand corner. It should reflect your location in Oklahoma as well as Healthcare Highways Plus network next to the plan.



STEP 6

A list of one or more providers will appear, depending on your search parameters. Scroll to select your provider. Within each listing, you'll find basic contact information. You may click on 'directions' to get turn-by-turn driving instructions. Print or save your results.



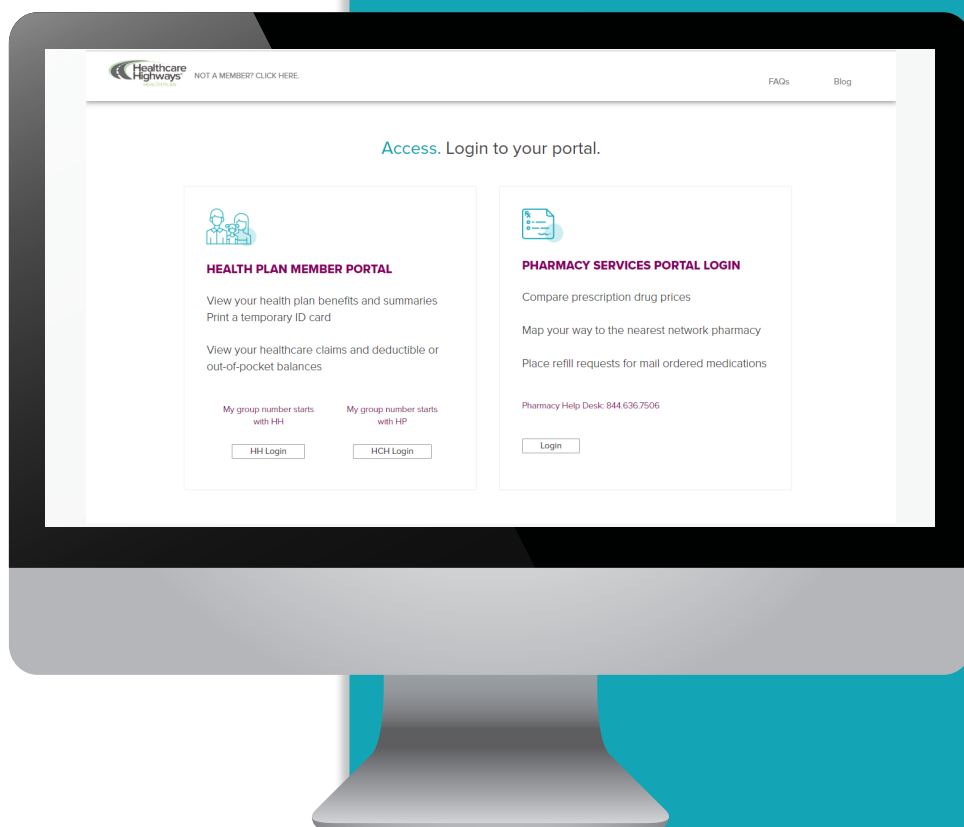


Using your Health Plan Benefits Portal for Members

Welcome to your Healthcare Highways Health Plan web Portal. This portal stores all your personal, claim, and eligibility information, plus a whole lot more. This guide will step you setup and use this powerful tool.

Step 1: Launch Internet Explorer and connect to www.HCHHealthPlan.com

Step 2: Scroll down the home page to the portal login section and choose your desired portal.



Access. Login to your portal.



HEALTH PLAN MEMBER PORTAL

View your health plan benefits and summaries
Print a temporary ID card

View your healthcare claims and deductible or
out-of-pocket balances

My group number starts
with HH

HH Login

My group number starts
with HP

HCH Login



PHARMACY SERVICES PORTAL LOGIN

Compare prescription drug prices

Map your way to the nearest network pharmacy

Place refill requests for mail ordered medications

Pharmacy Help Desk: 844.636.7506

Login

Step 3: On the main page you'll see an option to access your Member Portal by group number. Click the "login" button that references group numbers that start with "HH" or "HCH". You can find your group number located on your ID card.

Member Login

Username

Password

☐ Remember me?

Sign In

New Member? Sign Up

Forgot Password

You'll now be at the log-in page. If you have already registered and have a log-in and password, you can sign in right away. If you haven't created an account yet, click "Sign Up" and continue entering all the required information to create a username and password.

Step 4: Now you will see all the options to check benefits, view claims, print a sample ID card or edit member info.

Step 5: Click Search.

Do it yourself, or let us help.



Benefits

View your plan benefits, deductible, copay & coinsurance by searching your personalized benefits page.



Claims

Stay up to date on your health claims and out of pocket expenses.



ID Card

Print a temporary ID card or connect with a representative that can help send you a new one.



Member Info

Keep your personal contact information up to date. Make changes when needed.

Search



Prescriptions Drugs

Manage your prescriptions, compare pharmacy prices and more.



Provider Search

Search all the doctors and hospitals that you may need. Check proximity & availability.



Telehealth

Speaking with your doctor is now easier than ever. With Telehealth, you have 24/7/365 access anytime, anywhere.

Search

Search


Search

Once you are logged in to your Member Portal, you have access to several functions. The following pages explain these features:

- Member Landing Page
- Member Dashboard

Member Landing Page

Claims Information



Pulmonary Hypertension Month

You've probably heard the term hypertension and know that it means high blood pressure. But when you add "pulmonary", it's referring to the lungs. That means that pulmonary hypertension (PH) is high blood pressure in the lungs. How would you know if you have PH? You should talk to your doctor if you have any of these symptoms:

- Shortness of breath
- Chest pain
- Dizziness
- Fainting
- Loss of energy
- Swelling in your arms, legs, ankles or abdomen
- Dry cough

Some of the symptoms of PH are also indications of other things. That's why it's important to see your doctor right away to understand your health status. More information can be found at www.phassociation.org.


Health tips

Binge Drinking

More info

Provides timely access to accurate information 24 hours a day, 7 days a week with easy web self-service through this site.

- Review your benefits
- Request an ID card
- Check claim status
- Find participating providers




Resources

Below are helpful resources for you.

- ➔ Display Plan Benefits and Coverages
- ➔ Order ID Card
- ➔ Add/Delete Dependents
- ➔ Change Demographics
- ➔ Select PCP
- ➔ Display Provider Directory
- ➔ Display SBC and EOC
- ➔ View/Make Payment

Have Questions?

Call Customer Care at



1-800-123-4567

This is an example of a Member Landing Page. The look of your page will vary, based on your company and current activities.

Beginning at this page, you can access single sign-on links into your online claims and customer care portal. You can also access direct links to your provider directory, plan documents, and make online premium payments.

Powered by: HealthAxis

Member Dashboard

With your mouse, hover the cursor over **Member Services** to display a drop-down of additional options.

The screenshot shows the Healthcare Highways Member Dashboard. A red circle highlights the 'Member Services' dropdown menu, which includes options like 'Benefits And Coverage +', 'Claim Information +', and 'Contact Us'. The dashboard also displays 'User Details' for JOSEPH SMITH, 'Current Coverages', 'Recent Claims', and 'Benefits Used'.

With the Member Dashboard displayed, these are four popular and useful options:

Quick Links – allows you to request a duplicate ID card or view demographic information.

Current Coverages – displays current plans and any changes in history.

Recent Claims – displays claim history.

Benefits Used – displays dollar amounts paid per category per benefit year, as well as overall lifetime maximum used.

This screenshot shows the same Member Dashboard with red circles highlighting four specific sections: 'Current Coverages', 'Recent Claims', 'Benefits Used', and 'Quick Links'. The 'Quick Links' section includes links for 'Request ID Card' and 'View Personal Information'. The 'Benefits Used' section shows a bar chart for 'Medical', 'Dental', and 'Vision' categories for the year 2010, with a note stating 'No Medical activity in 2010'.

Member Dashboard: Quick Links

The Quick Links box on the Member Dashboard offers two options: Request ID Card and View Personal Information.

Request ID Card:

When you click this option, you will automatically place an order for a replacement ID card for the member(s) indicated. You can also elect to View and Print a temporary ID card.

To View/Print a Temporary Card:

Click the box beside the member's name for which you view a card. Then click **View/Print ID Card**. The screen will display the ID card like shown below. Click **Print ID Cards** to print it.

To Request a Replacement Card:

Select the member(s). Then click **Submit Request**.

The screenshot shows the 'Request ID Card' page. On the left, there's a 'User Details' box for 'Fowler, FRED (Fredtest)' and a 'Member Info' box. The main area is titled 'Request ID Card' and contains a 'Request ID Cards - by Mail' section. This section has a table with columns for 'Member Name', 'Group Name', 'Subgroup Name', and 'Action'. The first row is for 'FRED FOWLER' with a checked box and a 'View/Print ID Card' link. The 'Submit Request' button is circled in red. A red arrow points from the 'Request ID Card' link in the top right 'Quick Links' box to the 'Submit Request' button.

Example Healthcare Highways Health Plan ID Card



File Edit View Favorites Tools Help

Aspen (Build 0.1.1.3215_14)

Healthcare Highways HEALTH PLAN

Home My Account Profile Member Services Contact Us

Wednesday, 06/30/2010

User Details

SMITH, JOSEPH (jsmithsb)

Sign Out

Request ID Card Summary Page

Previous Page Submit Change Request Cancel

Note: The request may be pending until the additional documentation is received. Notification and documentation is due within 31 days from the Date of Event.

Please make sure that all information is correct before clicking on the Submit Change Request button at the bottom of the page. If you need to change any information, click the [Edit](#) link or use the Previous Page button to return to the previous page.

ID Card Information [Edit](#)

Primary Member: JOSEPH SMITH

Requested ID Cards: Health

I certify that in sending this enrollment information that all information on this form is true and complete to the best of my knowledge. I understand that all benefits for the members will be provided in accordance with the plan documents. The members are familiar with and agree to abide by the terms and conditions governing membership and receipt of health services in the plan.

Previous Page Submit Change Request Cancel

Quick Links

[Request ID Card](#)

[View Personal Information](#)

Documents

No Documents

Links

No Links

Member Info

JOSEPH SMITH (INSURED)

Member ID: 999988777

Alternate ID: 810029450

Group Name:

Group ID:

On the next screen, verify the correct member is selected and the correct card type is requested.

Then click **Submit Change Request**.

Note: If corrections are necessary on this screen, you can click **Edit** to return to the previous page to make changes.

File Edit View Favorites Tools Help

Aspen (Build 0.1.1.3215_14)

Healthcare Highways HEALTH PLAN

Home My Account Profile Member Services Contact Us

Wednesday, 06/30/2010

User Details

SMITH, JOSEPH (jsmithsb)

Sign Out

Request ID Card Summary Page

Previous Page Submit Change Request Cancel

Note: The request may be pending until the additional documentation is received. Notification and documentation is due within 31 days from the Date of Event.

Please make sure that all information is correct before clicking on the Submit Change Request button at the bottom of the page. If you need to change any information, click the [Edit](#) link or use the Previous Page button to return to the previous page.

ID Card Information [Edit](#)

Primary Member: JOSEPH SMITH

Requested ID Cards: Health

I certify that in sending this enrollment information that all information on this form is true and complete to the best of my knowledge. I understand that all benefits for the members will be provided in accordance with the plan documents. The members are familiar with and agree to abide by the terms and conditions governing membership and receipt of health services in the plan.

Previous Page Submit Change Request Cancel

Quick Links

[Request ID Card](#)

[View Personal Information](#)

Documents

No Documents

Links

No Links

Member Info

JOSEPH SMITH (INSURED)

Member ID: 999988777

Alternate ID: 810029450

Group Name:

Group ID:

The second option on the Quick Links menu is View Personal Information.

View Personal Information:

When you click this option, the portal will display demographic

File Edit View Favorites Tools Help

Aspen (Build 0.1.1.3215_14)

Healthcare Highways HEALTH PLAN

Home My Account Profile Member Services Contact Us

Wednesday, 06/30/2010

User Details

SMITH, JOSEPH (jsmithsb)

Sign Out

Personal Information

Demographics

JOSEPH SMITH

Demographic Information

Address 1: 123 E MAIN ST Member ID: 999988777

Address 2: LITTLE ROCK Alternate ID: 810029450

City: U.S. State: AR Group Name:

U.S. Zip: 72205 Group ID:

(H) Phone: Subgroup Name:

(W) Phone: Subgroup ID:

Email Address: jsmithsb@mail.com

General Information

Birth Date: 1/1/1950 # of Dependents: 2

Age: 60 Late Enrollee: HIPAA Enrollment Date:

Gender: MALE HIPAA Credit Days:

Marital Status: MARRIED

Job Information

Hire Date: Termination Date:

Bill Type: GROUP Retirement Date:

Work Category: A - ACTIVE EMPLOYEES Health Class: A

Cost Center: Employee #:

Supplemental Information

Quick Links

[Request ID Card](#)

[View Personal Information](#)

Documents

No Documents

Links

No Links

Member Info

JOSEPH SMITH (INSURED)

Member ID: 999988777

Alternate ID: 810029450

Group Name:

Group ID: MGH

Subgroup Name:

Subgroup ID: MGHACTBAR

Member Dashboard

Current Coverages

Under Current Coverages on the Member Dashboard, click the Coverage Type to view coverage information by category (Health, Vision, or Dental).

Current Coverages

Coverage Type	Coverage Name	Effective Date	Covered Dependents
Health	REWARD.MMO	01/01/2005	JOHN (S), ELIZABETH (CH), KIM (CH), SAM (CH), LISA (CH), WILLIAM (CH)

At this Benefits screen, hover your cursor over the list of Covered Dependents to view a list of relationship descriptions.

To return to the Member Dashboard, click **Back to Member Dashboard**.

File Edit View Favorites Tools Help

Aspen (Build 0.1.1.3215_14)

Healthcare Highways[®] HEALTH PLAN

Home My Account Profile Member Services Contact Us

Wednesday, 06/30/2010

User Details

SMITH, JOSEPH (jsmithhsb)

Sign Out

Member Info

JOSEPH SMITH (INSURED)

Member ID:

Coverage Detail

2010 Current Coverage Detail

Effective	Change/Term	Coverage Name	Premium	Coverage Level	Covered Dependents
01/01/2006		MGH MED/DRUG MMO		Family	JOSEPH (S), JOSEPHINE (W), JOEY (CH)

Back to Member Dashboard

Quick Links

[Request ID Card](#)

[View Personal Information](#)

Documents

No Documents

Links

No Links

S = INSURED
W = WIFE
H = HUSBAND
CH = CHILD
ICC = INCAP CHILD
ES = EX SPOUSE
ST = STUDENT
IC = INELIG CHILD
ID = INELIG DEP
SD = SPONSORED DEP
DP = DOMESTIC

Member Dashboard: Recent Claims

Under Recent Claims on the Member Dashboard, click a Claim ID hyperlink to access details for a particular claim.

Recent Claims

Claim ID	Claim Type	Patient	Service Date	Billed	Paid	Provider	Status	EOB
35845	Health	JOHN (S)	01/15/2008	\$400.00		Action Ambulance	Paid	

Don't see the claim you're looking for? [Search Claims](#)

The Claim Details include information such as how a claim was processed, including any provider or patient responsibility, as well as any EOB comments.

To return to the Member Dashboard, click **Back to Member Dashboard**.

The screenshot shows the Healthcare Highways Member Dashboard. The top navigation bar includes links for Home, My Account Profile, Member Services, and Contact Us. The date displayed is Wednesday, 06/30/2010.

User Details: SMITH, JOSEPH (jsmithhsb) with a Sign Out button.

Member Info: JOSEPH SMITH (INSURED), Member ID: 999988777, Alternate ID: 810029450, Group Name, and Group ID.

Claim Details: Claim Information Detail - [Health]

Member:	JOSEPH SMITH	Member ID:	999988777
Status:	Paid	Process Date:	04/12/2007
Service Dates:	03/31/2007 - 03/31/2007	Provider:	American Health Network
Trans #:	19492	Practitioner:	John L Adams
Account #:	205753		

Service Dates	Service Description	# Units	Billed Amount	Less Discount	Less Excluded	Less Adjust	Less Copay	Less Deduct	Equals (X)	(=) % Benefit
03/31/2007	Laboratory	1	\$50.00		\$40.00		\$10.00	\$0.00	\$0.00	
TOTALS:			\$50.00		\$40.00		\$10.00	\$0.00	\$0.00	
PATIENT LIABILITY:										\$50.00

[Back to Member Dashboard](#)

Quick Links: [Request ID Card](#), [View Personal Information](#)

Documents: No Documents

Links: No Links

Also while investigating Recent Claims, if a claim you are looking for is not listed, you can click **Search Claims** to conduct a search.

Recent Claims

Claim ID	Claim Type	Patient	Service Date	Billed	Paid	Provider	Status	EOB
35845	Health	JOHN (S)	01/15/2008	\$400.00		Action Ambulance	Paid	

Don't see the claim you're looking for?

[Search Claims](#)

As shown below, there are numerous criteria options available to narrow a claim search. Complete the desired search criteria and click **Begin Search**.

The screenshot displays the Healthcare Highways Health Plan website. The top navigation bar includes links for Home, My Account Profile, Member Services, and Contact Us. The date Wednesday, 06/30/2010 is shown. On the left, the User Details section identifies the user as SMITH, JOSEPH (jsmithhsb) with a Sign Out button. Below this, the Member Info section lists JOSEPH SMITH (INSURED) with Member ID: 999988777, Alternate ID: 810029450, and Group Name/ID fields. The main area is titled 'Claim Search' and contains three columns: Member, Claim Details, and Claim Date Range. The Member column has radio buttons for 'All Members', 'JOSEPH SMITH', 'JOSEPHINE SMITH', and 'JOEY SMITH'. The Claim Details column includes dropdowns for Claim Type, Category, Claim Status, Additional Search Options, and Provider. The Claim Date Range column has input fields for 'From (mm/dd/yyyy)' and 'Through (mm/dd/yyyy)', along with a 'Define Date Criteria' dropdown set to 'Date of Service'. At the bottom of the search area are buttons for 'Begin Search', 'Reset Search Fields', and 'Back to Member Dashboard'. On the right side, there are 'Quick Links' (Request ID Card, View Personal Information), 'Documents' (No Documents), and 'Links' (No Links) sections.

Member Dashboard: Benefits Used

On the Member Dashboard, under the section titled Benefits Used, you are able to review a breakdown of benefits paid for each member and the entire account based on In-Network, Out-of-Network, Out-of-Area, and Combined accounts.

To view this information, use the drop-down box to select the plan year to view, then click the **Details** hyperlink.

Subgroup Name: **Benefits Used**
Subgroup ID: MGHACTBAR
Plan Year: 2007

	Deductible	Copay	Coinsurance	Annual \$ Paid	Lifetime Maximum
Member	Ind/Fam	Ind/Fam	Ind/Fam	Individual	Individual
JOSEPH SMITH	\$10.00/\$70.00	\$0.00/\$0.00	\$0.00/\$0.00	\$105.00	\$105.00
JOSEPHINE SMITH	\$10.00/\$70.00	\$0.00/\$0.00	\$0.00/\$0.00	\$60.00	\$60.00
JOEY SMITH	\$50.00/\$70.00	\$0.00/\$0.00	\$0.00/\$0.00	\$60.00	\$60.00

[Details](#) [Plan Limit Maximums](#)

Wednesday, 06/30/2010

User Details
SMITH, JOSEPH (jsmithhsb)
[Sign Out](#)

Member Info
JOSEPH SMITH (INSURED)
Member ID: 999988777
Alternate ID: 810029450
Group Name:
Group ID: MGH
Subgroup Name:
Subgroup ID: MGHACTBAR

Medical Details

2007 Medical Benefits Used Detail

Member	Network	Non-Network	Out of Area	Combined
JOSEPH SMITH				
Deductible	\$0.00	\$10.00	\$0.00	\$10.00
QTR 4 Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Copay	\$0.00	\$0.00	\$0.00	\$0.00
Hospital Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Coinsurance	\$0.00	\$0.00	\$0.00	\$0.00
\$ Subject to Coinsurance				
JOSEPHINE SMITH				
Deductible	\$0.00	\$10.00	\$0.00	\$10.00
QTR 4 Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Copay	\$0.00	\$0.00	\$0.00	\$0.00
Hospital Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Coinsurance	\$0.00	\$0.00	\$0.00	\$0.00
\$ Subject to Coinsurance				
JOEY SMITH				
Deductible	\$0.00	\$50.00	\$0.00	\$50.00
QTR 4 Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Copay	\$0.00	\$0.00	\$0.00	\$0.00
Hospital Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Coinsurance	\$0.00	\$0.00	\$0.00	\$0.00
\$ Subject to Coinsurance				
COMBINED FAMILY				
Deductible	\$0.00	\$70.00	\$0.00	\$70.00
QTR 4 Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Copay	\$0.00	\$0.00	\$0.00	\$0.00
Hospital Deductible	\$0.00	\$0.00	\$0.00	\$0.00
Coinsurance	\$0.00	\$0.00	\$0.00	\$0.00
\$ Subject to Coinsurance				

Quick Links
[Request ID Card](#)
[View Personal Information](#)

Documents
No Documents

Links
No Links

Another feature in the Benefits Used area of the Member Dashboard is the Plan Limit Maximums.

Subgroup Name:

Subgroup ID:
MGHACTBAR

Benefits Used
Plan Year: 2007

	Medical	Dental	Vision
	Deductible	Copay	Coinsurance
Member	Ind/Fam	Ind/Fam	Ind/Fam
JOSEPH SMITH	\$10.00/\$70.00	\$0.00/\$0.00	\$0.00/\$0.00
JOSEPHINE SMITH	\$10.00/\$70.00	\$0.00/\$0.00	\$0.00/\$0.00
JOEY SMITH	\$50.00/\$70.00	\$0.00/\$0.00	\$0.00/\$0.00

	Annual \$ Paid	Lifetime Maximum
Individual	Individual	Individual
JOSEPH SMITH	\$105.00	\$105.00
JOSEPHINE SMITH	\$60.00	\$60.00
JOEY SMITH	\$60.00	\$60.00

Copyright © Healthaxis 2010

[Details](#) [Plan Limit Maximums](#)

When you click Plan Limit Maximums, a screen displays like shown below. This screen allows you to review Lifetime Maximum Met and Amounts Paid based on Category.

File Edit View Favorites Tools Help

Aspen (Build 0.1.1.3215_14)

Home My Account Profile Member Services Contact Us

Wednesday, 06/30/2010

User Details
SMITH, JOSEPH (jsmithhsb)
[Sign Out](#)

Member Info
JOSEPH SMITH (INSURED)
Member ID: 999988777
Alternate ID: 810029450
Group Name:
Group ID:

Medical Maximums

Lifetime Medical Benefits Dollars Paid	
JOSEPH SMITH	\$105.00
JOSEPHINE SMITH	\$60.00
JOEY SMITH	\$60.00

2007 Medical Plan Limits Detail				
	Network	Non-Network	Out of Area	Combined
Member	Individual	Individual	Individual	Individual
JOSEPH SMITH				
All Categories	\$0.00	\$0.00	\$0.00	\$105.00
Illness	\$0.00	\$0.00	\$0.00	\$105.00
JOSEPHINE SMITH				
All Categories	\$0.00	\$0.00	\$0.00	\$60.00
Illness	\$0.00	\$0.00	\$0.00	\$60.00
JOEY SMITH				
All Categories	\$0.00	\$0.00	\$0.00	\$60.00
Illness	\$0.00	\$0.00	\$0.00	\$60.00

[Back to Member Dashboard](#)

Quick Links
[Request ID Card](#)
[View Personal Information](#)

Documents
No Documents

Links
No Links

Section 2

Table of Contents

CerpassRx Formulary Listing	21
CerpassRx Mobile App	23

2018 Basic Formulary



The following is a list of the most commonly prescribed drugs. It represents an abbreviated version of the drug list (formulary) that is at the core of your prescription-drug benefit plan. The list is not all-inclusive and does not guarantee coverage. In addition to using this list, you are encouraged to ask your doctor to prescribe generic drugs whenever appropriate.

PLEASE NOTE: Brand-name drugs may move to non-formulary status if a generic version becomes available during the year. Not all the drugs listed are covered by all prescription-drug benefit programs; check your benefit materials for the specific drugs covered and the copayments for your prescription-drug benefit program. For specific questions about your coverage, please call the phone number printed on your member ID card or the HCH Rx member service team at 844-636-7506.

ANTI-INFECTIVES

Antifungal Agents

fluconazole
nystatin oral suspension

Antivirals

acyclovir
oseltamivir
valacyclovir

Cephalosporins

cefдинир
cefuroxime
cephalexin

Erythromycins & Other Macrolides

azithromycin
clarithromycin

Penicillins

amoxicillin
amoxicillin/potassium clavulanate
penicillin v potassium

Quinolones

ciprofloxacin
levofloxacin

Tetracyclines

doxycycline monohydrate
minocycline
ORACEA

Urinary Tract Agents

nitrofurantoin

Misc. Anti-Infectives

clindamycin hcl
hydroxychloroquine
metronidazole
sulfamethoxazole/trimethoprim
XIFAXAN

ANTINEOPLASTIC & IMMUNOSUPPRESSANT DRUGS

anastrozole
methotrexate
tamoxifen

AUTONOMIC & CNS DRUGS, NEUROLOGY & PSYCH

Anticonvulsants

clonazepam
divalproex delayed-release
divalproex ext-release
FYCOMPA
gabapentin
GRALISE
lamotrigine
levetiracetam
LYRICA
oxcarbazepine
POTIGA
QUDEXY
topiramate
VIMPAT

Antiparkinsonism Agents

AZILECT

carbidopa/levodopa
pramipexole
ropinirole

Misc. Neurological Therapy

donepezil
NAMENDA XR
NAMZARIC
NUDEXTA

Antipsychotics

ariprazole
ARISTADA [INJ]
LATUDA
olanzapine
quetiapine
risperidone
SEROQUEL XR

Misc. Psychotherapeutic Agents

DAYTRANA
dexmethylphenidate ext-release
dextroamphetamine/amphetamine
dextroamphetamine/amphetamine ext-release
FOCALIN XR 25 MG, 35 MG
guanfacine ext-release
methylphenidate
methylphenidate ext-release
QUILLIVANT XR
STRATTERA
VYVANSE

Antivertigo & Antiemetic Drugs

AKYNZEO
meclizine hcl
ondansetron
ondansetron orally disintegrating tablets
SANCUSO

Anxiolytics

alprazolam
buspirone
diazepam
lorazepam

Hypnotic Agents

eszopiclone
temazepam
zolpidem
zolpidem ext-release

Migraine & Cluster Headache Therapy

butalbital/acetaminophen/caffeine
eletriptan
rizatriptan
sumatriptan
ZOMIG NASAL

Narcotic Analgesics

acetaminophen/codeine
BUTRANS
fentanyl patch
hydrocodone/acetaminophen

hydromorphone
morphine sulfate ext-release
NUCYNTA
NUCYNTA ER
oxycodone
oxycodone/acetaminophen
OXYCONTIN

Narcotic Antagonists

NARCAN
SUBOXONE SL FILM
ZUBSOLV

Non-Narcotic Analgesics

tramadol

Selective Serotonin Reuptake Inhibitors

citralopram
escitalopram
fluoxetine
paroxetine
sertraline
VIBRYD

Tricyclics

amitriptyline
nortriptyline

Misc. Antidepressants

bupropion
bupropion ext-release
desvenlafaxine
duloxetine delayed-release
FETZIMA
mirtazapine
trazodone hcl
venlafaxine
venlafaxine ext-release
CARDIOVASCULAR, HYPERTENSION & LIPIDS

ACE Inhibitors & Combos

benazepril
enalapril
lisinopril
lisinopril/hctz
quinapril
ramipril

Adrenergic Antagonists & Related Drugs

clonidine
doxazosin
terazosin

Angiotensin II Receptor Blockers & Renin Inhibitors & Combos

EDARBI
EDARBYCLOR
irbesartan
losartan
losartan/hctz
olmesartan
olmesartan HCTZ
TEKTURNA
TEKTURNA HCT
valsartan
valsartan/hctz

Antiarrhythmic Agents

amiodarone

Beta-Blockers & Combos

atenolol
atenolol/chlorthalidone
bisoprolol/hctz
BYSTOLIC
carvedilol
COREG CR
labetalol
metoprolol succinate er
metoprolol tartrate
propranolol
propranolol ext-release

Calcium Channel Blockers

amlodipine
diltiazem ext-release
nifedipine ext-release
verapamil ext-release

Other Antihypertensive Combos

amlodipine/benazepril
amlodipine/valsartan
AZOR
TRIBENZOR

Cardiac Glycosides

digoxin

Lipid/Cholesterol Lowering Agents

atorvastatin
ezetimibe
ezetimibe/simvastatin
fenofibrate
fenofibrate micronized
fenofibric acid dr
gemfibrozil
LIPOFEN
LIVALO
lovastatin
niacin ext-release
PRALUENT [INJ]
pravastatin
REPATHA
rosuvastatin
simvastatin
VASCEPA
WELCHOL

Nitrates

isosorbide mononitrate ext-release
Thiazide & Related Diuretics
chlorthalidone
furosemide
hydrochlorothiazide
spironolactone
triamterene/hctz

Misc. Cardiovascular Agents

CORLANOR
ENTRESTO
hydralazine
MEPHYTON
RANEXA
DERMATOLOGICALS / TOPICAL THERAPY
Antipsoriatic/Antiseborrheic
ENSTILAR
TACLONEX SUSPENSION
Therapy for Acne
ACANYA
clindamycin phosphate
clindamycin phosphate/benzoyl peroxide
EPIDUO
EPIDUO FORTE
FINACEA
metronidazole

MIRVASO
ONEXTON
TAZORAC
ZIANA

Topical Antibacterials

mupirocin

Topical Antifungals

clotrimazole/betamethasone dipropionate
ketoconazole
nystatin

Topical Antivirals

ZOVIRAX CREAM

Topical Corticosteroids

clobetasol propionate
desonide
fluocinonide
hydrocortisone
mometasone
triamcinolone acetonide
Misc. Dermatologicals
CARAC
ELIDEL
lidocaine patch
PICATO

EAR, NOSE & THROAT MEDICATIONS

Drugs Affecting the Ear

CIPRODEX
neomycin/polymyxin/hydrocortisone

Drugs Affecting the Nose

azelastine
LYMISTA
fluticasone
QNASL

Misc. Agents

chlorhexidine gluconate

ENDOCRINE/DIABETES

Adrenal Hormones

dexamethasone
methylprednisolone
prednisolone
prednisone

Androgens

ANDROGEL

testosterone cypionate [INJ]

Antithyroid Agents

methimazole

Glucose Elevating Agents

GLUCAGEN [INJ]
GLUCAGON [INJ]

Insulin Therapy

HUMALOG [INJ]
HUMULIN [INJ]
LANTUS [INJ]
LEVEMIR [INJ]
NOVOLIN
NOVOLOG [INJ]
TOUJEO SOLOSTAR [INJ]
TRESIBA [INJ]

Non-Insulin Hypoglycemic Agents

BYDUREON [INJ]
BYETTA [INJ]
FARXIGA
glimepiride
glipizide
glipizide ext-release
glyburide
GLYXAMBI
INVOKAMET

INVOKANA

JANUMET
JANUMET XR
JANUVIA
JARDIANCE
JENTADUETO
JENTADUETO XR
metformin
metformin ext-release
pioglitazone
SYMLINPEN [INJ]
SYNJARDY
TRADJENTA
TRULICITY
VICTOZA [INJ]
XIGDUO XR

Thyroid Hormones

levothyroxine sodium
liothyronine

Blood Glucose Monitoring Devices & Supplies

FREESTYLE METERS/KITS
FREESTYLE TEST/STRIPS
ONETOUCH KITS/METERS
ONETOUCH TEST STRIPS
PRECISION XTRA METER

GASTROENTEROLOGY

Antidiarrheals & Antispasmodics

dicyclomine hcl
diphenoxylate/atropine

Bowel Evacuants

SUPREP

Digestive Enzymes

CREON
VIOKACE
ZENPEP

H2Antagonists

famotidine
ranitidine

Proton Pump Inhibitors

esomeprazole magnesium delayed-release
lansoprazole delayed-release
NEXIUM PACKETS
omeprazole delayed-release
pantoprazole delayed-release
rabeprazole delayed-release

Other Ulcer Therapy

PYLERA

Misc. Gastrointestinal Agents

AMITIZA
ASACOL HD
CANASA
DELZICOL
LIALDA
LINZESS
metoclopramide hcl
BEYAZ MOVANTIK
PENTASA
PREPOKIK
RECTIV
RELISTOR [INJ]
UCERIS TABLETS
VIBERZI

IMMUNOLOGY & BIOTECHNOLOGY

Myeloid Stimulants

GRANIX [INJ]

MUSCULOSKELETAL & RHEUMATOLOGY
Gout Therapy
allopurinol
COLCRYN
MITIGARE
ULORIC
Muscle Relaxants & Antispasmodic Therapy
baclofen
cyclobenzaprine
metaxalone
methocarbamol
tizanidine
NSAID Agents
celecoxib
diclofenac sodium
delayed-release
etodolac
ibuprofen
indomethacin
meloxicam
nabumetone
naproxen
Osteoporosis Therapy
alendronate sodium
ibandronate
raloxifene
Misc. Rheumatological Agents
OTREXUP [INJ]
RASUVO [INJ]
SAVELLA
OBSTETRICS & GYNECOLOGY
Estrogen Combos
COMBIPATCH
DUAVEE
estradiol/norethindrone acetate
PREMPHASE
PREMPRO
Estrogen
DIVIGEL
ESTRACE CREAM
estradiol
ESTRING
estradiol patch
MINIVELLE
PREMARIN TABS
PREMARIN CREAM
Oral Contraceptives & Related Agents
NOTE: All generic contraceptives are considered formulary
BEYAZ
LO LOESTRIN FE
MINASTRIN 24 FE

Vaginal Anti-Infectives
metronidazole gel
terconazole
OPHTHALMOLOGY
Antibiotics
AZASITE
erythromycin
levofloxacin
MOXEZA
polymyxin/trimethoprim
tobramycin
VIGAMOX
Glaucoma Drugs
ALPHAGAN P 0.1%
COMBIGAN
latanoprost
LUMIGAN
timolol maleate
TRAVATAN Z
Non-Steroidal Anti-Inflammatory Agents
ILEVRO
NEVANAC
PROLENSA
Steroid-Antibiotic Combos
TOBRADEX OINTMENT
TOBRADEX ST
tobramycin/
dexamethasone susp
ZYLET
Steroids
ALREX
LOTEMAX
prednisolone acetate
Misc. Ophthalmologics
BEPREVE
PATADAY
PAZEO
RESTASIS
RESPIRATORY, ALLERGY, COUGH & COLD
Adrenergics
EPIPEN
EPIPEN JR [INJ]
Antihistamines
desloratadine
hydroxyzine hcl
hydroxyzine pamoate
levocetirizine
promethazine
Antitussive Combos
benzonatate
hydrocodone/
chlorpheniramine polistirex
hydrocodone/homatropine
promethazine/
dextromethorphan
Inhaled Beta Agonists
albuterol
ARCAPTA NEOHALER

FLOVENT DISKUS
FLOVENT HFA
PULMICORT FLEXHALER
QVAR
Misc. Pulmonary Agents
ADVAIR DISKUS
ADVAIR HFA
ANORO ELLIPTA
BREQ ELLIPTA
COMBIVENT RESPIMAT
DALIRESP
DULERA
INCRUSE ELLIPTA
montelukast
SPIRIVA HANDIHALER
SPIRIVA RESPIMAT
STIOLTO RESPIMAT
SYMBICORT
TUDORZA PRESSAIR
UROLOGICALS
Anticholinergics & Antispasmodics
GELNIQUE
MYRBETRIQ
oxybutynin ext-release
TOVIAZ
VESICARE
Benign Prostatic Hyperplasia (BPH) Therapy
finasteride
RAPAFLO
tamsulosin ext-release
VITAMINS, HEMATINICS
ELECTROLYTES
Anticoagulants
ELIQUIS
enoxaparin [INJ]
warfarin
XARELTO
Antiplatelet Drugs
BRILINTA
clopidogrel
prasugrel
ZONTIVITY
Electrolytes
potassium chloride er
Vitamins & Hematinics
cyanocobalamin [INJ]
ergocalciferol
folic acid
multivitamins/fluoride
NASCOBAL
prenatal vitamins
MISCELLANEOUS AGENTS
sevelamer
PHOSLYRA
RENVELA
VELTASSA

Nonformulary Medications with Selected Formulary Alternatives

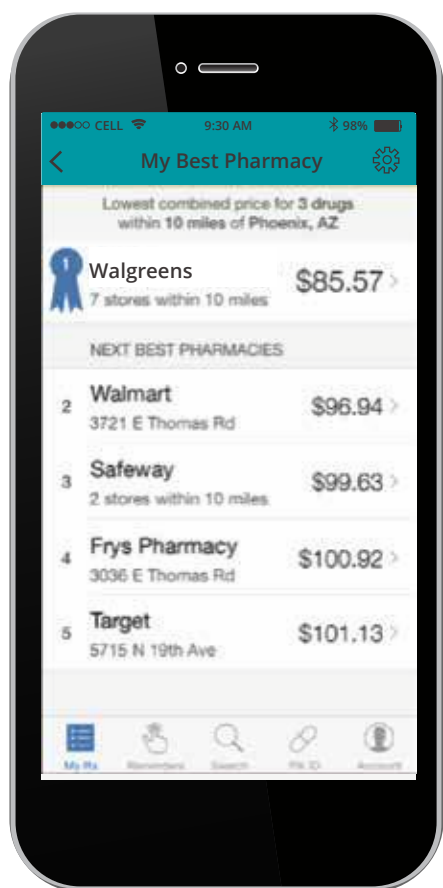
The following is a list of some nonformulary brand-name medications with examples of selected alternatives that are on the formulary. Column 1 lists examples of nonformulary medications. Column 2 lists some alternatives that can be prescribed.

Nonformulary Medications	Formulary Alternative(s)
ACCU-CHEK METERS/STRIPS ALVESCO	FREESTYLE METERS/STRIPS, ONETOUCH METERS/STRIPS
APIDRA BASAGLAR KWIKPEN BECONASE AQ BREEZE, CONTOUR METERS/STRIPS FORTESTA FOSRENOL KADIAN	ARNUITY ELLIPTA, ASMANEX HFA/TWISTHALER, FLOVENT DISKUS/HFA, PULMICORT FLEXHALER HUMALOG, NOVOLOG LANTUS, LEVEMIR, TOUJEO, TRESIBA budesonide, flunisolide, fluticasone, mometasone FREESTYLE METERS/STRIPS, ONETOUCH METERS/STRIPS
KAZANO KOMBIGLYZE XR	ANDROGEL 1.62% sevelamer, PHOSLYRA, RENVELA, VELPHORO hydromorphone ext-release, morphine sulfate ext-release, oxymorphone ext-release, NUCYNTA ER, OXYCONTIN
NATESTO NESINA OMNARIS ONGLYZA	JANUMET, JANUMET XR, JENTADUETO, JENTADUETO XR JANUMET, JANUMET XR, JENTADUETO, JENTADUETO XR
PANCREAZE PERTZY PRADAXA PROVENTIL HFA TESTIM TESTOSTERONE GEL TRUETEST, TRUETRACK ULTRESA VELTIN VERAMYST VOGELXO XOPENEX HFA ZETONNA ZIOPTAN	ANDROGEL 1.62% JANUVIA, TRADJENTA budesonide, flunisolide, fluticasone, mometasone JANUVIA, TRADJENTA CREON, ZENPEP CREON, ZENPEP ELIQUIS, XARELTO PROAIR HFA/RESPICLICK, VENTOLIN HFA ANDROGEL 1.62% ANDROGEL 1.62% FREESTYLE METERS/STRIPS, ONETOUCH CREON, ZENPEP clindamycin/benzoyl peroxide, clindamycin/ tretinoin, budesonide, flunisolide, fluticasone, mometasone ANDROGEL 1.62% PROAIR HFA, PROAIR RESPICLICK, VENTOLIN HFA budesonide, flunisolide, fluticasone, mometasone bimatoprost, latanoprost, travoprost, LUMIGAN

KEY
[INJ] - Injectable Drug
For the member: Generic medications contain the same active ingredients as their corresponding brand-name medications, although they may look different in color or shape. They have been FDA-approved under strict standards.
For the physician: Please prescribe preferred products and allow generic substitutions when medically appropriate.
Brand-name drugs are listed in CAPITAL letters. Generic drugs are listed in lower case letters.

Mobile App

Good Health is in your Hands



The mobile app provides easy, on-the-go access to your personalized health information. Once you have your member ID number, download the app to take advantage of the benefits your pharmacy plan offers.

With the Mobile App in your Pocket:



Stay on top of medication refills. See when refills are due, get refill reminders and quickly contact your pharmacy.



Pull up your medication history anytime to show your doctor what medications you are taking.



Learn about medication side effects and interactions.



Find network pharmacies by ZIP code or location, then check and compare current prescription prices.



Learn ways to save on your prescription by switching from brand name to generic or splitting a higher dosage pill.



Track individual and family spend.

Get the app by searching for CerpaxRx at the Apple App Store or Google Play.



Managing your prescription medications is a key part of managing your health. Take your medication information with you wherever you are with the mobile app.