

## Start recovering more payments faster with insights and expertise.

Recent YouGov research shows that 63% of UK medium-sized businesses receive late payments at least once a month, with 40% of small businesses reporting the same. As invoices grow older, the more difficult it becomes for businesses to recover what they're owed. The common result is valuable time and resources being spent chasing late paying customers, in turn removing the focus from the business's primary objectives.

Debt collection can be challenging, especially for companies that lack the time and expertise to carry it out effectively. Combining experience and best-in-class credit control technology, Chaser provides custom accounts receivable management solutions and debt recovery services. We quickly resolve disputes and work with your debtor towards an amicable resolution to their debt.

Abusive debt collection practices can create negative PR that hurts your business. Chaser's values have always been to protect your customer relationships

Your Chaser collections team leverages the insights from the Chaser credit control software to collect your money, while maintaining a good relationship with your customers. We protect your reputation at every step of the process, using a fair, but firm approach for more positive payment outcomes.



### Start recovering more today

Escalating overdue invoices to the Chaser Collections team is fast, easy and effective. With just a few clicks, you can alert the team that you want to escalate an overdue invoice.



### Protect customer relationships and your reputation

Customer relationships are the cornerstone of your business and you need to ensure that you're getting paid on time, without damaging your reputation or on-going relationships. By using friendly debt collectors like the Chaser team, your reputation is in safe hands. We adopt a people first debt collection service, working with your customers to find a solution.



### Save time

You need solutions that enable you to focus on operating a profitable business. Within the Chaser application, you can quickly escalate overdue invoices in just a few clicks, so you can stop worrying about when you'll be paid.



### Track customer interactions for full transparency

By using Chaser debt collections services combined with the power of Chaser credit control software, you can track all the interactions with your customers so you always have full transparency on the debt collection process.



"Being able to escalate an overdue invoice directly within the Chaser app has revolutionised our debt collection procedure. We've had payment from 4 customers in just a couple of weeks of using Chaser Collections, and all communication has been handled in an extremely professional manner. This is especially important to us during these difficult times. The Chaser Collections team also makes sure I'm always kept in the loop. I'd definitely recommend this service."

Phil Edwards, Owner at Vanilla Accounting

## Key services



### Ethically trained debt collectors

Payments are secured in an agreeable manner, without putting a strain on your relationships with customers. Your requests are handled with care by a CICM-trained team, in a timely manner and with the aim to retain your business relationships with your customers.



### Access to software

Using Chaser software, there is no handover needed as all information is stored within your account. You can monitor the collection process and ensure you receive your money as soon as the debt is recovered.



### Transparent pricing

Escalate overdue invoices to Chaser Collections in the software, get an instant quote and know exactly what collections would cost. You only pay for what you use, which is a cost-effective alternative to traditional debt collection agencies.

## HOW IT WORKS

## Start escalating to collections in four simple steps

1

### Sign up for your 14 day free trial

No card details required! Complete this form and be set up in less than 2 minutes.

First name\*\*

Last name

Email address\*\*

Please select which accounting software you use.

Please select

Average number of invoices chased

Please select

### Create a Chaser account

Note: Chaser Collections is available for invoices issued in Pound Sterling (£) only. Minimum escalation value of £250.

2

### Welcome John

Connect your accounting software  
For more information on how we handle your data, please see our privacy policy.

quickbooks

net

sage

### Sync with Chaser

Sync with your cloud accounting software and add any relevant notes about overdue invoices.

3

### Escalate to collection

Our considerate collections operate on a no-fee, no-fix basis

Invoices (1)

Search by customer name or invoice no

Invoice no Date Outstanding Rate Fee

INV-0004 1 June 2020 £5,360 £2.25 x VAT £1,170

There are 4 more invoices from this customer that are eligible for collection

INV-0001 INV-0010 INV-0018 INV-0020

Collection details

no has never replied to an email

Within a few hours of clicking "Collect", we will review the invoices, and either accept the instruction or reach out to you for further details. All communications will be added to your invoice history by our team (collections@chaserhq.com)

Review the above and then click "Collect" to add a collection note to this invoice. Please note: we do not collect on invoices that are not in a "paid" state.

Collect

### Start collecting

Escalate invoices to Chaser Collections

4

### Collections

Collections ready

£288,822

22 invoices

Search by customer name or invoice number

Overdue In progress

Filter

### Legal proceedings

Where necessary, through our legal partner we provide full management of the legal and insolvency process

Businesses spend countless hours manually chasing invoices. Since launching in 2014, Chaser has been dedicated to solving this late payment problem for all businesses that sell on payment terms. By sending automatic and intelligent email chasers, the software and service provider effectively gets invoices paid on time without losing the human touch. To date, Chaser has helped users chase over £3 billion in overdue invoices.

Chaser was named the Accounting Excellence 'Cloud App of the Year' three years in a row (2017, 2018, and 2019), Xero's 'App Partner of the Year' (2016), and App Partner of the Month (August 2019).

Contact us for more information about our pricing



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