



Credit control software and debt collection services

Automate invoice chasing and streamline your accounts receivable process.

CHASER

Contents

What is Chaser	3
Automate without losing the human touch	4
Make it easier for customers to pay you	5
Optimise your accounts receivables process	6
Schedule payment reminders at the best time	7
Keep track of all chasing activity in one place	8
Escalate to your integrated debt collection service	9
Proven results	10
Who is Chaser	11
Try Chaser	12
Further resources	13

What is Chaser

Automate without losing the human touch

Make it easier for customers to pay you

Optimise your accounts receivables process

Schedule payment reminders at the best time

Keep track of all chasing activity in one place

Escalate to your integrated debt
collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and
debt collection services

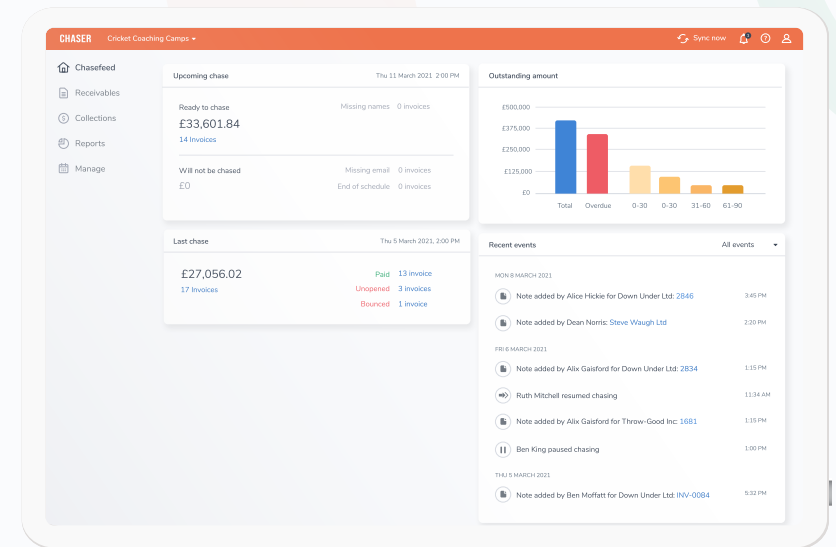
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What is Chaser

Chaser, our app partner, helps businesses worldwide get paid sooner by offering market-leading accounts receivable software and credit control services. Their software also saves businesses time on manual tasks and optimises the receivables process.

The Chaser software integrates seamlessly with your chosen accounting system to let you automate your invoice chasing without losing the human touch and optimise your receivables process.

Chaser has supported businesses with getting invoices paid sooner for over seven years and are Xero's highest-rated accounts receivable software.



Chaser customers get paid faster



15+ hours

Each week saved
on credit control management



25%

Reduction in
Days Sales Outstanding (DSO)*
Paystream Advisors study



16+ days

Sooner
Chaser users get paid, on
average, 16 days sooner

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Credit control software and
debt collection services

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Automate without losing the human touch

Get paid sooner with human-like receivables automation



Ensure customers never know you're using an automated system, with chasers sent from your usual email address, with your regular email signature and branding



Match your business' communication style with fully customisable reminder templates



Personalise every reminder automatically, by pulling in desired data, such as customer names, amount owed and due dates



Automation without the frustration:

Award-winning **digital marketing agency Wolfgang Digital** maintained great client relationships with automated, personalised invoice chasing.

“We at Wolfgang really care about our customers and Chaser’s ‘Thanks for Paying’ emails help us show just that”

Tommy Gough, Accounts Assistant, Wolfgang Digital

Early overdue

Preview Saved

Subject

<our_name> invoice <invoice_refnum>

Hi <recipient_firstname>

I hope you are well.

I just wanted to drop you a quick note to remind you that <invoice_amount_owed> in respect of our invoice <invoice_refnum_with_link> is due for payment on <date_due>

I would be really grateful if you could confirm that everything is on track for payment.

Best wishes

☐ Attach copy invoice

☐ Attach customer statement

Placeholders

- Recipient: First name
- Recipient: Surname
- Recipient: Full name
- Customer: Name
- Customer: Account number
- Our name
- Sender: First name
- Sender: Surname
- Sender: Full name
- Invoice: Reference number

Edit sender

First name

Joe

Last name

Bloggs

Email address

joe.bloggs@chipityelectronics.com

Email signature

B I U Open Sans 13 A T!    

Joe Bloggs
Financial Controller

ChipityElectronics

Cancel

Save

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Keep track of all chasing activity in one place

Escalate to your integrated debt collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

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Make it easier for customers to pay you

Chaser provides all of your customers with a dedicated payment portal containing all information on their paid and due invoices, enabling faster payments and saving you significant time on admin.



Get invoices paid faster by offering multiple payment options to suit your customers' needs in one location, including instant card payments



Save time on back-and-forth payment admin, as all relevant documentation and payment details are readily available to customers in their dedicated portal



Keep customers informed with full visibility over their accounts payable and previous paid invoices. Eliminate confusion about what has and hasn't been paid, and ensure invoices never take them by surprise again



Improve communications by easily adding notes for customers to see in their portal from your Chaser account, and include contact details customers can use for payment support and queries in their portal

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Automate without losing the human touch

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Optimise your accounts receivables process

Schedule payment reminders at the best time

Keep track of all chasing activity in one place

Escalate to your integrated debt collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

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Cricket Coaching Camps statement

Down Under Ltd payables

Outstanding				Paid
NO.	DUE DATE	STATUS	INVOICE TOTAL	
INV-0201	1 Sep 2020	140 days overdue	£36,000	Download Pay now
INV-0218	16 Sep 2020	125 days overdue	£120	Download Pay now
INV-0210	1 Oct 2020	110 days overdue	£36,000	Download Pay now
INV-0242	1 Dec 2020	49 days overdue	£36,000	Download Pay now
INV-0253	1 Jan 2021	18 days overdue	£36,000	Download Pay now

Summary

7 invoices

Total **£180,240**

[Pay via bank transfer](#)

Contacts

Email: alice.jickie@chaser.com

Payment

Total (7 invoices) **£180,240**

IBAN: IE29 AIBK 9311 5212 3456 78

Swift: BLUKGB22

Account number: 1234 5678 9010 11

[Mark as paid](#)

Optimise your accounts receivables process

Chaser provides all of your customers with a dedicated payment portal containing all information on their paid and due invoices, enabling faster payments and saving you significant time on admin.



Build on your great customer relationships, with automated and customisable 'thank you' messages on receipt of payments



Avoid bombarding customers with multiple emails, by automatically grouping all their outstanding invoices into a single reminder



Cut down your admin time and speed up payments, by automatically attaching invoices and customer statements to all payment reminders



Identify areas for improvement with real-time reports on your accounts receivables performance, gain a better understanding of customer payment behaviours with your customer insights report, and make more informed decisions on which customers to continue granting credit to, with your risk report



"We've had great results and I've been really impressed by how easy it is to adapt to our continually changing needs. We have saved at least 15 hours per week, and that's me being stingy."

Rossana Vittorielli, Credit Control Manager, Love Brands



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Escalate to your integrated debt collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

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Keep track of all chasing activity in one place



View a consolidated communication history for every invoice and every customer in your receivables CRM, which captures all reminders sent and all replies from customers automatically



Add any notes from phone calls to easily keep your colleagues in the loop, set reminders and assign follow up tasks to your teammates



Sync with the data in your accounting system automatically before any chaser is sent, every hour on the hour and on-demand when you choose, so you are always working with the most up to date information and you never chase a paid invoice by mistake

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Schedule payment reminders at the best time

Keep track of all chasing activity in one place

Escalate to your integrated debt collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

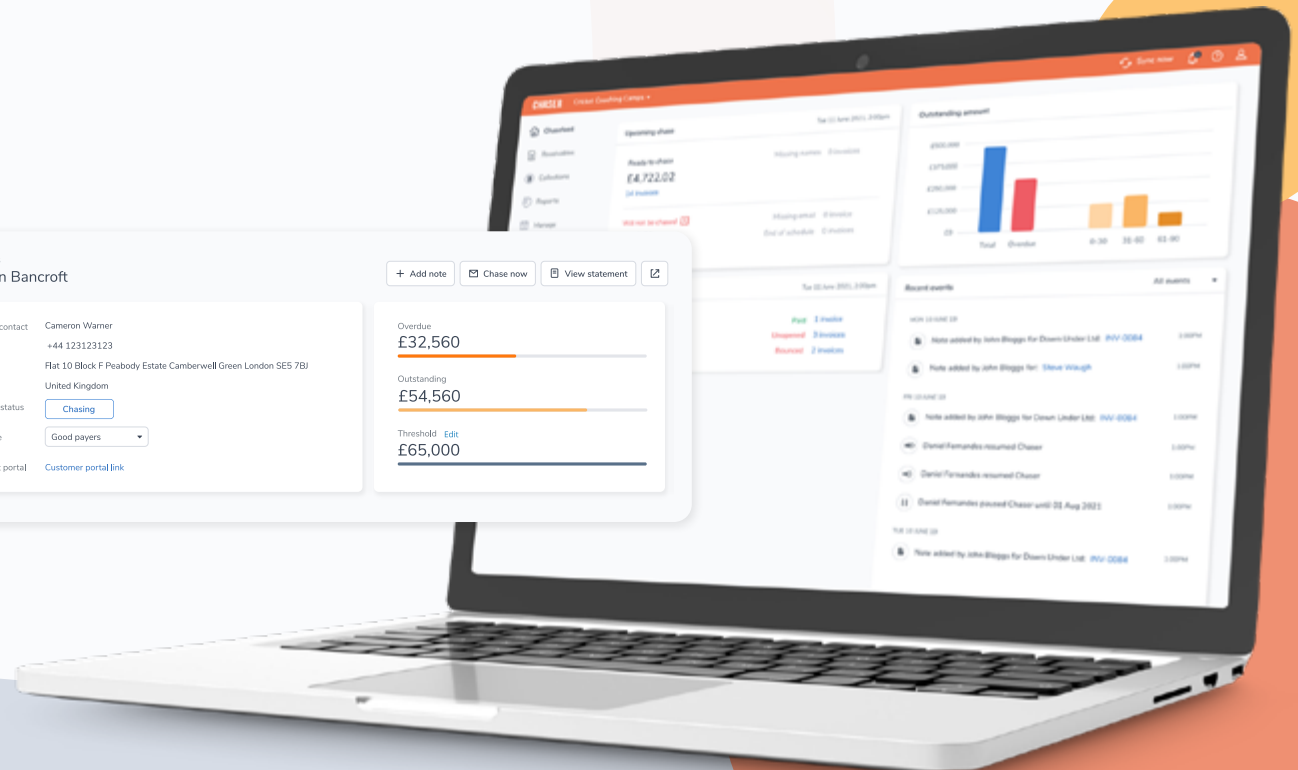
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Receivables
Cameron Bancroft

+ Add note Chase now View statement

Primary contact	Cameron Warner
Phone	+44 123123123
Address	Flat 10 Block F Peabody Estate Camberwell Green London SE5 7BJ
	United Kingdom
Chasing status	Chasing
Schedule	Good payers
Payment portal	Customer portal link

Overdue	£32,560
Outstanding	£54,560
Threshold	£65,000



Escalate to your integrated debt collection service

Bad debt doesn't mean bad relationships

Recovering late payments whilst keeping customers happy can sometimes feel like a balancing act, but you shouldn't have to choose between customer relationships and cash flow. Chaser Collections provides a friendly debt recovery service you can trust.

Our in-house, ethically trained team of collectors work to secure payment in an agreeable manner that works for both you and your customers, without putting a strain on your relationships with customers or your reputation. As an experienced, professional and CICM-trained debt collection agency, we know that a proactive and sensitive approach often yields the best result.

Recover more compared to traditional agencies

Stop accepting late payments and writing off bad debt as just another part of doing business. No handover is needed as all debtor information is stored within your Chaser account. Gain full visibility over the collections process and view all interactions with your customers, through Chaser's CRM.

- Get an instant, obligation-free quote
- Stay updated on the collection progress 24/7
- Submit multiple collection cases in just 3 clicks

Get your quote in app

Chaser Collections is priced separately from the credit control functionality, so you only pay for what you use. We offer a cost-effective alternative to traditional debt collections agencies.

"Our goal is to collect your payments in the friendliest way!"

Inga Schibsted | Chaser team

Escalate to collection ⓘ

Our considerate collections operate on a no-win, no-fee basis.

Invoices (4)

Invoice nr	Outstanding	Due
0001	£4,200	21 Jun 20
	£3,600	16 Apr 20
	£3,000	16 Apr 20
	£1,800	16 Apr 20

More invoices from this customer

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Escalate to your integrated debt collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

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Proven results

Chaser customers get paid faster



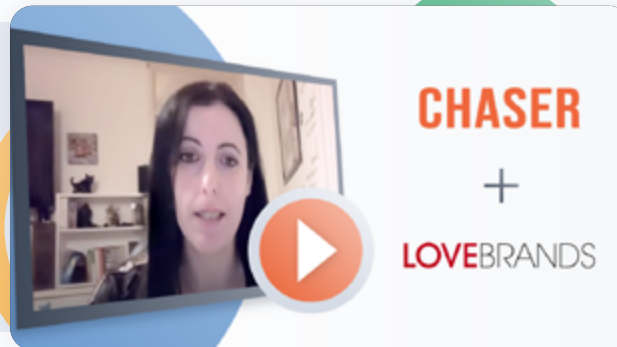
“Chaser really has freed up my time. You can schedule a number of emails and word them all slightly differently, making them personal yet getting the point across. We invoice every two weeks and have payment terms of 48 hours so this software really is a godsend!”

Gemma David, Finance Manager, Lead-Tech



“Our experience with Chaser has been very positive - we've seen almost immediate results. The functionality Chaser offers is a complete personalised debt chasing solution. If you're serious about managing your cashflow, Chaser is a no-brainer really.”

Paul Bulpitt, Co-Founder, The Wow Company



Video testimonial

Watch this video to hear how Rossana Vittorielli, Credit Control Manager at fashion wholesaler LoveBrands saves over 15 hours per week on their accounts receivable tasks using Chaser.

[Watch now](#)

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Escalate to your integrated debt collection service

Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

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Who is Chaser

[Chaser](#) helps SMEs worldwide get paid in an efficient and friendly way so that they improve cash flow.



Automate invoice payment reminders.



Get paid faster.



Maintain great customer relationships.



Award winning

- ▶ Accounting Excellence Cloud App of The Year, 17', 18', 19'
- ▶ Xero App of The Year 16'



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Proven results

Who is Chaser

Try Chaser

Further resources

Try Chaser

CHASER

Partner

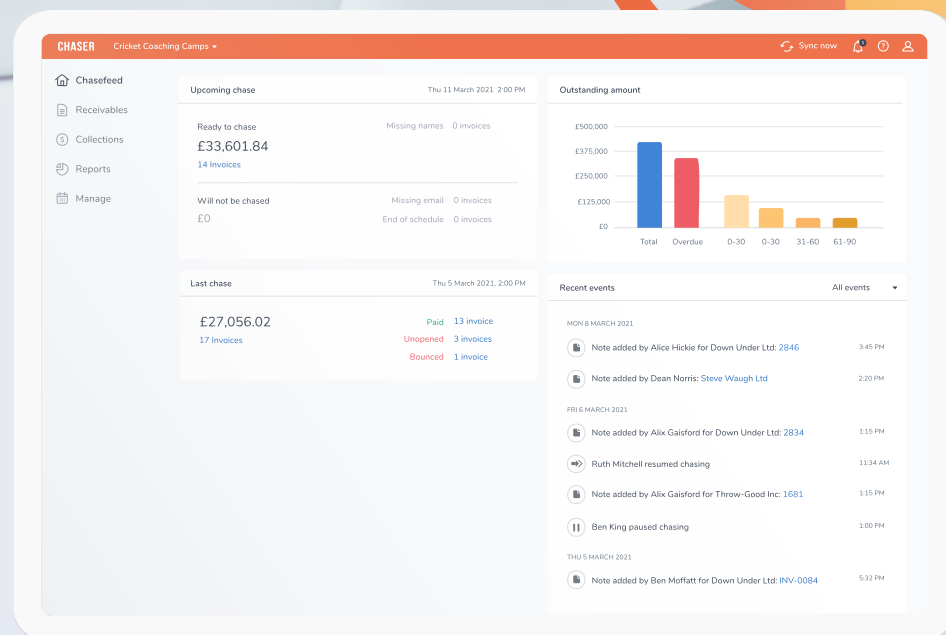
We are a certified Chaser partner. This means we are fully trained on the software and can offer preferential pricing and software support.

Get started

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Proven results

Who is Chaser

Try Chaser

Further resources

CHASER

Credit control software and debt collection services

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Further resources

Webinars

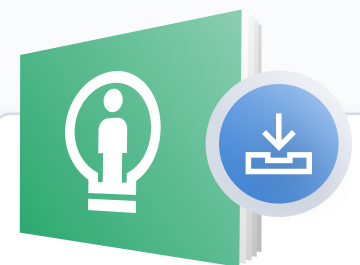


Get paid sooner by automating your accounts receivable processes

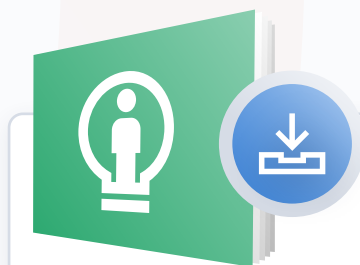


Transform your clients' credit control with Chaser

PDF guides



The essential guide to collections for credit controllers



The ultimate guide to accounts receivable

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www.chaserhq.com

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