

FIBRES Terms of Use

ACCEPTANCE OF TERMS

IMPORTANT -- READ CAREFULLY: BY CREATING AN ACCOUNT OR BY UTILIZING THE FIBRES SERVICE YOU AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS.

Welcome to FIBRES Online Ltd's (business ID: 2365512-2, "**Supplier**") FIBRES online service ("**Service**"). Your use of the Service is subject to these Terms of Use and FIBRES Privacy Policy.

"**You**" refers to you as an individual user having access to an account ("**Account**") of the Service. If You do not agree with the terms of these Terms of Use, do not use the Service. The Terms of Use will also be applicable to the use of the Service on a trial basis. By using the Service, You signify Your irrevocable acceptance of the Terms of Use. The website and any downloadable software associated with the Service are protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties.

Supplier and You are hereinafter jointly referred to as the "**Parties**" and individually as a "**Party**".

1 Description of Service

- 1.1 FIBRES is a software application for organizational strategic planning and management. It is a cloud-based application, i.e. enabled by a shared pool of third-party computing resources (such as networks, servers, and storage) connected to the internet. FIBRES is owned and controlled by Supplier.
- 1.2 The Service may contain information, data, text, photographs, videos, audio clips, written posts and comments, et cetera, generated, provided, or otherwise made accessible on or through the Service either by You or other users of the Service as well as by third parties in certain cases (collectively, "**Content**").
- 1.3 Content, applications, add-on services, features, power-ups or other services offered by external development partners and other third parties ("**Third-Party Content**") may be included and/or integrated into the Service. The use of Third-Party Content maybe subject to third-party terms and conditions.
- 1.4 Subject to these Terms of Use, Supplier grants to You a worldwide, non-exclusive, non-sublicensable and non-transferable right to use the Service, for a limited period of time as set out in these Terms of Use. You understand and agree that Your right to use the Service shall be restricted to validity of a subscription to the Service by the legal entity who has subscribed to the Service and granted You access to the Service.
- 1.5 In order to use the Service, You must obtain access to the internet and pay any service fees associated with such access. In addition, You must provide on your own account all equipment necessary to make such connection to the internet and to the Service.
- 1.6 You understand and agree that the Service may include certain communications from Supplier and its partners, such as service announcements, administrative messages, and possible promotional messages, etc., and that these communications are considered part of the Service and You will not be able to opt out of receiving them.
- 1.7 Supplier will provide the Service in accordance with these Terms of Use. Supplier may at its sole discretion develop and change the Service from time to time without prior notice.

2 Registration

- 2.1 In order to use the Service, You must successfully register or be successfully registered by Supplier or by a third party as a user. For registration, to the extent Supplier requires or requests You to provide Supplier with any information (such as Your name, address and email address), You agree to provide truthful and complete information and to keep that information updated.
- 2.2 You are responsible for maintaining the confidentiality of Your user credentials (including but not limited to user names and passwords), and You are fully responsible for all activities that occur under any Account via Your user credentials. If You suspect that Your credentials are lost or misused, please notify Supplier immediately via email at: support@fibresonline.com.
- 2.3 If You provide any information that is untrue, inaccurate, not current or incomplete, or Supplier has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, Supplier has the right to suspend, restrict, or terminate Your access rights to any and all Accounts of the Service, and refuse any and all current or future use of the Service (or any portion thereof).
- 2.4 Supplier may, at its sole discretion, refuse to offer the Service to any person or entity and change its eligibility criteria at any time.

3 Proper Use

- 3.1 When using the Service You agree to:
 - comply with applicable laws, the Terms of Use, relevant guidelines as issued by Supplier and the legal entity in whose Account of the Service You have access to, and good manners;
 - not to submit unlawful or otherwise inappropriate Content, or data in any form that infringes copyrights and any other third party rights;
 - to obtain any consents, permissions or licenses that may be legally required for You to submit Content;
 - respect the privacy of others;
 - not distribute or post spam, unreasonably large files, chain letters, pyramid schemes, viruses or malware, as Supplier does not examine whether Content uploaded is appropriate or free of viruses nor do we determine whether it is technically possible to examine it for viruses;
 - not use any technologies or initiate other activities that may harm the Service, any technology or any platforms connected to the Service, or the interests or property of Supplier or other users of the Service;
 - not use any systems or automated systems or means to access, acquire, copy or monitor any part of the Service; and not to access or attempt to access the Service by any means other than through the interface provided by Supplier.
- 3.2 By uploading any Content to the Service, You agree that Supplier may store and display such Content uploaded or entered into the Service by You solely as necessary in connection with the provision of Service. By default, and to the extent You do not specifically make such Content private, You choose to share any of such Content with other users under the same Account of the Service, and You agree to allow these users to view such Content and, to the extent applicable, collaborate with You and such Content.
- 3.3 You understand that all Content is the sole responsibility of the person or entity from which such Content originated. This means that You, and not Supplier, are entirely responsible for all Content that You upload, post, transmit or otherwise make available via the Service.

- 3.4 You understand that by using the Service, You may be exposed to Content that is offensive, indecent or objectionable. Under no circumstances will Supplier be liable in any way for any Content other than created by Supplier. Without limiting the foregoing, Supplier and its designees shall have the right to remove any Content that violates the Terms of Use or is otherwise objectionable, or requested to be removed by authorized personnel of the legal entity owning the respective Account of the Service.
- 3.5 You agree that You must evaluate, and bear all risks associated with, the use of any Content, including any reliance on the accuracy, completeness, or usefulness of such Content. In this regard, You acknowledge that You may not reasonably rely on any Content created by Supplier or submitted to the Service.
- 3.6 You acknowledge and agree that Supplier may preserve Content and may also disclose Content if required to do so by law or to protect the rights, property, or personal safety of Supplier, users of the Service, and the public. When possible, Supplier will inform You of such disclosure and mitigate, to the extent possible, any negative effects the disclosure may cause to You.
- 3.7 You understand that the technical processing and transmission of the Service, including the Content You have uploaded or entered into the Service, may involve transmissions over various networks; and changes to conform and adapt to technical requirements of connecting networks or devices.
- 3.8 Should Content or usage patterns be found or reported to be in violation with these Terms of Use, it will be in Supplier's sole discretion as to what action should be taken.

4 Termination, Breach, Suspension, and Cancellation

- 4.1 Supplier may terminate, suspend or restrict Your access to the Service if Supplier believes that You have breached the Terms of Use or if Supplier for whatever reason is compelled to terminate, suspend or restrict the use of the Service. In such case, You accept and acknowledge that Supplier may terminate, suspend or restrict the use of the Service without any liability to You.
- 4.2 In the event of You having access to a free Account of Service (such as a one-user Account free of charge offered by Supplier from time to time, or a multi-user free Account offered by Supplier on a case-by-case basis to its business partners and/or for educational purposes), if You show no user activity over a certain period of time (currently three months, but subject to change), Supplier has the right to disable Your access to the Service, including disabling access to any and all Content in that Account. Supplier shall use reasonable efforts to notify You in advance of such suspension. Following such suspension, Your access to such an Account and Content will be permanently removed, along with the entire Account as the case may be.
- 4.3 In the event of suspension or termination of an Account where you have been granted access to, You may no longer have access to such an Account or any Content in such an Account, and Supplier may delete Content You have uploaded or entered into the Service, although residual copies of information may remain in our system for some time for backup purposes.

5 Intellectual Property Rights

- 5.1 You acknowledge and agree that Supplier and its licensors own all rights, title and interest, including any copyright, patent, design right, trademark, database right and any other intellectual property rights (whether registered or not, and wherever in the world those rights may exist) (“**Intellectual Property Rights**”) in and to the Service. Except for Your limited right to use the Service in accordance with the Terms of Use, Supplier and its licensors reserve all rights, title and interest in and to the Service, including all Intellectual Property Rights pertaining to the Service.
- 5.2 The Service may include, or be accompanied with, certain third party software and materials licensed under open source license terms and the Service may include, incorporate, refer to or link to Third-Party Content. You accept and acknowledge that Intellectual Property Rights to such software and materials as well as to Third-Party Content belong to third parties. Rights and obligations relating to such software and materials, including warranties, the rights to use, modify and redistribute are governed by the terms and conditions of each respective license terms.
- 5.3 Nothing in these Terms of Use (or any other terms and conditions referred to in these Terms of Use) grants You any right or license to use, in any manner whatsoever, any Supplier or its licensors’ trade names, trademarks, service marks, logos, domain names or any other commercial designations or distinctive brand features.
- 5.4 All title to and interest in intellectual property rights relating to the Content You enter into the Service shall remain with You, or the legal entity which has granted You access to the Service or a third party licensor, as the case may be. You hereby grant to Supplier a non-exclusive, worldwide, royalty free and irrevocable right to use the Content You have entered into the Service for the purpose of providing the Service to You and other users of the same Account. Supplier shall not share or disclose Content You have entered into the Service to third parties outside the Account where You entered such Content without the Account owner’s (i.e. the legal entity which has granted You access to the Service) request or prior written approval. In addition, You hereby grant to Supplier a non-exclusive, worldwide, royalty free, perpetual and irrevocable right to use any anonym and aggregate data included in the Content You have entered into the Service and/or related to Your use of the Service and the Content, for the purposes of further developing the Service, creating statistics, analyses and other material and Content on the basis of such data, and for offering such statistics, analyses and materials and Content within and via the Service.

6 Indemnification

- 6.1 You agree to defend and indemnify Supplier, its directors, employees, subcontractors, partners and agents from and against all third party claims and all liabilities, assessments, losses, costs or damages resulting from or arising out of (i) Your breach of the Terms of Use, (ii) Your infringement or violation of any Intellectual Property Rights, other rights or privacy of a third party, (iii) misuse of the Service by a third party where the misuse was made possible by Your failure to take reasonable measures to protect Your subscription to the Service against misuse, or (iv) Content You have uploaded or entered into the Service.

7 No Warranty and Limitation of Liability

- 7.1 Supplier has no other obligations or liabilities than those that have expressly been agreed upon in these Terms of Use or otherwise between the Parties.
- 7.2 Neither Party shall be liable for any indirect or consequential damages.
- 7.3 Nothing contained herein shall be deemed to limit the Parties’ liability towards the other Party in the event of and to the extent that the liability results from wilful misconduct or gross negligence.

8 Other Terms

- 8.1 You agree that Supplier has no responsibility or liability for the failure to store or to transmit, any Content and other communications maintained by the Service. You acknowledge that Supplier may establish general practices and limits concerning use of the Service and may modify such practices and limits from time to time. Supplier retains the right to create limits on use and storage at its sole discretion at any time with or without notice.
- 8.2 Supplier reserves the right, at its sole discretion, to modify the Service, FIBRES Terms of Use and FIBRES Privacy Policy at any time with or without prior notice. In case Supplier makes substantial changes to the Service, Terms of Use or Privacy Policy, Supplier will provide You with a prior notice of such changes.
- 8.3 You agree not to reproduce, duplicate, copy, sell or resell any portion of the Service without the express permission by Supplier.
- 8.4 The Service may include links to third party sites (i.e. other sites than the Service) and services on the Internet that enable You to interact with sites or services that are owned and controlled by third parties and that are not part of the Service. You must review and agree to the terms and conditions of these sites and services before using these sites or services. You accept and acknowledge that Supplier has no control over the third party sites or services and assumes no responsibility for the services provided or material created or published on these third party sites or services. A link to a third party site does not imply that Supplier endorses the site or the products or services referenced in the site.
- 8.5 You represent and warrant that (a) all of the information provided by You to Supplier to participate in the Service is correct and current; and (b) You have all necessary right, power and authority to enter into these Terms of Use and to perform the acts required of You hereunder.
- 8.6 These Terms of Use shall be governed by the laws of Finland, excluding its choice of law provisions. The Convention of contracts for the International Sale of Goods (CISG) shall not apply to these Terms of Use.
- 8.7 Any dispute, controversy or claim arising out of or relating to these Terms of Use, or the breach, termination or validity thereof, shall be primarily solved through negotiations. If the Parties fail to resolve the dispute through negotiations within 14 days from the start of the negotiations, the dispute shall be finally settled by arbitration in accordance with the Arbitration Rules of the Finland Chamber of Commerce. The seat of arbitration shall be Helsinki, Finland. The language of the arbitration shall be English. The number of arbitrators shall be one (1).

Either Party, before or during any legal proceedings, may apply to a court having jurisdiction for a temporary restraining order or preliminary injunction where such relief is necessary to protect its interests pending completion of the legal proceedings.

Either party may file a suit for a claim based on undisputed receivables to the District Court of Helsinki.