

The only way to monitor, support, and optimize Google Meet experiences along with the entire UC estate in order to efficiently support the surge in remote collaboration.



SIMPLIFY UC MONITORING

Troubleshoot video and audio calls with an intuitive interface that helps IT teams detect, diagnose and resolve issues faster.



SEE GOOGLE MEET AND BEYOND

Gain richer insights by tracking key metrics simultaneously across Google Meet, video endpoints, plus other on-premises and UCaaS systems.



IMPROVE ROI, USAGE, EXPERIENCE

Gain insights to improve adoption, optimize costs, boost productivity, and train users, all while efficiently scaling IT to manage usage.

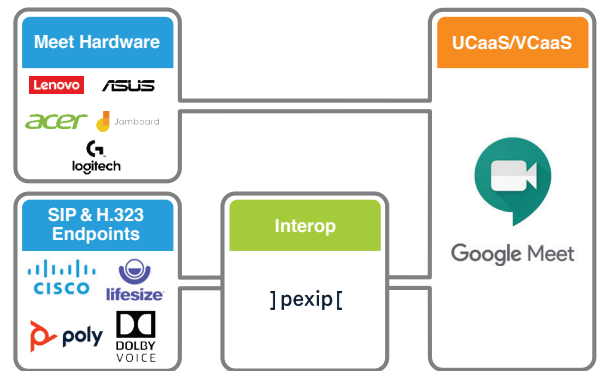
Meeting Name	Start Time	End Time	Duration	Participant Count	System Type	System Name	Presenting	Quality Last Event
Client User 2	07 Oct 2020 14:43:25	07 Oct 2020 15:41:00	57m 35s	5	DMET7	Google Meet 01	Yes	GOOD
Client User 3	07 Oct 2020 14:43:25	07 Oct 2020 15:41:00	57m 35s	4	DMET7	Google Meet 01	Yes	GOOD
Client User 1	07 Oct 2020 14:43:25	07 Oct 2020 15:41:00	57m 35s	3	DMET7	Google Meet 01	Yes	GOOD
Client User 2	07 Oct 2020 14:43:25	07 Oct 2020 15:41:00	57m 35s	4	DMET7	Google Meet 01	Yes	GOOD
Client User 1	07 Oct 2020 14:43:25	07 Oct 2020 15:41:00	57m 35s	4	DMET7	Google Meet 01	Yes	GOOD
Client User 3	07 Oct 2020 14:43:25	07 Oct 2020 15:41:00	57m 35s	4	DMET7	Google Meet 01	Yes	GOOD

Participant Name	Start Time	End Time	Duration	Call Type	Public IP	Quality Last Event	Presenting	User Feedback
Client User 2	07 Oct 2020 14:43:25	07 Oct 2020 14:47:00	3m 36s	Video	10.26.97.88	GOOD	Recording	★★★★
John Wilson	07 Oct 2020 14:43:25	07 Oct 2020 14:47:00	3m 36s	Video	10.26.97.88	GOOD	Recording, Recording	☆☆☆☆
Michelle May	07 Oct 2020 14:43:25	07 Oct 2020 14:47:00	3m 36s	Video	10.26.97.88	GOOD	Recording, Recording	☆☆☆☆
John Carter	07 Oct 2020 14:43:25	07 Oct 2020 14:47:00	3m 36s	Video	10.26.97.88	GOOD	Recording	☆☆☆☆

Vyopta's Collaboration Performance Management (CPM) platform helps UC and Service Desk teams by providing:

- Years of data retention and out-of-the-box visualizations
- Ability to proactively identify & quickly troubleshoot issues
- Single-pane-of-glass to optimize mixed UC environments
- Intuitive, flexible, user-friendly workflow, dashboards for UC
- User tagging for customized, business-relevant reports

Vyopta helps to manage performance and adoption not only for Google Meet, but also across compatible video endpoints (such as Meet hardware), as well as other calling and conferencing technologies (including numerous on-premises and UCaaS platforms, and voice infrastructure). Vyopta's vendor-agnostic approach helps maintain visibility into usage, performance and quality of experience across departments, and more accurately identify possible root causes for known issues.



Vyopta offers the only purpose-built platform for UC monitoring and analytics with coverage of Google Meet.

Vyopta Support for Google Meet and Interop Platforms

Use Cases	Google Meet	On-Premises Interop	Cloud Interop
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CPM Monitoring [®] Locate call/meeting issues quickly Accurately diagnose problems Proactively get alerted to issues	✓	✓	Upcoming
	✓	✓	Upcoming
	Upcoming	✓	Upcoming
CPM Analytics [®] Analyze adoption & usage behavior Detect systemic performance issues Automate business reporting	✓	✓	Upcoming
	✓	✓	Upcoming
	✓	✓	Upcoming

Vyopta Support for Google Meet Hardware and Conferencing Endpoint

Use Cases	As SIP/H.323 Endpoints (Using Vyopta's endpoint monitoring)				As Google Meet Hardware (Using data from Google)					
	poly lifesize DOLBY VOICE cisco	Lenovo	acer	ASUS	logitech	Jambboard				
CPM Monitoring [®] Locate call/meeting issues quickly Accurately diagnose problems Proactively get alerted to issues	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	✓	✓	✓	✓	Upcoming	Upcoming	Upcoming	Upcoming	Upcoming	Upcoming
Monitor endpoint status and reliability	✓	✓	✓	✓	N/A	N/A	N/A	N/A	N/A	N/A
Analytics [®] CPM Analyze adoption & usage behavior Detect systemic performance issues Automate business reporting	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

✓ = Supported