

The best way to monitor, support, and optimize Zoom, and efficiently support the surge in remote collaboration.



SIMPLIFY UC MONITORING

Troubleshoot video and audio calls with an intuitive interface that helps IT teams detect, diagnose and resolve issues faster.



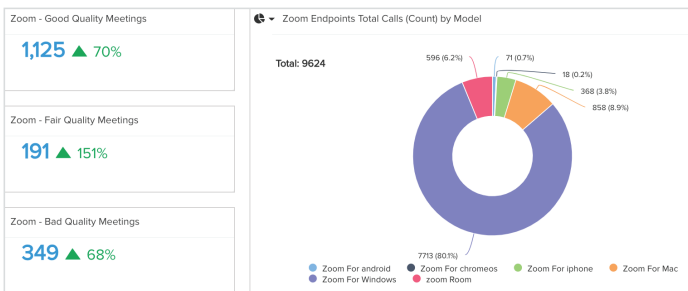
SEE ZOOM AND BEYOND

Gain richer insights by tracking key metrics simultaneously across Zoom and Zoom Rooms, Meet, plus other on-premises and UCaaS systems.



IMPROVE ROI, USAGE, EXPERIENCE

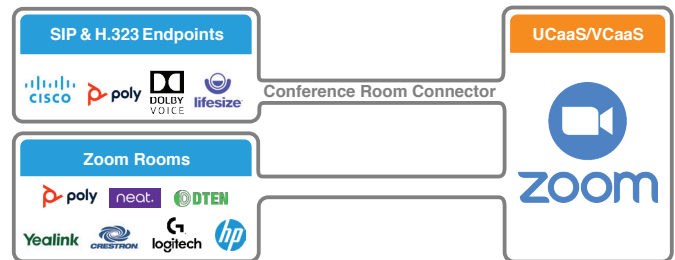
Gain insights to improve adoption, optimize costs, boost productivity, and train users, all while efficiently scaling IT to manage usage.



Vyopta's Collaboration Performance Management (CPM) platform helps UC and Service Desk teams by providing:

- Detailed Zoom User information, Zoom Room status & analytics, Conference Room Connector license utilization
- Ability to proactively identify & quickly troubleshoot issues
- Single-pane-of-glass to optimize mixed UC environments
- Intuitive, flexible, user-friendly workflow for UC
- User tagging for customized, business-relevant reports

Vyopta helps to manage performance and adoption not only for Zoom Meetings, but also across compatible video endpoints (such as Zoom Rooms and existing conference room video hardware), as well as other calling and conferencing technologies (including numerous on-premises and UCaaS platforms, and voice infrastructure). Vyopta's vendor-agnostic approach helps maintain visibility into usage, performance and quality of experience across departments, and more accurately identify possible root causes for known issues.



“Vyopta is very powerful for us because in one tool we can see how much each platform is getting used by our clinical and academic groups and the quality across each system. I have visibility into Zoom calls, and can see information for Zoom alongside Webex.”



Vyopta Support for Zoom Meeting Platform

Use Cases		
CPM Monitoring®	Locate call/meeting issues quickly	✓
	Accurately diagnose problems	✓
	Proactively get alerted to issues	✓
CPM Analytics®	Analyze adoption & usage behavior	✓
	Detect systemic performance issues	✓
	Automate business reporting	✓

Vyopta Support for Zoom-compatible Conferencing Endpoints

Use Cases	As SIP/H.323 Endpoints - Zoom CRC (Using Vyopta's endpoint monitoring)				As Zoom Rooms (Using data from Zoom Cloud)							
CPM Monitoring®	Locate call/meeting issues quickly	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Accurately diagnose problems	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Proactively get alerted to issues	✓	✓	✓	✓	Upcoming	Upcoming	Upcoming	Upcoming	Upcoming	Upcoming	Upcoming
Monitor endpoint status and reliability	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Analytics CPM	Analyze adoption & usage behavior	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Detect systemic performance issues	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Automate business reporting	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

✓ = Supported