URL https://smarthome.samsungsds.com/go/en/a30_drilling



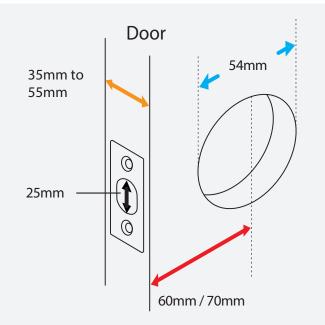
Caution checklist for installation

CAUTION

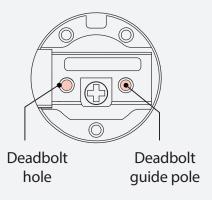
PLEASE READ THIS MANUAL or WATCH THE VIDEO GUIDE BEFORE STARTING INSTALLATION

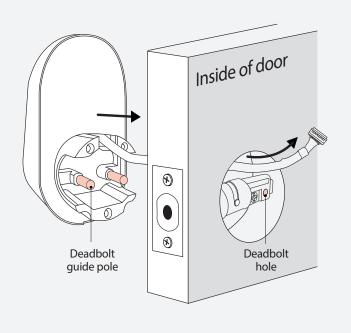
The deadbolt does not extend or retract all the way:

- a. Ensure that the bore hole/face bore is 54mm and the back set is either 60mm or 70mm (depending on your door) for the outer body to fit correctly and align with the deadbolt.
 - Bore hole/ Face bore (54mm)
 - Back Set (60 / 70mm)
 - Door Thickness (35-55mm)



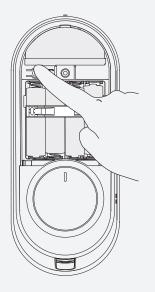
b. Ensure that the outer body pins are correctly aligned through the deadbolt.





Once powered on for the first time, the automatic direction detection sequence does not start OR the bolt thumb turn does not move, and a jamming noise is heard:

- a. Please perform a factory reset (in this specific case, please uninstall the inner body ensuring that the outer body cable is still connected so that the screen can be accessed)
- b. Proceed to reset the lock as seen below:



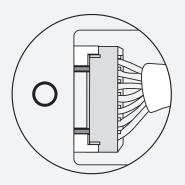
With the door unlocked and open, press the [REG] button for 5 seconds.

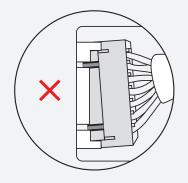


- c. Once completed please remove a battery for 5 seconds, then reinsert.
- d. The lock will now perform the automatic direction detection sequence.

3 Once installed, if the screen does not light up or respond to touch:

- a. Uninstall the inner body
- b. Check the cable connection, ensure that the cable is correctly connected like below.





CAUTION! Fully insert the connector.

