

CAPABILITIES STATEMENT

TRUST • TRANSPARENCY • INTEGRITY • LEADERSHIP

COMPANY OVERVIEW

10+ years of experience in Agile development methodology combined with the breadth and depth of 600 global software engineers allows us to partner closely with clients to supplement and support existing teams to build software that will help them meet their business goals. Best of all? We promise ROI or you don't pay.

Locations: Sacramento, CA • Boise, ID • Portland, OR • Jaipur, India • Bengaluru, India

CODES

DUNS

016023720

NAICS

- 541511 - Custom Computer Programming Services
- 511210 - Software Publishers
- 541512 - Computer software consulting services or consultants
- 541519 - Other Computer Related Services
- 541513 - Computer Facilities Management Services

DIFFERENTIATORS

We garner our partners' trust and confidence that we will support them and deliver the highest quality services through the following differentiators:



Delivery

Commitment to on-time, on-budget, with quality or we don't charge. Agile development methodologies providing project transparency and clear prioritization. Scrum-certified product owners and project managers.



Relationships

Customer-driven development model focused on solving customer challenges in a way that has a powerful impact on the end-user experience. Open and candid communication to minimize breakdowns and accelerate breakthroughs.



Values

Commitment to delivering business value as defined by our clients. Commitment that our clients experience our core values of Trust, Transparency, Integrity, and Leadership.

WE PROMISE

ROI or you don't pay

CERTIFICATIONS



AWARDS



CREATING ABUNDANCE THROUGH DATA SCIENCE

ACCELERATING BUSINESS DECISIONS

The Challenges

The devices our client sold to their customers were throwing errors, causing customers to complain and have downtime in workflows. Additionally, our client was losing money since they charged per use of the device; since the device had errors, it was not being used. Each device has its own error repository so the client was collecting data but not analyzing and making decisions about it.

The Solution

In Time Tec built a data warehouse to monitor and analyze the devices internal error reporting systems. Our solution pulls the device error data into a data warehouse to be analyzed and acted upon. We have also built models that look for trends in the errors so major changes can be made before the errors cause problems for the customers.

The Results

- *Customer satisfaction increased:* Our client is able to be proactive on a daily basis with our system, which finds trends and suggest hardware or firmware updates before it becomes a major problem.
- *Increased revenue:* Since devices are not down as often, customers are using them more and therefore our client is making more money.

AUTOMATING PRODUCTION MONITORING

The Challenges

A healthcare technology company was manually checking multiple dashboards for multiple clients everyday to monitor their software system health. Technologists were spending three to four hours a day monitoring all the dashboards and creating tickets to address issues.

The Solution

In Time Tec created a team of onshore developers to work with the company's existing team and decrease the manual production monitoring. Our team created an API call from App Insights through Azure into a Python script; the analysis is run in Python and flagged when there is an issue; a Jira ticket is then created for the issue.

The Results

- *Increased Working Time:* By working with In Time Tec, this company was able to decrease time spent on manual monitoring and ticketing, getting back at least 15 hours of working time a week.

MODERN DATA PIPELINE MONITORING AND OPTIMIZATION

The Challenges

An information technology company had a team of technologists build the initial foundation for a data project and now they were spending their time maintaining the project. This project took data sources into a clean room and sent the information to another team to analyze.

The Solution

In Time Tec created a blended team of onshore and offshore developers to take over the project from the company's team. We now maintain and optimize the process, adding new data sources when needed.

The Results

- *Freed Up Resources:* The IT company's team is now freed up to create and focus on other projects within the company.