



## Galaxy Home Recreation Hot Tub & Swim-Spa Purchase Agreement

Thank you for purchasing a spa / swim-spa from Galaxy! We want this process to be as easy and clear as possible. Please note this agreement addresses most of the questions / issues that our customers encounter, but it is not an exhaustive list. Please consult Galaxy if there is any doubt or concern regarding installation.

### DELIVERY REQUIREMENTS:

- A. It is the buyer's responsibility to provide a level, unobstructed pathway from the unloading site to the destination. Your hot tub/swim-spa dimensions are       " H X       " W X       " L  
**debris, gates, fences, doors, landscaping, windows, retainer wall or perform other general maintenance in order to deliver your product. If Galaxy has to bring the hot tub back and reschedule delivery, there will be a \$250 re-delivery fee.**
- B. Standard delivery includes delivery of hot tub to ground level (up to 30"), or through one ground level doorway. **If your hot tub is to be delivered onto an elevated deck or partition above 30", you will need to provide extra manual labor or pay Galaxy \$50 per person per hour.** If the elevation is deemed too high, as decided by Galaxy, a crane will be needed at the buyer's expense. Swim-spas need 10' access to the point of destination and there can be no significant elevation or any obstruction. Otherwise, a crane will be needed at buyer's expense. Sliding the hot tub can cause scuffs on decks. To avoid that, customer can provide plywood to lay over deck.
- C. Galaxy is not responsible for damage to the hot tub / swim-spa or buyer's property for deliveries exceeding the guidelines. There can be some wear to the ground due to the equipment used to deliver the products.
- D. All hot tubs should be placed on a firm, level surface, preferably on a 4" cement slab. Swim-spas will need to be reinforced with re-bar and may need more support. Please refer to the owner's manual for proper surface installations. Galaxy cannot level hot tubs.
- E. The hot tub or swim-spa must be completely accessible on all 4 sides with a minimum of 3' of space with no restrictions or obstructions for routine maintenance or service. If adequate access is not provided, service may be declined, and a crane may be needed at buyer's expense or additional service fees may be charged.
- F. Galaxy can remove your hot tub at a flat fee of \$250. If additional labor is required to haul off the hot tub, the buyer must provide labor or Galaxy can bring additional labor at \$50 per person per hour. Galaxy must be notified at time of scheduling.
- G. **Improper electrical setup (i.e. not enough whip or incorrect wiring / GFCI amperage) will prevent Galaxy from hooking up and filling hot tub. If you would like Galaxy to return for hot tub fill, there will be a trip charge of \$99.**

Initials

### ELECTRICAL REQUIREMENTS:

Galaxy does not provide electrical installations. A licensed electrician must follow any and all applicable codes; and must be wired according to manufacturer's specifications. **All 220V / 240V spas and swim-spas must have an accessible GFCI breaker installed on the outside of the house in accordance with local codes or at a minimum 5' from the hot tub.** If you do not have a licensed electrician follow proper manufacturer's instructions, the warranty will be void and service cannot be performed until all wiring and disconnect issues are resolved. We strongly discourage using an Eaton GFCI breaker. **You will need enough wire to reach the front corner of your spa, plus 6 more feet.** Depending on the brand and model, wiring and conduit can run through the inside of the hot tub. On swim-spas, there may be (2) electrical connections and/or a junction box.

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You will need       (Voltage)       (amps) and       (wires). Please check manufacturer's spa manual for wire gauge requirements. 6 gauge or 8-gauge wire minimum is recommended. Jacuzzi 210, 225, 315 & 325 require 4 wire hook-up when converting to 220V and 40 amps. Jacuzzi/Sundance 780/335 and higher series hot tub are 3 wire and 50/60 amperages. All Bahama Spas are 60 amps. Nordic Spas are 4 wire and 40 or 50 amps. On 110V models, the cord will not extend beyond 4 ft. from the nearest corner of the hot tub. No extension cords on 110V models.

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### WARRANTIES & SERVICE:

The goods purchased may include certain warranties by the manufacturer in which case the specific terms of the manufacturer's warranties will apply and should be reviewed by the buyer. Warranties are typically for residential use only. Commercial use of the product will potentially void manufacturer's warranty. **Galaxy does assess a \$99 diagnostic fee for any warranty work over 180 days of ownership. Galaxy charges \$2 per mile outside of 30 miles for any work.**

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### FLOOR MODELS/AS-IS:

All floor model hot tubs/swim-spas will be sold in an AS IS CONDITION but will still carry remaining manufacturer's warranty. All aesthetic issues such as scratches or cracked panels are as is. Order must be fulfilled (picked up or delivered) within 30 days of purchase, or will be canceled with a 20% service fee.

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Front	LSide	RSide	Back
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### PAYMENT AND DELIVERY TIMEFRAME:

**All sales are final.** Minimum down-payment is 30% for in-stock and 50% down-payment for special orders. Must pay in full 5 days before delivery.

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### FINANCING:

For financed sales, the customer must provide minimum 10% deposit. Financed deals will be scheduled **ONLY** after funding from bank. Because of unforeseen production delays and other issues, it may be necessary for you to begin making payments to the bank prior to installation. I have read and agree to the above terms and conditions.

Initials

I have read and reviewed the Hot Tub Guide which illustrates customer responsibilities, installation preparation, and pool maintenance and care.

Buyer's Name

Buyer's Signature

Date

Invoice #

Store

Brand, Model