



### Objectives and Methodology

#### INTRODUCTION

After enduring more than a year without live music, U.S. stages are poised to light up again as festivals and tours announce their artist line-ups and schedules. In this study, MarketCast researchers set out to understand how concert and festival-goers are thinking and feeling about the return of live music. In a year that transformed how entertainment content is delivered and consumed, we wanted to find out if expectations for the live music experience has shifted.

#### METHODOLOGY

MarketCast surveyed 1,000 live music fans in the U.S. between 18-49 years old. All data was collected between May 6-18, 2021. 81 percent of respondents are defined as "festival attendees," meaning they attended a music festival in 2018, 2019 or 2020.

#### OBJECTIVE: WE SET OUT TO ANSWER

Are fans
comfortable
returning to live
music festivals
and shows?

What are the top music genres among likely attendees?

Have fan
expectations for
the live music
experience
changed since
the pandemic?

What are fan attitudes towards COVID protocols, including vaccination passports and pods?

After a year of virtual music events, are fans still willing to consume live music via streaming services?

According to our study, fans are excited to return to live events, and organizers, sponsors and artists have a massive opportunity to tap into this enthusiasm to engage fans with great experiences on-site, around the venue, and online. With COVID still a concern, however, organizers will have to determine the right measures to keep fans as protected as possible.

## Pandemic Isolation has Fans Craving In-Person Events

The pandemic and lack of in-person, interaction left many feeling isolated. However, as vaccination rates rise and government safety guidelines loosen, people are ready to return to events in-person.

#### LIVE EVENT ATTITUDES

I can't wait to attend live events in person again

Because of the isolation of the pandemic, I appreciate attending live events in person even more than I did before

I plan on attending live events again as soon as I am fully vaccinated

57%

64%





Indoor concert

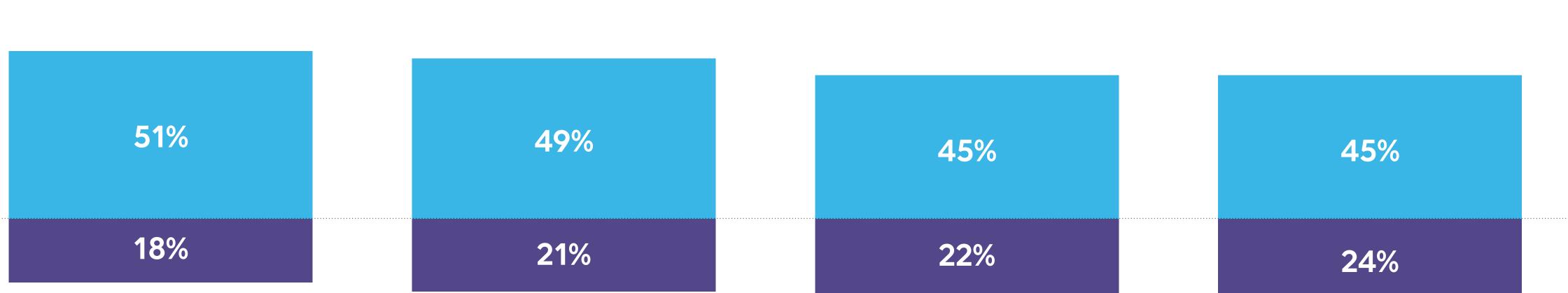


**Outdoor seated concert** 

### Fans Want to See Live Music Even More than Before the Pandemic

While a portion of music fans' interest in attending live events is negatively affected by the pandemic, they are outnumbered at least 2 to 1 by fans saying the pandemic has made them want to attend live events more than before.

Multi-day outdoor music festival



DESIRE TO ATTEND EVENT COMPARED TO PRE-PANDEMIC

More interested than before Less interested than before

Outdoor/park style show or concert



# The Majority of Live Music Fans Plan to Attend a Festival this Year

With tickets quickly selling out for this summer and fall's top music festivals, it is clear that fans are ready to return to live music experiences. Intent to attend a festival is high among past festival and concertgoers with outdoor, multi-day events generating the most interest.

Over the past 30 days, there have been more than ~400K social media mentions related to music festivals that have announced 2021 line-ups.

of concert goers are likely to attend a show in 2021 of past music festival attendees are definitely/very likely to attend a festival in 2021

46%

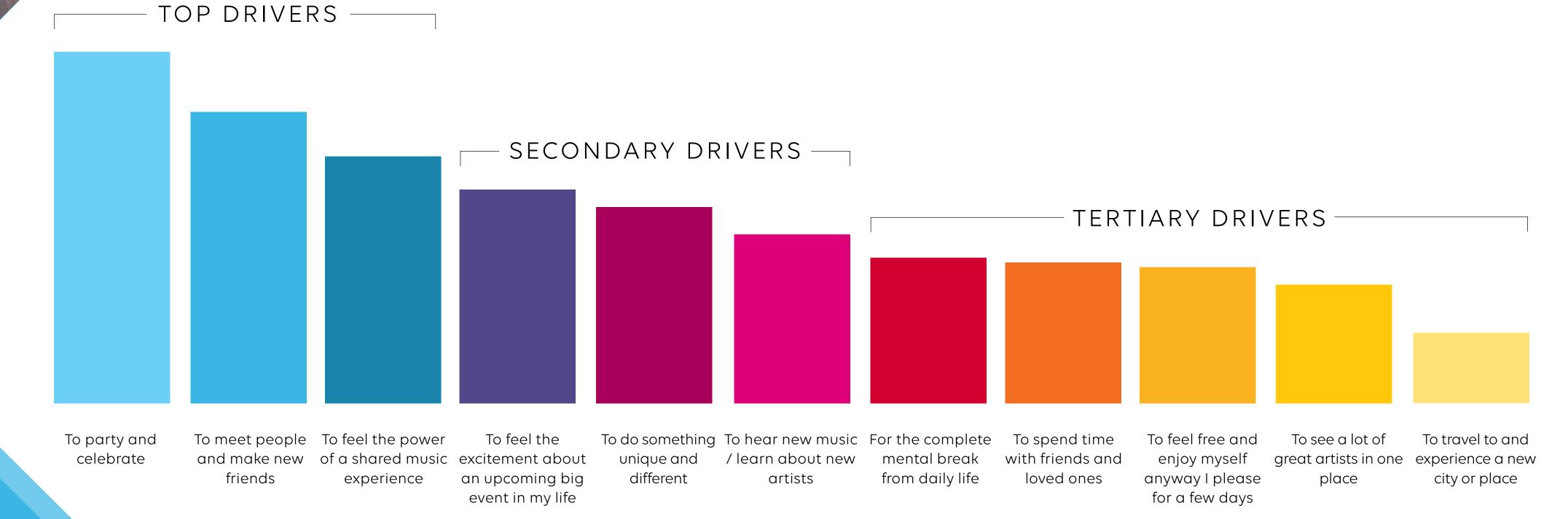
are interested in attending an indoor event, lower compared to outdoor venues



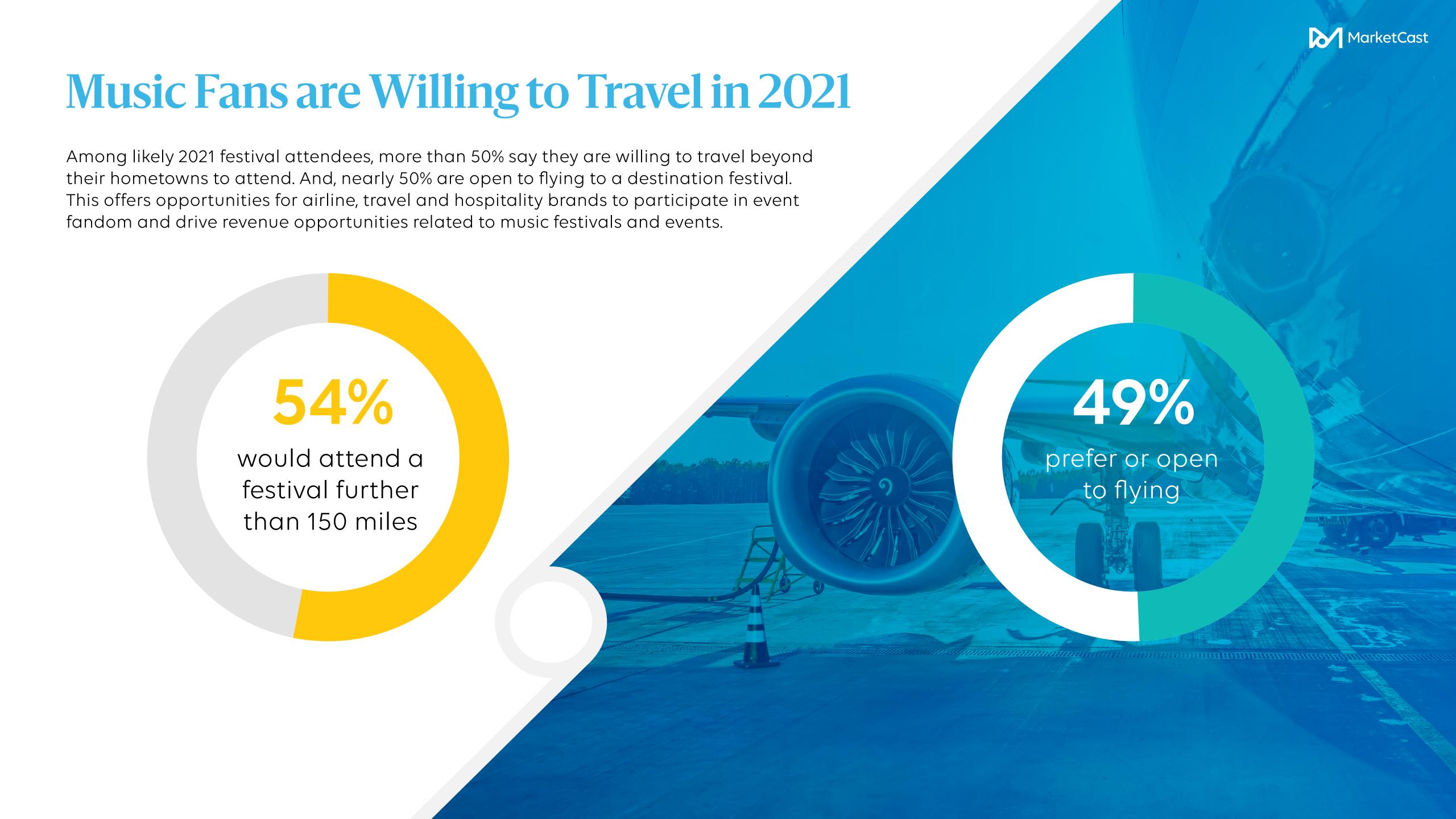
# Fans Want to Connect with Others and Make New Friends

Connecting with others and sharing a live experience are the core drivers for attending music festivals in 2021.

2021 FESTIVAL ATTENDANCE DRIVERS\*



\*We used a version of regression modeling to determine the relative importance of 11 festival attendance drivers on fans' likelihood to attend festivals in 2021.





Likely 2021 festival attendees are well educated, high earners with kids at home, looking to escape the confines of pandemic life. They are also more open to splurging on VIP experiences.

66% of likely festival attendees report being more interested in VIP and Ultra VIP passes than before the pandemic.



## Fans are Seeking Smaller Scale Festival Experiences

Likely attendees are multi-day festival goers who are interested in festivals with less than 50,000 fans and experiences that incorporate a mix of activities, from music and comedy to arts, crafts and nature.

WHICH OF THE FOLLOWING MUSIC FESTIVAL TYPES OR FORMATS ARE YOU MOST INTERESTED IN?

City-based festivals

Festivals that also incorporate arts, crafts, comedy, etc.

Destination / getaway festivals

Family / kid-friendly festivals

Nature-based festivals, camping

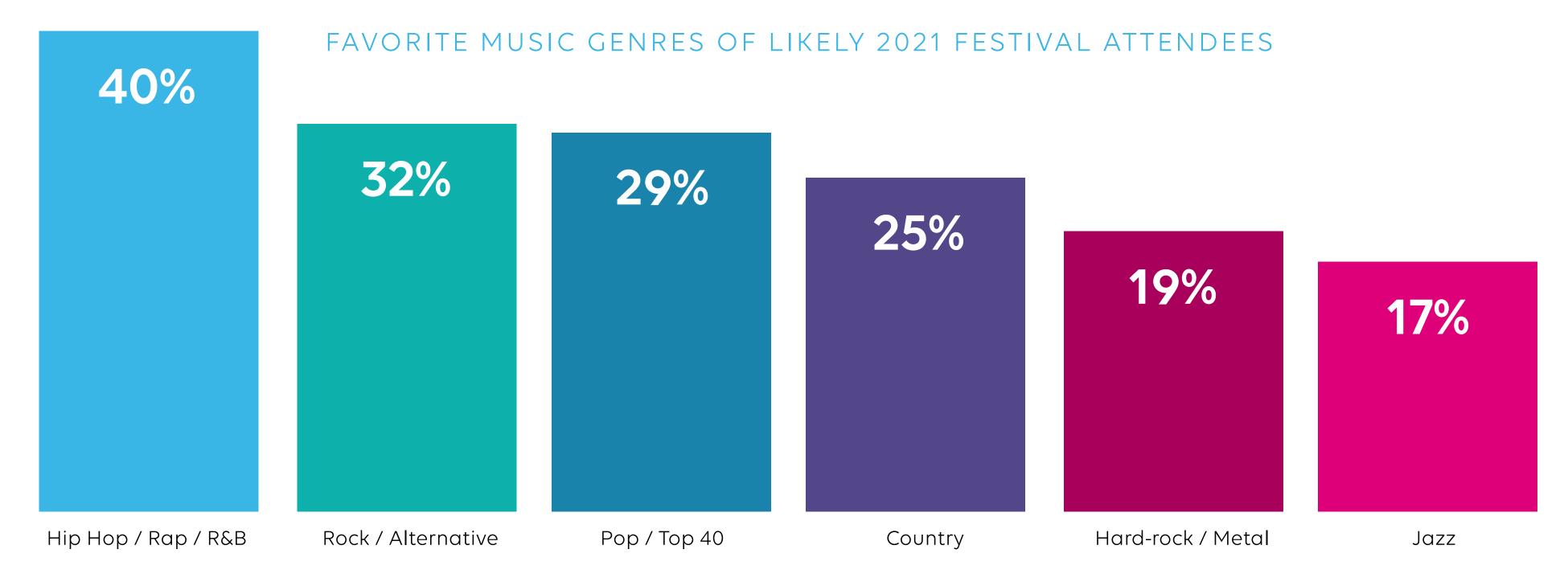
23%

Two in three likely festival attendees held festival tickets in 2020 and most of them chose to keep them for 2021 (52% of all likely 2021 festival attendees have tickets they held from a 2020 event).



# Hip Hop, Rap and R&B are the Most Anticipated Genres by Likely Festival Attendees in 2021

While music fans are seeking an eclectic mix of artist genres and performers, Hip Hop, Rap and R&B are the most popular genres for likely attendees of 2021 festivals. Meanwhile, Rock / Alternative are the top genres for fans who consider themselves unlikely to attend a festival in 2021, showing some hesitance among this large cohort. Importantly, this is not driven by age, as the average age of both 2021 likely and unlikely attendees is 34.









# Fans want Festivals to Feel Like the Pre-pandemic Experience

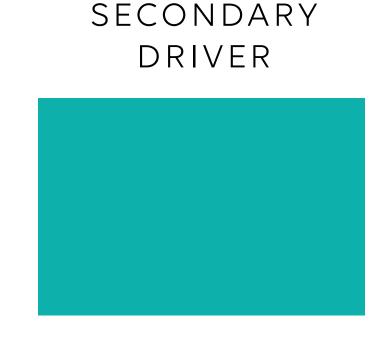
While other entertainment mediums are experiencing accelerated changes in how content is delivered and consumed, live music fans crave the traditional, in-person festival experience more than anything else. In fact, the most important driver of festival attendance in 2021 is the festival experience being just "like it was before the pandemic." This even beat out having an appealing artist line-up, which was a distant second.

TOP DRIVER

FESTIVAL EXPERIENCE FACTORS AS 2021 FESTIVAL ATTENDANCE DRIVERS\*



The experience to feel like it did pre-pandemic



An appealing line-up



Fun things to experience besides music performances



TERTIARY DRIVERS

A clear idea of how safety guidelines would affect the festival experience



The event happening in an area where stricter pandemic safety guidelines were enforced



Likely festival attendees are thrilled at the prospect of attending music festivals again and their enthusiasm is driving the expectations that everything at the event will be better than before. The more eager fans are to attend a festival again, the higher their expectations of having a great time.



58%

Bathroom facilities

**55**%

Sense of safety

54%

Socializing with people in your party

54%

Watching / experiencing music performances

**54%** 

Food and beverage experience

**52**%

Crowd / festival energy 51%

Lines (e.g., security check-points, concessions, bathrooms)

**51%** 

Socializing with others / meeting new people

47%

MarketCast

Fun things to experience besides music performances



The vaccination status among likely and unlikely fans to attend music festivals (May 2021).

I AM ALREADY VACCINATED

44%

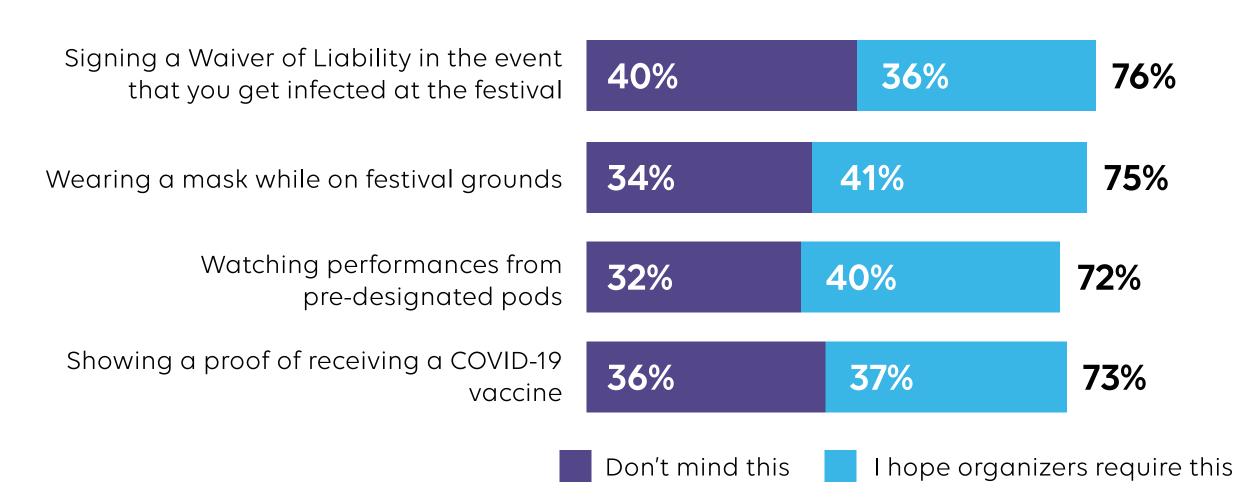
Unlikely Attendees

Likely Attendees

Attendees are
Open to a Variety
of Health Safety
Measures

Fans are fine wearing masks and signing agreements to adhere to safety guidelines. However, "vaccination passports" and watching performances from assigned pods are the least popular among fans.

#### COVID-19 SAFETY GUIDELINES





## Lollapalooza Offers Free Tickets to Drive Vaccinations

Lollapalooza partnered with the City of Chicago to offer 1,200 free tickets for those with an appointment to get vaccinated at one of the City's four vaccination sites on June 26.

# Festival Organizers will Still Contend with "Vaccine Averse" Fans

There are still a sizeable number of likely attendees to music festivals who are averse to getting vaccinated. Festival organizers should consider ways to incentivize fans to get vaccinated and abide by COVID protocols before and during their events.

LIKELY-TO-ATTEND FAN ATTITUDES TOWARD
RECEIVING THE COVID-19 VACCINE

36%

I am already vaccinated

**26**%

I will get vaccinated only if required by my job or to visit/attend certain places

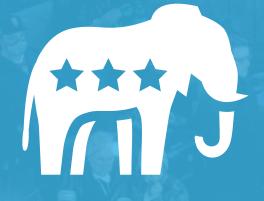
22%

I plan on getting vaccinated as soon as possible

17%

I don't plan on receiving a COVID-19 Vaccine





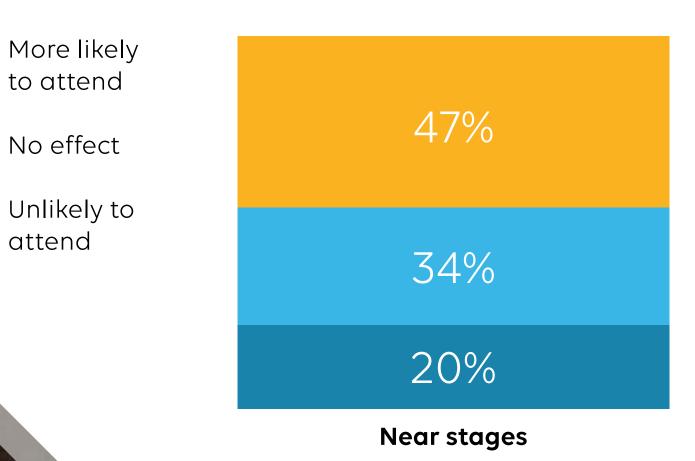
Republican leaning fans are twice as likely as their Democratic counterparts to pushback on areas designated for vaccinated fans.

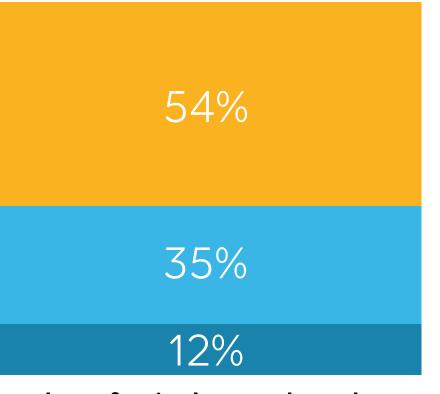
Photo by Blakesberg Photography

Creating designated spaces for vaccinated fans will have a positive impact on attendance, but it's better to have access throughout

While vaccinated fans feel positive about the concept of vaccinated viewing areas, they still want the freedom to access the entire festival in this safe setting. Enforcing areas for vaccinated attendees will be more polarizing than offering total access for those vaccinated.

#### EFFECT OF DESIGNATED VACCINATION AREAS ON ATTENDANCE





Throughout festival grounds and stages



# Brands Supporting Live Music Will Reach Passionate Fans, Favorable to Sponsors

In fact, music fans show a higher disposition to supporting sponsors than sports fans do. Furthermore, music festivals offer sponsors an opportunity to connect with and engage a captive audience over a period of several days.

EFFECT ON FAN OPINION AS RESULT OF SPONSORSHIP % MORE FAVORABLE TOWARDS SPONSOR BRAND

57%

Sports Industry Benchmark: 45% 49%

\$1.6B

Sponsor spending on music festivals in 2018

Source: IEG Survey 2018

Festivals

Concerts (any)





Brand sponsorships related to safety, food experiences, and other fun festival activities will likely resonate the best with fans.

AREAS WHERE BRANDS SHOULD FOCUS SPONSORSHIPS

42%

Food and beverage experience

38%

Fun experiences besides music performances

34%

Helping members of the local community affected by the pandemic 32%

Wireless connectivity

32%

VIP areas and experiences



## Music Fans are Willing to Pay for Multi-Day Virtual Streaming Passes

The pandemic forced both artists and audiences to embrace virtual, live events for the first time. Upstart streaming services filled live music's void, staging virtual shows from living rooms and parking lots. As America's music stages return and tickets quickly sellout, more than 80% of fans say they are interested in virtual streaming passes for their favorite festivals – offering additional opportunities for organizers and sponsors.

87%

A vast majority of fans have some interest in purchasing a livestream festival pass.

\$75

The median price fans are willing to pay for a live, multiday streaming pass.

The Live Music Opportunity

\$5.5B

Gross revenue from all 2019 music tours

Outside Lands was the highest grossing festival in 2019 with more than \$29M in gross revenue.

Source: Pollstar 2019 Year End Top 20 Worldwide Festival Grosses



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