

## Why Pennrose Chose ReturnSafe to Protect Their Residents and Staff



### CLIENT

Pennrose

### INDUSTRY

Real Estate Development and Management

### SUMMARY

Pennrose has been creating and managing real estate developments since 1971 but faced a threat they have never encountered in 2020, a global pandemic. Property management and maintenance teams are essential employees and have been reporting to work throughout the shutdowns. The safety of their residents and employees has always been a priority for Pennrose, but that took on a whole new meaning this year, where they now needed to find a scalable solution that would allow them to screen their 400+ person workforce, across 10 states daily. After researching several potential solutions, they chose ReturnSafe to automate their screening and contact tracing efforts in both their corporate office as well as across their developments all over the country.

### CHALLENGE

Their corporate staff returned to the office on September 21st at 50% capacity, but the field service workforce has been essential throughout the pandemic, so they have been out at the properties this entire time. "We are in a unique situation in that we have hundreds of employees that are working in our 130+ properties in nearly a dozen states so we wanted a solution that would be easy to roll out, simple to use and had a straightforward oversight process while giving

our HR partners a platform to identify potential outbreak risks," said John DeSantis, Vice President of Technology at Pennrose. Previously the only way to track who had symptoms or who was testing positive was via email, making it difficult to track who was coming into contact with whom and generally what the situation was daily.

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## SOLUTION

As this was not a feasible long-term process to maintain, the leadership team began searching for solutions to automate not only the daily screening process, but also the contact tracing process in the event someone did test positive to contain the spread. The team wanted a solution that would be easy to roll out, simple to use and that had a straightforward oversight process. The ability for HR to monitor who is filling out the daily survey and who is not, as well as who is infected and who is reporting to work was key.

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## WHY THEY CHOSE RETURNSAFE



*After researching several potential solutions, we chose ReturnSafe to automate our screening and contact tracing efforts for both our corporate office as well as throughout our portfolio across the country. The seamless integration with a single sign-on solution for our employees to access and check-in daily was a critical component and one that the ReturnSafe team was able to deliver.*



According to DeSantis. Because they have over 400 employees at over 130 properties in 10 states, Pennrose needed a solution that was able to provide automation in terms of daily screening and contact tracing, but that also was able to integrate with their SAML identity manager as their workforce is constantly growing and changing. Having that employee data automatically flow into ReturnSafe is a big part of what makes the solution a smart choice for their team, as doing this manually is cumbersome. They also needed a solution that could work with their MDM, as they have over 200 iPhones that they manage. All in all, the daily push notification reminders, ease of use, and straightforward access into daily insights on the HR side of things are what influenced their decision to implement ReturnSafe across the Pennrose organization.

## ABOUT RETURNSAFE

ReturnSafe is a BioSecurity company enabling businesses, healthcare organizations and schools to prevent and rapidly respond to biological threats to keep their community safe and their doors open. Our platform provides daily health screening, exposure notification, and contact tracing case management for COVID-19 and other contagious diseases. ReturnSafe was established during the pandemic as a Public Benefit Corporation focused on purpose ahead of profit. Our founders, Tarun Nimmagadda and Jikku Venkat, and our Chief Medical Officer Dr. Reef Gillum, are successful serial entrepreneurs who are focused on providing a human-centric platform that maintains privacy and security. More than just an app, our enterprise-grade platform integrates with Identity Management, HRMS, Student Information Systems, Building Access Management, IR Cameras and Bluetooth Beacons to provide a holistic system for infectious disease management. Request a demo to see it in action.

**Contact us to set up a demo of our return to work solution for your organization.**



<https://returnsafe.com/>



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# ReturnSafe