

Why Redstone Chose ReturnSafe to Safeguard Their Nursing Homes from Viral Outbreaks



CLIENT

Redstone Presbyterian SeniorCare

INDUSTRY

Healthcare/SeniorCare

SUMMARY

Nursing homes were probably the hardest hit during the early days of the COVID-19 pandemic. Seemingly, every day there were horror stories on the news about outbreaks at nursing homes. However, once the industry realized the level of contagiousness, guests were quickly banned from visiting and the number of employees entering each day was locked down to minimize transmission. Now, we are in a new chapter of managing the COVID-19 threat and forward thinking elder care facilities, like Redstone Presbyterian SeniorCare, are turning to technology to not only mitigate the risk of an outbreak, but to also give their residents, employees and families peace of mind that the facility is a safe and healthy place to be.

CHALLENGE

Their initial response to managing who was allowed inside the facility was a very manual process. Employees needed to sign in and answer daily survey questions with pen and paper each day. Not only was this not scalable as the team needed to return to full capacity, but it was also a daunting process for the employees as they would not be able to do their daily health

screening until they arrived at work. This process made it difficult to show compliance and was slow to administer each morning, which is time much better spent caring for residents and starting their daily duties.

SOLUTION

The Redstone team was driven by the need for employees to self-screen and wanted to find a technology platform to manage their screening process. “As we started to bring more people back to work and as we started to allow visitors back into the building, we were seeing a traffic jam each morning. The need to employ screeners was also cumbersome. We needed something to streamline that process—quickly.” Said Vicki Loucks, Vice President & Chief Operating Officer. And according to John Dickson, President & Chief Executive Officer, “As we explored ReturnSafe we were excited with the ability to screen visitors, family members and vendors as well.”

WORKING WITH RETURNSAFE

“Working with the ReturnSafe team has been phenomenal.” Says Loucks, who has been managing the implementation for Redstone. “The team has been so quick to customize the app to fit our needs. For example, in Pennsylvania, if people visit certain states, they need to quarantine for 14 days upon return. We were able to set up a new question in our screener app that pulls these states right from the Department of Health website, as those states are changing sometimes daily. This ensures that we always have an accurate list on our app to remain in compliance.”



“There are not only changes that are coming from the state level, but also from the national level from the [CDC](#), so making sure that we are always in compliance is extremely important for us” says Dickson. “We are looking at ReturnSafe as best-of-breed. We’re confident that as changes are needed, ReturnSafe will be able to make those changes.”



RESULTS

When asked about the rollout to their employees, Vicki Loucks, the Chief Operating Officer was excited to say that, “The feedback from the employees has been really positive. The employees really like the fact that they can do this at home before they come to work. And I keep hearing how user friendly it is and how much they really enjoy it. We didn’t even make it mandatory during the pilot, and we had people jumping at the opportunity to use it.” Giving employees the peace of mind that only healthy people are reporting to work makes for a confident workforce and that is an important goal as well. Your team should be protected and know that they are protected from viral outbreaks so they can feel comfortable at work.

As the President and CEO, John Dickson is also looking at the big picture from an organizational point of view. “One of the added opportunities with a product like this is on the risk management side. [Our screening app] gives us a head start in lowering our risk profile as an organization. This product offsets our risk because it identifies issues upfront instead of allowing [an infected person] to come into our environment. Capturing the risk before it comes through our front doors is a great benefit.” All in all, the team at Redstone is taking an innovative approach to a difficult situation and we are proud to be their technology partner.

ABOUT RETURNSAFE

ReturnSafe is a BioSecurity company enabling businesses, healthcare organizations and schools to prevent and rapidly respond to biological threats to keep their community safe and their doors open. Our platform provides daily health screening, exposure notification, and contact tracing case management for COVID-19 and other contagious diseases. ReturnSafe was established during the pandemic as a Public Benefit Corporation focused on purpose ahead of profit. Our founders, Tarun Nimmagadda and Jikku Venkat, and our Chief Medical Officer Dr. Reef Gillum, are successful serial entrepreneurs who are focused on providing a human-centric platform that maintains privacy and security. More than just an app, our enterprise-grade platform integrates with Identity Management, HRMS, Student Information Systems, Building Access Management, IR Cameras and Bluetooth Beacons to provide a holistic system for infectious disease management. Request a demo to see it in action.

Contact us to set up a demo of our return to work solution for your organization.



<https://returnsafe.com/>



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