

## Why the San Antonio Spurs Chose ReturnSafe to Help them Get Back to Making Memories



### CLIENT

Spurs Sports & Entertainment

### INDUSTRY

Sports and Entertainment

### SUMMARY

Businesses where large gatherings of people are required have not had much luck this year. The sports and entertainment industry was decimated by the COVID-19 Pandemic. Managing the risk of disease transmission, while providing an enjoyable fan experience is a difficult balancing act. However, as the Pandemic progresses and states move into new reopening phases, organizations like Spurs Sports & Entertainment need to start putting plans together for bringing back both staff and fans back to the AT&T Center. The Spurs have started their reopening journey and are utilizing ReturnSafe's Biosecurity Platform to do so.

### CHALLENGE

Implementing an automated process for daily wellness checks was the top priority for the Spurs as they began the very first phase of reopening. According to Casey Heverling, VP & General Manager of AT&T Center, "Implementing some version of a daily wellness check was a priority for us when we began thinking about how our employees would return to work. Guidelines from state and federal authorities made that clear. However, what wasn't clear was how we would deploy something like that in a scalable way." Mr. Heverling's team set out to find a user-friendly method of both executing these daily health checks and tracking the responses to them to use that information for any necessary contact tracing measures as the pandemic continues.

## SOLUTION

Mr. Heverling's team proactively engaged with their staff on the process it would take to return to work and their concerns around doing so. It was clear that the need for a user-friendly solution that would allow employees to self-screen daily before coming to work would be key. "We evaluated about a half dozen return to work platforms and we got several referrals for ReturnSafe. As we navigated the opportunities, it was clear to us that ReturnSafe offered a purposeful execution of the digital health screening and contact tracing solution that we were looking for." Commented Mr. Heverling. "From the get-go it has been a true partnership. By choosing ReturnSafe we now have the platform and the technology partner by our side to be ready for that next phase of bringing our full workforce back.

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## RESULTS

With ease of use and auditability at the top of the requirements list for their return to work solution, leadership at Spurs Sports & Entertainment were excited by the intuitive design of the employee app and the depth of capabilities in the administrator's Biosecurity Portal. "I was able to easily navigate the app and our dedicated success manager has helped us to not only learn about the solution, but has also helped us educate our employees on the screening process going forward." Said Mr. Heverling.



*We are in the business of bringing people together and creating memories and we haven't been able to do that during the Pandemic. Anything that will allow us to do that in a safe, responsible, appropriate way, we are going to get behind. ReturnSafe is helping us get back to doing what we do best.*



As the organization moves through their reopening phases, beginning with essential employees, then broadening to the entire workforce, and moving eventually to fans, having a convenient, automated daily screening process is necessary for a safe, confident return to making memories.

## ABOUT RETURNSAFE

ReturnSafe is a BioSecurity company enabling businesses, healthcare organizations and schools to prevent and rapidly respond to biological threats to keep their community safe and their doors open. Our platform provides daily health screening, exposure notification, and contact tracing case management for COVID-19 and other contagious diseases. ReturnSafe was established during the pandemic as a Public Benefit Corporation focused on purpose ahead of profit. Our founders, Tarun Nimmagadda and Jikku Venkat, and our Chief Medical Officer Dr. Reef Gillum, are successful serial entrepreneurs who are focused on providing a human-centric platform that maintains privacy and security. More than just an app, our enterprise-grade platform integrates with Identity Management, HRMS, Student Information Systems, Building Access Management, IR Cameras and Bluetooth Beacons to provide a holistic system for infectious disease management. Request a demo to see it in action.

**Contact us to set up a demo of our return to work solution for your organization.**



<https://returnsafe.com/>



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