



# CSR

PROVIDING QUALITY FOCUSED SOLUTIONS TO  
FLEXING YOUR WORKFORCE



# INTRODUCING **CSR**

You've got a project deadline looming or you have contractual SLAs to meet.

You need to hire an electronic fire and security contractor to help you get it over the line.

But you don't have the time to do it yourself. You're onsite all the time, constantly dealing with problems – you can't take a week out of your schedule to write a job spec, advertise the role, sift through CVs and hold interviews.

And you don't have a trusted recruitment partner to take the process off your hands.

You're under pressure and stressed. If the project gets delayed, it could cost your company a lot of money – and your neck is on the line.

**So you turn to us.**

We're CSR, and we make it fast, simple and stress-free to find the absolute best electronic fire and security talent, helping you achieve your strategic goals.



**Continue reading**







# PROOF POINTS

## We're 100% dedicated to the electronic fire and security industry.

When we started out in 2005, our founding directors had already been recruiting within the industry for years.

That means we understand the challenges you're facing and the skills you need. And it also means we've got the expertise and network to deliver it.

We have over **2,500 contractors nationwide**. Of those, we've built a core of 350 located around the UK that we class as our **A-Team engineers** – chosen because our current clients always request them, their work is impeccable, and their communication and reporting are superb. We speak to them every week, so we're always up to date with their availability, ensuring a quick turnaround on your requirements.

We're so confident in the quality of our network that we won't charge you for the day if a contractor isn't right for the job. But with a **success rate of more than 95% from 10,000+ placements**, we're extremely confident that you'll never have to use it.

Find out more about CSR and what we do



# OUR PROCESS

## The devil's in the detail

When it comes to sourcing the best contractors for your project, we find the devil's in the detail. The more we know about your requirements, the easier it is for us to find the right people with the right skills.

That's exactly what our process – utilising the latest in recruitment technology – is designed to achieve. While we tailor our approach to your specific needs, a typical solution might look like this:



**Step 1: Defining the process** – No two companies work in the same way. That's why we tailor our process to meet the specific needs of each and every client we work with. The deeper we dig into your requirements at this stage, the more time and money we'll save you down the line.



**Step 2: Creating a detailed job specification** – We care about finding you the best contractors. But what's "best" for someone else might not be "best" for you. So we take the time to fully understand the talent you require to smash your goals.



**Step 3: Matching your requirements** – We start our search with our 350 A-Team engineers. If we can't fulfil your needs with our core team, we move onto our extended family of 2,500 contractors. If we still can't find a good fit, we'll NEVER just throw anybody at you. We'd rather lose a deal than send an engineer we know isn't right for you.

Turn over to find out more





# OUR PROCESS



**Step 4: Completing the CSR Checklist** – To be the perfect fit for your project, every engineer must:



*Be 100% available to start on the required date, and for the duration of the job.*



*Be fully compliant with all certifications and qualifications relevant to the job.*



*Have the required product knowledge and experience to deliver what you need.*



**Step 5: Qualifying & shortlisting** – We discuss the full project requirements with our engineers to create a shortlist of those who are the right fit for your project.



**Step 6: Selecting** – If you want, we'll pick the right person for you. But if you prefer, we'll set you up with a telephone or video conversation with shortlisted engineers, or record a video of them answering 3-5 questions provided by your hiring manager.



**Step 7: Following up** – Problems happen. The kit might be faulty, or the engineer might break down on the way. Because we care about dealing with issues proactively, we check in with everyone on the first day and stay in regular contact throughout the job. And we don't switch our phones off at 5pm – we're genuinely available 24/7 to resolve anything that comes up.

# TESTIMONIALS

“Mitmark have used CSR Europe engineers on a number of our projects. We have always been impressed with the service which is fast and reliable. The engineers are professional and work well with our internal team as well as interacting well with our clients. Communication and administration is excellent and Mitmark will continue to bolster their internal team with CSR Europe services in the future.”

*Ed Jagger - Special Projects Officer, Mitmark*

“We have worked very closely with CSR over the last few years and they have proved their worth to now be our go to agency for labour. I have developed a great working relationship with the team at CSR and Lee Hart who manages our account, they're always at the end of the phone, day or night and time and time again delivering on the projects I put their way and the projects my PM's put their way also. I highly recommend CSR and the way they work as it sets them apart from others.”

*Gavin Salter – Head of Installations – Amberstone Security*

“Once again, I would like to thank CSR for their professional attitude, commitment, rapid response, and especially their diligence shown in asking the right questions to fully understand our needs. Placing the right persons in the right job.

Look forward to a continued working relationship.”

*Glen Osmond, Projects Office Manager, Ace Fire and Security*

“CSR have, and remain to be, a reliable and consistent resource partner. No matter how urgent our requirement may be, having CSR in our supply chain gives us the confidence we can always deliver service excellence to our clients.”

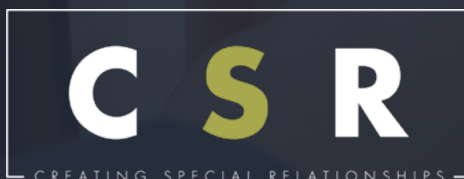
*James Bauer-Mein, Technical Director, TSG Unified Services*



**Ready to start your talent search and get your project over the line?**

Save yourself the stress by getting in touch

**Find out more**



Stress-free electronic fire & security talent acquisition to hit your targets & grow your business.

[completesecurityrecruitment.com](http://completesecurityrecruitment.com)