



Smarter Diagnostics Survey

Thank you for participating in Smarter Diagnostics! Your responses will help us determine the best opportunities for your organization, so take your time and answer each question as completely as possible.

Survey Instructions

Can't finish in one sitting? Simply hit "save" at the bottom of the form, and you'll get a link to come back and complete the survey when you're ready. If you have any questions or concerns about the diagnostic, you can always reach out to diagnostics@smartersorting.com!

You can also download and print the applicable survey below and come back when you're ready to enter your answers:

- Merchandising Survey
- Compliance Survey
- Supply Chain Survey
- Ecommerce Survey
- Store Operations Survey
- MDM Survey
- Finance Survey

Note that we use the term regulated waste throughout the survey. Regulated waste refers to a product that is considered hazardous waste under the [EPA's Resource Conservation and Recovery Act \(RCRA\)](#), or any state regulatory agency. Within your organization, this might be referred to as different terms (like Hazmat, ESIM, etc.)

Full Name *

First Name

Last Name

Work Email *

example@example.com

Retailer *

Role *

MDM Survey

What tools are you leveraging to master you compliance data (MDM software, etl tools, data catalog, etc.)?

Do you have a policy for when your data is audited and updated?

Yes

No

How do you determine the quality of your compliance data?

How is your compliance data being leveraged throughout the enterprise?

Do you have sufficient data to accurately determine which products you can and cannot ship?

Yes

No

If you answered no to the last question, what data are you missing?

How are you leveraging your compliance data from an ecommerce perspective?

Do you have to create custom rules or flags for certain products?

Yes

No

If you answered yes to the above question, how are custom rules or flags created? Is the process automated?

If yes, share a link (URL) to information about your badging program.

What is your biggest data management challenge? What do you wish you could do that you can't do today?

From a data management perspective, what is working really well about your compliance and product data today?

What metrics do you track to measure your KPIs?

What would make your job easier or better?