



Smarter Diagnostics Survey

Thank you for participating in Smarter Diagnostics! Your responses will help us determine the best opportunities for your organization, so take your time and answer each question as completely as possible.

Survey Instructions

Can't finish in one sitting? Simply hit "save" at the bottom of the form, and you'll get a link to come back and complete the survey when you're ready. If you have any questions or concerns about the diagnostic, you can always reach out to diagnostics@smartersorting.com!

You can also download and print the applicable survey below and come back when you're ready to enter your answers:

- Merchandising Survey
- Compliance Survey
- Supply Chain Survey
- Ecommerce Survey
- Store Operations Survey
- MDM Survey
- Finance Survey

Note that we use the term regulated waste throughout the survey. Regulated waste refers to a product that is considered hazardous waste under the [EPA's Resource Conservation and Recovery Act \(RCRA\)](#), or any state regulatory agency. Within your organization, this might be referred to as different terms (like Hazmat, ESIM, etc.)

Full Name *

First Name

Last Name

Work Email *

example@example.com

Retailer *

Role *

Supply Chain Survey

How many suppliers do you have?

Approximately how many regulated products do you have in your catalog total?

How many distribution centers do you have in your network total?

Do you have any specialized storage facilities (example*)?

Yes

No

On average, how many employees work in each distribution center?

Are the distribution centers in your network yours, a partner's, or both?

Owned

Partners

Combination of both

On average, how many shipments do you receive at your distribution centers per week?

On average, how many shipments do you sent out from your distribution centers per week?

Do you run your own trucks or contract trucking services?

Own trucks

Contract trucking services

Combination of both

What is your biggest supply chain challenge? What do you wish you could do that you can't do

From a supply chain perspective, what is working really well about your compliance and product data today?

What metrics do you track to measure your KPIs?

What would make your job easier or better?