



## Smarter Diagnostics Survey

Thank you for participating in Smarter Diagnostics! Your responses will help us determine the best opportunities for your organization, so take your time and answer each question as completely as possible.

### Survey Instructions

Can't finish in one sitting? Simply hit "save" at the bottom of the form, and you'll get a link to come back and complete the survey when you're ready. If you have any questions or concerns about the diagnostic, you can always reach out to [diagnostics@smartersorting.com](mailto:diagnostics@smartersorting.com)!

You can also download and print the applicable survey below and come back when you're ready to enter your answers:

- Merchandising Survey
- Compliance Survey
- Supply Chain Survey
- Ecommerce Survey
- Store Operations Survey
- MDM Survey
- Finance Survey

Note that we use the term regulated waste throughout the survey. Regulated waste refers to a product that is considered hazardous waste under the [EPA's Resource Conservation and Recovery Act \(RCRA\)](#), or any state regulatory agency. Within your organization, this might be referred to as different terms (like Hazmat, ESIM, etc.)

**Full Name \***

First Name

Last Name

**Work Email \***

example@example.com

Retailer \*

Role \*

Submit

## Ecommerce Survey

**What percentage of your store's catalog is available online?**

%

**Do you have a 3rd party marketplace or any online-only products?**

Yes

No

**If no, is it on your roadmap?**

Yes

No

**Total number of ecommerce products in your catalog.**

**By what percentage do you expect your catalog to grow each year?**

%

**On average, how many new regulated products are onboarded each month?**

**Describe the onboarding process for regulated products sold through your 3rd party marketplace:**

**Do any of your suppliers dropship (regardless of product category)?**

Yes

No

**If yes, how many?**

**Do any of your suppliers dropship regulated items?**

Yes

No

**Do you fulfill out of stores?**

Yes

No

**Do you accept 3rd party / online returns in store?**

Yes

No

**Do you have a badging program?**

Yes

No

**If yes, provide a link to information about your badging program.**

www.example.com

**Do you consistently have the right data about your regulated products to optimize the user experience and product selection/comparison tools on your ecommerce site?**

Yes

No

**If you answered no, what data are you missing?**

**List your top 3 regulated products sold online?**

**From an ecommerce perspective, is there anything specifically challenging about regulated products?**

**What is your biggest ecommerce challenge? What do you wish you could do that you can't do today?**

**From an ecommerce perspective, what is working really well about your compliance and product data today?**

**What would make your job easier or better?**