



# Best Exchange Rate Guarantee

## DCC (Dynamic Currency Conversion)

### Personal details:

First name	
Surname	

### Contact details:

Street	
City / Town	
Post code	
Phone number	
E-mail address	

### Transaction details:

Date of transaction	
Retail / service outlet name	
Retail / service outlet address	

### Documents required for submitting the claim notification form:

01. Copy of printout from the terminal (the printout must be legible) concerning the claimed DCC transaction;
02. 2. Document (bank statement) confirming the fact of making a transaction in the Polish Zloty on the basis of a more beneficial exchange rate than that offered by eService (the transaction in the Polish Zloty must be concluded with the same card and on the same day as the DCC transaction);
03. 3. The claim notification form together with the above mentioned documents should be filled in and sent to the address: [dcc@eservice.com.pl](mailto:dcc@eservice.com.pl).