



15% SAVINGS
BY REPLACING
MANUAL ORDER PROCESSES
WITH REAL-TIME INTERACTION
TO REDUCE PHONE CALLS,
VOICE MAIL AND EMAIL

Discover What Trax Can Do for You

Trax is the leader in Transportation Spend Management. We help our customers gain visibility and control transportation spending across all transportation modes.

See. Save. Control.

To learn how Trax can unlock true bottom-line results for your organization, contact us at **1.800.755.0110** or **sales@traxtech.com**

Trax Inbound Supplier Compliance Solution Helps Wireless Provider Connect to Savings

The Client & the Challenge:

A major U.S. wireless provider had developed a new vendor compliance process to drive product-receipt quality and ensure that all device activation IDs were received from suppliers and validated prior to shipment. While the initiative succeeded in standardizing a data format and pre-approval processes, the manual process for the provider's inbound receiving team was not designed for single-point scalability. The company approached Trax for guidance and assistance in:

- Automating the inbound supplier compliance process through a scalable, cross-functional solution
- Providing performance metrics for management and support teams
- Increasing supplier adoption of the new process

The Trax Solution:

Our team conducted an analysis and quickly implemented the following:

- Provided web-based, workflow collaboration between suppliers, support teams and management
- Created a role-based portal for real-time data submission, approval, scheduling and receipt
- Replaced e-mail and phone with system-provided message boards
- Included reporting functionality for monitoring compliancy, including historical trending
- Drove compliance through supplier and procurement-side scorecards
- Integrated contract compliance for accelerated payment processing
- Introduced real-time metrics

The Results:

Trax was able to help the client achieve the following results:

- 15% savings by replacing manual order processes with real-time interaction to reduce phone calls, voice mail and email
- 10% improvement in dock scheduling productivity by matching inbound signals with labor management scheduling
- 10% reduction in warehouse detention through greater clarity on inbound deliveries
- 2% reduction in inventory carrying costs through streamlined order-to-delivery cycle