

MOBILE OUT OF BUNDLE RATES

INTERNATIONAL AND ROAMING BOLT ONS

WORLD TRAVEL SELECT

Your Comms Group's World Travel Select allows users full access to their UK bundles and allowances while roaming worldwide for just £5 (exc. VAT) per day.

World Travel Select is available in the following countries:


- Anguilla, Antigua and Barbuda, Argentina, Aruba, Australia, Barbados, Bermuda, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, Chile, China, Colombia, Costa Rica, Curacao, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El, Ghana, Grenada, Guatemala, Guyana, Haiti, Hong Kong, India, Indonesia, Israel, Jamaica, Kenya, Lesotho, Mexico, Mozambique, New Zealand, Panama, Peru, Puerto Rico, Qatar, Russia, Saba, Serbia, Singapore, St. Eustatius, St. Maarten, South Africa, St. Kitts and Nevis, St. Lucia, St. Vincent, Suriname, Thailand, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, USA and US Virgin Islands.
- Our daily roaming rate is currently applicable against ALL noted event types including received SMS
- Any usage will be debited from the user's UK bundled allowance
- If a user makes a call out of country, this will be chargeable at standard roaming rates
- If a user exceeds their UK allowances, they will be liable to roaming pence per minute rates

INTERNATIONAL CALLER FROM YOUR COMMS GROUP

Our International Caller (IC) offers end users hugely reduced international call rates when dialling abroad from the UK without bundles. For only £5 exc. VAT extra per month on all* of our wholesale One and Only. base tariffs, you will benefit from these massive savings on international calls.

International Caller Tariff	Price**
UK to Europe / USA / Canada	10p per minute (usually £ 1.75 to Europe and £2.34 to USA/Canada)
UK to Rest of World	22p per minute (usually £2.34)
UK International SMS	5p per message (usually 56p)

*Excludes One and Only. Low User tariff@ £5 exc. VAT

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O2 AND VODAFONE INTERNATIONAL ZONING

Please see below the latest zoning structures for both O2 and Vodafone with Your Company Comms:

EUROPE ZONE 1:

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands) & Sweden.

EUROPE ZONE 2:

Albania, Bosnia & Herzegovina, Channel Islands (inc. Guernsey, Jersey) & the Isle of Man, Faroe Islands, San Marino, Switzerland & Turkey.

ROW ZONE 1:

Afghanistan, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bonaire, Botswana, Brazil, British Virgin Islands, Brunei, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, FIJI, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Lesotho, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Mozambique, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherlands Antilles), Samoa Western, Serbia, Singapore, Sint Eustatius (Netherlands Antilles), Sint Maarten, Solomon Islands, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turks & Caicos, Uganda, Ukraine, United States of America, Uruguay, US Virgin Islands, Vanuatu, Venezuela, Yemen, Zambia

ROW ZONE 2:


Algeria, American Samoa, Belarus, Bolivia, Cameroon, Guinea, Guinea-Bissau, Korea, Kyrgyzstan, Laos, Liberia, Macau, Malawi, Mauritania, Mauritius, Morocco, Myanmar, Oman, Saudi Arabia, Senegal, Seychelles, Sierra Leone, United Arab Emirates & Uzbekistan.

ROW ZONE 3:

Andorra, Burkina Faso, Burundi, Cape Verde, Gambia, Libya, Mali, Namibia, Nepal, Tunisia, Vietnam & Zimbabwe.

ROW ZONE 4:

Angola, Ascension Islands, Australian External Territories, Belize, Bhutan, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Madagascar, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Sao Tome and Principe, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

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ROAMING CHARGES

Call Type Description	Cost	Minimum first period charge	Billing increments
Roaming Euro Zone 1 - In Zone 1 & UK	£0.59	1 second	1 second
Roaming Euro Zone 1 - Euro Zone 2	£1.15	1 second	1 second
Roaming Euro Zone 1 - Out of Euro Zones	£1.54	1 second	1 second
Roaming Euro Zone 1 - Inbound	Free	1 second	1 second
Roaming Euro Zone 1 - SMS	£0.59	per message	per message
Roaming Euro Zone 1 - MMS	£0.59	per message	per message
Roaming Euro Zone 1 - Data	£0.037 (per MB)	per KB	per KB
Roaming Euro Zone 2 - In Zone 2 & UK	£0.59	30 seconds	1 second
Roaming Euro Zone 2 - Euro Zone 1	£1.85	30 seconds	1 second
Roaming Euro Zone 2 - Out of Euro Zones	£1.85	30 seconds	1 second
Roaming Euro Zone 2 - Inbound	£0.09 (Free with bundle minutes)	1 second	1 second
Roaming Euro Zone 2 - SMS	£0.59	per message	per message
Roaming Euro Zone 2 - MMS	£0.59	per message	per message
Roaming Euro Zone 2 - Data	£0.42	per MB	per MB
Roaming RoW Zone 1 - In Country, In Zone & UK	£0.74	60 seconds	60 seconds
Roaming RoW Zone 1 - Euro Zones	£1.85	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 2	£2.47	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 3	£2.47	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 4	£2.47	60 seconds	60 seconds
Roaming RoW Zone 1 - Inbound	£0.44	60 seconds	60 seconds
Roaming RoW Zone 1 - SMS	£0.10	per message	per message
Roaming RoW Zone 1 - MMS	£0.81	per message	per message
Roaming RoW Zone 1 - Data	£0.16	per MB	per MB

ROAMING CHARGES (CONTINUED)

Call Type Description	Cost	Minimum first period charge	Billing increments
Roaming RoW Zone 2 - In Country, In Zone & UK	£1.48	60 seconds	60 seconds
Roaming RoW Zone 2 - Euro Zones	£1.85	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 1	£2.47	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 3	£2.47	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 4	£2.47	60 seconds	60 seconds
Roaming RoW Zone 2 - Inbound	£0.88	60 seconds	60 seconds
Roaming RoW Zone 2 - SMS	£0.37	per message	per message
Roaming RoW Zone 2 - MMS	£0.81	per message	per message
Roaming RoW Zone 2 - Data	£0.83	per MB	per MB
Roaming RoW Zone 3 - In Country, In Zone & UK	£2.96	60 seconds	60 seconds
Roaming RoW Zone 3 - Euro Zones	£2.96	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 1	£2.96	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 2	£2.96	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 4	£2.96	60 seconds	60 seconds
Roaming RoW Zone 3 - Inbound	£1.92	60 seconds	60 seconds
Roaming RoW Zone 3 - SMS	£0.74	per message	per message
Roaming RoW Zone 3 - MMS	£0.81	per message	per message
Roaming RoW Zone 3 - Data	£2.49	per MB	per MB
Roaming RoW Zone 4 - In Country, In Zone & UK	£2.96	60 seconds	60 seconds
Roaming RoW Zone 4 - Euro Zones	£2.96	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone	£2.96	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 2	£2.96	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 3	£2.96	60 seconds	60 seconds
Roaming RoW Zone 4 - Inbound	£2.22	60 seconds	60 seconds
Roaming RoW Zone 4 - SMS	£0.74	per message	per message
Roaming RoW Zone 4 - MMS	£0.81	per message	per message
Roaming RoW Zone 4 - Data	£9.99	per MB	per MB


ONE AND ONLY - OUT OF BUNDLE COSTS

Call Type Description	Price (pence per unit)	Minimum first period charge	Billing increments
On Net	59.36p per minute	1 second	1 second
Cross Net	59.36p per minute	1 second	1 second
Landlines	59.36p per minute	1 second	1 second
Voicemail	59.36p per minute	1 second	1 second
SMS	59.36p per message	N/A	per unit
MMS	59.36p per message	N/A	per unit
Video Call	59.36p per minute	1 second	1 second
Video Call - International	59.36p per minute	1 second	1 second
Call Return - Vodafone (up to 3600 seconds)	Free of charge	1 second	1 second
Call Return - Vodafone (over 3600 seconds)	59.36p per minute	60 seconds	60 seconds
Call Return - Landline	59.36p per minute	60 seconds	60 seconds
Call Return - Cross Net	59.36p per minute	60 seconds	60 seconds
Call Return - Personal Numbering Service	59.36p per minute	60 seconds	60 seconds
International Call - EU	115.62p per minute	60 seconds	60 seconds
International Call - RoW	154.47p per minute	60 seconds	60 seconds
International SMS	59.36p per message	N/A	per unit
Non-Geo Access Charge (084 & 087)*	59.36p per minute	60 seconds	1 second
Premium Call Access Charge (09)*	59.36p per minute	60 seconds	60 seconds
Directory Enquiries Access Charge (118)*	59.36p per minute	60 seconds	1 second
Freephone (0800)**	Free of charge	1 second	1 second
Radio Paging Services (i.e. 076)	59.36p per minute	N/A	per call
Personal Numbering Services (i.e. 070)	59.36p per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	59.36p per minute	60 seconds	1 second
Data	3.7p per MB	per KB*	per KB**

Please Note: Price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service. All pricing in orange has either been adjusted in line with our pricing review, changed in line with RLAH or corrected.

** Cost is rounded per event to the nearest pence.

*** Freephone numbers may still be charged when dialling from outside of Europe.

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