

# Dollar Flight Club Boosts Advertiser Engagement by 10X with Mixmax



Bandwidth is everything for a startup. Mixmax gives us the bandwidth to engage more advertisers and potential partners for a fraction of the effort.

-Kyle Maltz, Head of Growth at Dollar Flight Club

Dollar Flight Club was founded in 2016 as a subscription-based service that helps members identify the cheapest flight deals. More than 1 million members rely on Dollar Flight Club's smartphone app and email notifications to save up to 90 percent on flights. On average, members save \$500 per ticket booked through Dollar Flight Club's service.

To fully capitalize on advertising, partnership, and affiliate opportunities, Dollar Flight Club needed a more scalable approach to outbound communications management. In this case study, you'll learn why Dollar Flight Club chose Mixmax.

**25%** adv. response rate

**10X** scaled reach

✓ Measure impact with reports

✓ Rules increase productivity

Highly personalized messages



## The Search for a Better Outbound Communications Tool

From day one of the company's existence, the sales and partnership team at Dollar Flight Club recognized the importance of a solid tech stack.

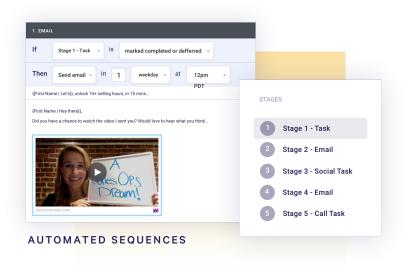
To grow quickly at scale, it's vital to leverage really good tooling across every facet of the business. We simply cannot grow at our desired rate unless we have excellent tools.

Maltz's team had tried several outbound communication platforms, but none offered the right mix of features and intuitive design. Realizing the need for a better solution, the team turned to Mixmax.

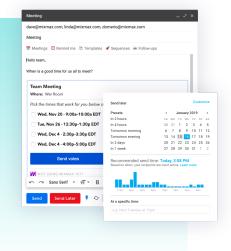
"One of our partners had sent us an email containing a link to his Mixmax calendar, which caught my attention," Maltz said. "We immediately knew that Mixmax was more powerful than any other tool we had previously used."

Automated <u>email sequences</u>, shareable <u>templates</u>, <u>smart variables</u>, and <u>recommended send times</u> were just a few reasons why Mixmax was the perfect fit for Dollar Flight Club. An intuitive user interface and indepth support documentation made the transition to Mixmax a pain-free experience.

"Mixmax is much easier to use than other tools," Maltz said. "It just crushes the competition in almost every way imaginable."



#### RECOMMENDED SEND TIMES





## Achieving a 25% Advertiser Response Rate at Scale

Automating outbound email communication with Mixmax allows Dollar Flight Club to scale advertiser communication by a factor of 10X while delivering a highly personalized message that yields an everincreasing response rate.

"Mixmax enables us to maintain a conversational, authentic tone with potential advertisers," Maltz said. "As a result, we've seen a 25 percent response rate from paid opportunity initiatives."

Increased advertiser engagement translates into incremental monetization opportunities for Dollar Flight Club while delivering fresh and exciting product offers for its members.

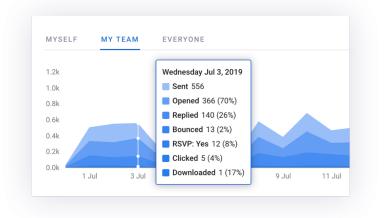
#### **Elevating Efficiency & Transparency for Maximum Impact**

Mixmax has proven useful for a variety of other business development programs, ranging from affiliate and partner engagement to publicity.

"We use Mixmax for all kinds of initiatives," Maltz said. "From following up with sweepstakes partners to reaching out to the press, Mixmax automates the time-consuming aspects of business development and makes us more productive and effective."

<u>Data-driven reports</u> in Mixmax provide Maltz's team with the timely insights that are necessary to continuously measure impact and adjust on the fly.

"Email response and open rates are the two most important metrics for measuring the effectiveness of our messaging," Maltz said. "If we see a good response rate on a particular sequence, we know that we can scale that message to a much larger audience."



Sent -	Opened	Clicked	Downloaded	Replied	RSVP: Yes	Bounced
13475	68% (8459)	5% (186)	21% (59)	24% (3163)	9% (346)	3% (359)
4822	67% (3170)	- (-)	50% (2)	16% (746)	59	
1351	62% (822)	- (-)	- ()	8% (112)		4
856	69% (576)	0% ()	- ()	12% (100)	105	Openeo
624	63% (335)	1% (2)	- ()	35% (186)	899	98%
610	80% (40)	9% (3)	40% (2)	45% (273)	43	5070
		- (-)	- ()	7% (37)	1% (3)	9% (53)
		6% (31)	20% (1)	32% (170)	16% (30)	1% (6)
Ē		0% (1)	100% (1)	17% (74)	11% (16)	4% (20)
RSVP	RSVP: Yes		9% (2)	20% (79)	3% (11)	5% (19)
71	%	3% (46)	15% (5)	55% (221)	42% (24)	0% (2)



# **Optimizing for Future Growth**

Mixmax's robust feature set offers a multitude of untapped opportunities for the sales and partnership team at Dollar Flight Club.

"Mixmax has already made our team super effective, despite the fact that we're not utilizing the platform to its fullest potential," Maltz said. "Mixmax gives us the ability to grow into its full feature set over time and iterate as we go."

Case in point, Maltz plans to leverage <u>automated rules</u> and <u>tasks</u> to take productivity to an entirely new level. "As we continue our growth trajectory and add more staff, these types of features will help us automate other time-consuming tasks while ensuring accountability," Maltz said.



Increase productivity with tasks



Consistent communication with templates

#### Automate Biz Dev with Mixmax

Does your company need an all-in-one outbound communications and automation application to engage and retain affiliates, advertisers, prospects, customers or other partners? Mixmax can automate the time-consuming aspects of business development and other customer facing workflows empowering your team to create a flawless prospect and customer experience. <u>Try Mixmax for free</u> to maximize the impact of your biz dev efforts.

Start a free trial of Mixmax

