

SALEM OPEN HOME SERIES – FREQUENTLY ASKED QUESTIONS

1. What can I expect at the Salem Open Home Series?

The Salem Open Home Series is a series of fortnightly open mornings at the newly refurbished Salem Aged Care.

At the open mornings, you will receive a tour of the new facilities and rooms at Salem, meet some staff members and receive answers to any Aged Care questions you may have. Refreshments will be provided.

2. What are the session dates and times?

The Salem Open Home series will run fortnightly on Thursdays at 11am. The session dates and times are listed below:

- Thursday, January 14, 2021, 11am
- Thursday, January 28, 2021, 11am
- Thursday, February 11, 2021, 11am
- Thursday, February 25, 2021, 11am
- Thursday, March 11, 2021, 11am
- Thursday, March 25, 2021, 11am
- Thursday, April 8, 2021, 11am
- Thursday, April 22, 2021, 11am

3. How long will the sessions run?

The sessions will normally run for 60 - 90 minutes. Please arrive 15 minutes prior to the start of your session to allow for COVID-19 sign in and temperature checks.

4. Do I need to book before I attend?

Yes please book before attending. You can use our online booking form or call 1800 960 433. Please include the number of people attending for COVID-19 and catering purposes.

5. How many people can I bring?

You may bring up to 2 other people with you. Please include the number of people who will be attending with you when you book for COVID-19 and catering purposes.

6. Is there a maximum number of people per session?

Yes, due to COVID-19 precautions, sessions are limited to 3 people plus 1 staff member.

7. Do I need to have a flu vaccination?

Because the seasonal flu vaccination is no longer freely available, you are no longer required to have the flu vaccination to enter aged care.

8. Are there any other restrictions in Aged Care at the moment?

Yes, please practice safe physical distancing (1.5m) and limit your contact with other people while at Salem. You must also sign a COVID-19 health declaration form, provide your contact details for contact tracing purposes and agree to have your temperature taken.

9. Do I need to wear a face mask?

Wearing a face mask is not mandatory, however if you wish to wear a mask while at Salem, you are welcome to do so.

10. Will I need to sign in for contact tracing?

Yes, you will need to leave your details in the contact register for contact tracing purposes.

11. Will I need to sign a health declaration regarding COVID-19?

Yes, you will need to sign a health declaration stating that whether or not you have:

- a) Travelled to a declared COVID-19 hotspot in the last 14 days
- b) Been in contact with anyone who has travelled to a declared COVID-19 hotspot in the last 14 days
- c) Experienced COVID-19 or flu like symptoms or have been feeling unwell in the last 14 days
- d) Been in contact with someone who has experienced COVID-19 or flu like symptoms or has been feeling unwell in the last 14 days.
- e) Been in contact with someone who has tested positive to COVID-19 in the last 14 days

12. Are food and drinks provided?

Yes, light refreshments will be provided at the session. Please include any dietary requirements when booking.

13. Can I cancel my booking?

Yes, if you need to cancel your booking, please contact 1800 960 433 and provide your booking details.