



Mission: To provide the best feeder solutions, and be the feeder carrier of choice.

Core Values: To ensure **Integrity** by delivering what we promise and be **Service Oriented** by putting our customers before us, always going the extra miles to service their needs.

Vision: To be the world's most geographically diverse common carrier.

Internship

General Information

Main function: Global Customer Engagement (GCE)

Backroom function responsible for best practices for sales/marketing/business development functions within the organization and ensuring that all these best practices and procedures are followed consistently throughout the entire Group.

Purpose of the internship: To assist the team in all related activities. Interns can enhance their learning opportunities & acquire practical experience with real work assignments under supervised training.

Reports to: Head of GCE

Internship objectives

- Assist to prepare statistics to support marketing/business discussion and meetings
- Assist to perform regular analysis on our customers' support via inhouse system(s)
- Assist to follow through leads with port of loading offices after rates has been offer till booking is completed
- Assist on tariff team enquiries and rate registration
- Assist with tariff maintenance and BAF updates
- Assist to follow up on dispute(s)
- Assist on data preparation, and complication of feedbacks during tender discussion
- Assist on documentation for 3 party buying and selling rates to facilitate rates filing.
- Complete any tasks requested by the Head of Department
- Possibility of sailing on-board one of our vessel services. This is subjected to COVID-19 condition.

Working Information

Working Days: Monday to Friday

Working hours: 0845hrs to 1800hrs

Meal break: 1300hrs to 1400hrs

Dress code: Smart office attire

Internship Allowance: S\$1000 per month

CPF: Not applicable

Overtime is payable in accordance to the Employment Act guidelines.