

**SCALITY FZCO**

**WEBSITE PRIVACY POLICY**

SCALITY

## Contents

1	Our Policies	3
2	Data collection and use	3
3	How do we obtain your information	3
4	How we use your information	3
5	On what basis we use your information	4
6	With whom do we share your information?	4
7	Cookies	4
8	Data retention	5
9	Your rights	5
10	Children	5
11	Security	5
12	Hyperlinks	6
13	Notification of changes	6
14	Contacting us	6

## SCALITY FZCO PRIVACY POLICY

### 1 Our Polices

Scality FZCO respects your privacy and is committed to protecting it. We provide this Privacy Policy to inform you of our privacy procedures and practices, including what information we collect about you, how we obtain your information and how we use your information.

For the purposes of this Privacy Policy "we", "our" and "us" refer to Scality FZCO, "this website" refers to the <https://www.scality.ae/> website, and "you" and "your" refers to the individual user accessing this website or a customer of our services.

### 2 Data collection and use

The information we may collect from you includes:

- (a) information establishing your identity (for example, name, address, email address, date of birth, passport or Emirates ID);
- (b) financial information (for example, credit card details, bank details, bank reference letters and bank statements (If you make a payment for products or services on our website, the details you are asked to submit will be provided directly to our payment provider via a secured connection);
- (c) information relating to your use of this website (for example, domain name, IP address and cookies);
- (d) information relating to a purchase or potential purchase of our products or services (such as records of purchase and feedback provided and attributable to you); and
- (e) any information you independently choose to provide to us (for example, when you sign-up for the products or services, if you send us an email and supporting documents).

### 3 How do we obtain your information

We may collect your personal information during the course of our relationship with you and will only use your personal information in accordance with applicable laws.

We may obtain this information from a variety of sources, including:

- (a) from you (for example, when you make an inquiry about a product or service, when you sign-up for products or services from this website, when you purchase products or services from this website, send emails, or otherwise provide us with your personal information);
- (b) from suppliers and other third parties; and
- (c) public sources.

### 4 How we use your information

We may use or process your personal information for the following purposes:

- (a) to provide you with information about our products, services and other information that we think may be valuable to you;
- (b) to facilitate the sale of our products and services to you;
- (c) to personalise our services, products and content to you and your geographic region (including but not limited to advertisements and promotions);
- (d) to respond to any queries, requests, or comments that you may have;
- (e) to process your payments;
- (f) to review, develop and improve the services which we offer; and
- (g) to comply with legal obligations.

## 5 **On what basis we use your information**

Where required in terms of applicable laws, we use your personal information because you have given your consent by accepting the Scality terms and conditions.

In all other instances and where permitted under applicable laws, we will use your personal information on the following bases:

- (a) for our legitimate interests. Using your personal information helps us to operate, improve and minimise any disruption to the products, goods and services that we may offer to you. We also have a legitimate interest in sending you information on the products, services and offerings we believe will be of interest to you;
- (b) because the information is necessary for the performance of services and the contract with you or to take steps at your request to enter into a contract for the provision of the products or services; and
- (c) to comply with legal and regulatory obligations.

## 6 **With whom do we share your information?**

We will only disclose or transfer your personal information for the purposes set out in this notice to:

- (a) third party service providers and sub-contractors who provide a service to us (including but not limited to marketing and advertising, data processing, IT and office services);
- (b) any member of our group; and
- (c) any competent authorities or other third parties if we are legally required to comply with a request for information.

We will only disclose or transfer your personal information where we have a legal basis for doing so and/or as permitted by applicable laws.

## 7 **Cookies**

Cookies are small pieces of information that your browser stores on your computer when requested by a website.

We request your browser to store a cookie when you access this website and may request your browser to store one or more cookies when you make purchases, request or personalise information, or sign-up for certain products and services. We use cookies and similar technologies for storing and honouring your preferences and settings, analysing how our products perform and fulfilling other legitimate purposes.

## 8 **Data retention**

We will keep your information only for as long as is necessary to fulfil the purposes that we collected it for, including to respond to any queries or complaints, to improve the products and services that we offer to you or to comply with any legal obligations to which we may be subject.

To determine the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorised use or disclosure of your personal information, the purposes for which we process your personal information and whether we can achieve such purposes through other means, and the applicable legal requirements.

## 9 **Your rights**

You may control your personal information that we have obtained, and exercise applicable data protection rights, by contacting Scality FZCO. However, your ability to access or control your personal information and exercise any applicable data protection rights will be limited, as required or permitted by applicable law.

If you would like to exercise any of these applicable rights, please email us at [info@scality.ae](mailto:info@scality.ae) or send postal mail to the following address:

Scality FZCO  
9WC 523,  
9WC West/Side,  
Dubai Airport Free Zone,  
Dubai,  
UAE.

We may ask you to provide proof of your identity and sufficient information about your interactions with us so that we can locate your personal information.

## 10 **Children**

We are committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. We do not knowingly collect information from children and we do not target our website or services at children.

## 11 **Security**

We are committed to protecting the information you provide us. We have implemented security policies, rules and technical measures to protect the personal information that we have under our control, in accordance with applicable laws. The security measures are designed to prevent unauthorised access, improper use or disclosure, unauthorised modification and unlawful destruction or accidental loss. In addition, we limit access to your personal information to those employees, agents,

contractors and other third parties who have a business need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

## 12 **Hyperlinks**

Our websites may provide links to third-party websites for your convenience. If you access those links, you will leave our website. We do not control those websites or their privacy practices, which may differ from ours. We do not endorse or make any representations about third-party websites. This Privacy Policy does not cover the personal information you choose to give to unrelated third parties. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal information with us; that sharing is governed by that third-party company's privacy policy.

## 13 **Notification of changes**

We may be required to update or change our Privacy Policy from time to time. We will upload an updated Privacy Policy on this website. If there are any significant changes to the Privacy Policy (e.g. if we decide to use your personal information in a manner different from that stated at the time it was collected), we will take appropriate measures to inform you in accordance with applicable laws.

## 14 **Contacting us**

This Privacy Policy sets out in broad terms how we handle your personal information and safeguard your privacy. If you have any questions relating to our Privacy Policy please email us at [info@scality.ae](mailto:info@scality.ae) or send postal mail to the following address:

Scality FZCO  
9WC 523,  
9WC West/Side,  
Dubai Airport Free Zone,  
Dubai,  
UAE.