

XRAY PREMIUM ONBOARDING

Supercharge your test management journey with Xray premium onboarding, powered by 60 days of priority support, tailored training courses and dedicated guidance from an Xray expert.

Fast-track your onboarding success with Xray Premium Onboarding and receive:

Dedicated Onboarding Manager



Kick off your journey with a dedicated Onboarding Manager who understands your needs and has in-depth knowledge of Xray. Receive 8 hours of remote consultation to clarify any questions about your onboarding and achieve the best results.

Tailored Xray Academy courses



Build your own Xray Academy site and tailor your Xray training to your unique testing needs with additional courses designed for your QA process. Certify your admins and users to ensure all members understand key Xray concepts and testing best practices provided by our team.

Exclusive Onboarding Resources



Fast-track your testing with the Onboarding Roadmap, Setup Guide and Implementation Backlog Template to configure and customize Xray and define your implementation strategy. Check in with your Onboarding Manager up to 3 times to clear up any doubts and continue running smoothly.

60 days of Priority Support with rapid response SLA's



Escalate your critical questions with rapid response SLA's for 24/5 through our Award Winning Support Team. Name 5 contacts who can access our geo-distributed support team and resolve all your needs. Take advantage of our Priority Support for 60 days with:

Application down	1 hour	
Serious degradation	2 hours	
Moderate & low impact inquiry	1 Day (Business Day)	

Interested? Reach out to us for more information and pricing details: sales@getxray.app