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Quick Start Guide

ReachMaster Pro has a sensor unit and display unit assembled on a telescopic handle for remote access.

Before getting started, the sensor module and display module should be turned ON. For this, pull off the battery insulator assembled as a first step from both the sensor and display modules.

Sensor Module

a. Power ON Key 📖: Press this Key to turn the sensor module on.

b. Status LED: A multi-color LED is provided to indicate the state of the sensor unit.

Display Module

a. Power ON Key 📖:
   i. Press this key to turn the display unit on.
   ii. The same key is also used as an Enter option, and to make selection from the menu.

b. Settings Key 🔔: To change the device configuration, press this key to go to Settings Menu.

c. Up/Increment Key 🔧:
   i. Press this key to navigate through the user menu in Settings.
   ii. The same key is also used to increase the increment of the sensitivity scale in the measurement screen.
   iii. When in measurement mode, press and hold for 2 seconds to enable sensitivity.

d. Down/Decrement Key 🔧:
   i. Press this key to navigate through the user menu in Settings.
   ii. When in measurement screen, the same key is also used to decrease the increment of the sensitivity scale.
   iii. When in measurement mode, press and hold for 2 seconds to enable sensitivity.

e. Ref/Hold/Back Key 🦁:
   i. When in the measurement screen, press and hold for 2 seconds to enter Ref Mode.
   ii. Press to freeze/unfreeze reading in the measurement screen.
   iii. Press to go back to the previous menu when in settings/ref screen.
1. Introduction

The Protimeter ReachMaster Pro is a non-invasive moisture measurement device placed on an extendable pole to enable easy access to remote areas. The sensor unit is mounted on the tip of the telescopic pole, communicates with the display unit mounted close to the handle with a docking arrangement.

1.1 Display Module

The display unit has a 2” screen to display the measurements from the sensor unit.

A USB port is available to allow the user to update device software in the field, whenever there is an update available. An off-the-shelf USB mini-B cable can be used for the upgrade.

For notification of software updates, please register your ReachMaster Pro at www.registeryourmeter.com.

The keypad on the display allows the user to easily change the sensitivity while in measurement.
The display unit can be angularly adjusted from 0° to 90° for better viewing experience during measurement.

1.1.1 Display Module Battery Replacement & Installation
1.1.1 Display Module Battery Replacement (cont.)

4 X AA 1.5V alkaline batteries are to be installed in the battery compartment at the back of the device as shown in the above figure. Polarities are marked in the battery compartment. Care needs to be taken to install the batteries in the right direction according to the markings. Replace the battery cover after installation.

1.2 Sensor Module
1.2 Sensor Module (cont.)

The sensor unit can be turned ON using the power button, as shown in the above figure. The sensor unit automatically turns off when the battery is low, or when it is not connected to display unit for more than 2 minutes or if the connected display unit is turned off.

The status LED turns red to indicate the battery low condition. Once the low battery is indicated, the user needs to replace the battery as soon as possible; otherwise, the sensor will turn OFF automatically.

A USB port is available to allow for software upgrades. A USB mini-B cable can be used for upgrading, as with the display unit. Once the program is loaded, remove the battery cover and disconnect the batteries to restart the unit.

For notification of software updates, please register your ReachMaster Pro at www.registeryourmeter.com.

Sensing area is built with an abrasion plate, which can be replaced when worn out. Wear-out indication is provided for every 0.5mm. It is advised to replace the abrasion plate when the 1mm mark is reached. The user may continue to use the device with the same abrasion plate based on the application.

1.2.1 Battery & Abrasion Plate Replacement

The sensor module is powered with 2 X AA 1.5V alkaline batteries. Units are shipped with batteries installed.

To replace the batteries, remove the screws to open the battery compartment.
1.2.1 Battery & Abrasion Plate Replacement (cont.)

Replace the batteries, looking at the polarity markings provided on the battery cover, and then close the cover with the screws.

The abrasion plate should be replaced when 1mm mark is reached. Four screws need to be removed to replace the abrasion plate, as shown below.
2. Safety Considerations

► **Battery:** Do not charge the battery, as the supplied batteries are primary alkaline cell. Also, dispose of the batteries according to practices recommended by the battery manufacturer.

► **Calibration:** It is recommended to calibrate the device on each use to adapt to the measuring environment.

► **Battery Replacement:** Use recommended batteries for replacement.

3. Product Components and Accessories:

Protimeter ReachMaster Pro has a replaceable abrasion pad, which can be purchased separately when worn out.
Protimeter ReachMaster Pro has a replaceable abrasion pad which can be purchased separately when worn out.

Below is a list of spare parts that can be ordered separately:

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLD5777-D</td>
<td>Display Unit (with screws)</td>
</tr>
<tr>
<td>BLD5777-S</td>
<td>Sensor Unit (with screws)</td>
</tr>
<tr>
<td>BLD5777-P</td>
<td>Extension Pole</td>
</tr>
<tr>
<td>BLD5777-HD</td>
<td>Hinge for Display (with screws)</td>
</tr>
<tr>
<td>BLD5777-HS</td>
<td>Hinge for Sensor (with screws)</td>
</tr>
<tr>
<td>BLD5777-D-CAP</td>
<td>Battery Cap for Display</td>
</tr>
<tr>
<td>BLD5777-S-CAP</td>
<td>Battery Cap for Sensor</td>
</tr>
<tr>
<td>BLD5777-A</td>
<td>Abrasion Plate Kit (with screws)</td>
</tr>
</tbody>
</table>
4. Starting the Device (Turning ON and OFF):

Prior to initial use, ensure that the battery insulators are pulled off.

**Note:** The battery status is indicated on the display unit (for both sensor and display units). When low battery is indicated, replace the batteries.

To switch ON, press the power button 🌇 on both the sensor and display units.

Switch the sensor unit ON and look for LED indications. LED indication starts with green, and then turns to blue during initialization. Once initialized, the LED will blink blue for every second, indicating that the sensor is turned on and is waiting for connection to the display unit. Once the sensor unit is turned on and initialized, turn the display unit on.

The display unit goes to the measurement mode by default. Once the display unit is turned ON and initialized, the connectivity symbol 🌐 can be seen blinking. This means that the connectivity is not established yet. When connected, the connectivity 🌐 symbol will stop blinking. Now, the device is ready for use. If the sensor is placed on a surface, the display unit will display the reading that the sensor unit measures.
5. ReachMaster Pro Modes

The Protimeter ReachMaster Pro is used to scan the roof and floor for moisture in different materials.

5.1 Measurement mode:

Measurement Mode is the default mode while the device is turned ON.

The measured value will be displayed on the screen in this mode, and the background color and beeper will change to indicate the moisture level.

<table>
<thead>
<tr>
<th>Measurement</th>
<th>Display</th>
<th>Indication</th>
<th>Progress Bar</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;60</td>
<td>---</td>
<td></td>
<td></td>
</tr>
<tr>
<td>≤60 but &lt;170</td>
<td>Non-Invasive value</td>
<td>DRY</td>
<td>GREEN</td>
</tr>
<tr>
<td>≥170 but &lt;200</td>
<td>Non-Invasive value</td>
<td>RISK</td>
<td>YELLOW</td>
</tr>
<tr>
<td>≥200 but &lt;999</td>
<td>Non-Invasive value</td>
<td>WET</td>
<td>RED</td>
</tr>
<tr>
<td>≥999</td>
<td>999</td>
<td>WET</td>
<td>RED</td>
</tr>
</tbody>
</table>
5.1 Measurement Mode (cont.)

A special feature to change the measurement sensitivity helps the device measure better in different materials. Press and hold ▼ or ▲ while in measurement for 2 seconds to enable the sensitivity keys. Once the sensitivity is enabled, an indication 📊 will be seen on screen. Press either ▼ or ▲ to increase the sensitivity or ▲ to decrease the sensitivity, based on need after enabling the sensitivity.

Example: To zero in on the wettest areas to find the source of moisture, decrease the sensitivity to extend the measurement range.

If a comparison needs to be made on surfaces, the reference mode can be used. During measurement, press and hold the REF for 2 seconds to allow the unit to enter reference mode, taking the current measurement as the base. Further measurement will be a comparison from the base.

Example: To compare a known dry area with other areas in the building, take a reference reading from the dry area and compare the new readings without having to manually record the referenced dry reading.

5.2 Feature Settings

ReachMaster Pro provides an option to enable, disable or change features like, including buzzer, display brightness, data transmission rate, etc. At any point of time when the unit is turned ON, if the 🌀 button is pressed, the unit will enter the Settings screen.

If any setting needs to be changed or adjusted, the function/parameter can be selected by scrolling through the menu using ▼ or ▲ and then pressing 🌐.

5.2.1 Changing Language

In the Settings menu, select LANGUAGE by navigating with ▼ or ▲ keys. Press 🌐 to select the language (language will be highlighted). Change the language using ▼ or ▲ keys and when the desired language is highlighted, press 🌐 to select it.
5.2.2 Changing Brightness
The backlight brightness can be increased or decreased by selecting the Brightness menu and pressing ↤. Brightness can be changed in 10 levels using ▼ or ▲ key. Press ↤ to confirm and exit.

5.2.3 Buzzer ON-OFF:
The user can turn the buzzer ON or OFF based on the need. If the user needs an audible indication for each key press, or during different functionality switching, the buzzer should be turned ON. This can be done by entering the edit mode and then using ▼ or ▲ keys.

5.2.4 Setting Auto Off Time:
The user can set the time to automatically turn OFF if the device in idle condition. This can be set in minutes. A maximum of 6 minutes can be set for the device to turn off in idle condition. To do this, enter edit mode, as mentioned earlier, and use ▼ or ▲ keys to change the Auto OFF Time.

5.2.5 Sensor Sl.NO:
This is a factory set parameter. The sensor module in the device is paired with the display unit with the serial number entered here. This is only changed if the sensor module alone in the device is changed for some reason, which is a rare scenario. If user has not changed the sensor module in field, it is better not to enter into this menu.

Sl. No can be entered by changing each digit using ▼ or ▲ key and pressing ↤ to confirm and jump to the next digit. Once the last digit is set, it will automatically go back confirming the serial number. In the middle of setting this number if ref is pressed, this setting will not be applied.
5.2.6 Calibration

The unit can be calibrated for every use to adapt to the required environment. Look for instructions on the screen during calibration and follow the same.

5.2.7 About

About provides information related to the device, such as model number, paired sensor details, firmware versions, calibration status, etc.

There are two pages in the screen that can be accessed by pressing \( \downarrow \) and \( \uparrow \).

6. Care and Maintenance

The Protimeter ReachMaster Pro is a remote moisture measurement system that will provide many years of reliable service if the following points are observed:

► When not in use, keep the ReachMaster Pro instrument in the package provided. Store the package in a stable, dust-free environment, and keep it out of direct sunlight

► If the instrument is to be stored for more than four weeks, or if the low battery power symbol appears on the display, remove the batteries from the instrument.

► Check the condition of the ReachMaster Pro abrasion plate on a regular basis, and replace them if they become worn or damaged. The abrasion plate has markings to indicate the level of wear-out. It is recommended to replace the plate once wear-out reaches 1mm marking.
7. Technical Specifications:

7.1 Operating Conditions:

Temperature: 0°C to 50°C
RH: 0 to 95% non-condensing

7.2 Measurement Specifications:

Non-invasive moisture measurement:
Measurement depth: minimum of 70mm (increases with material specification)
Reading: instantaneous reading 60 to 999ppm, surface moisture is not adversely affected.

7.3 Physical Specifications:

7.3.a Power for sensor module
Batteries: 1.5V X 2 Alkaline ~ 2700mAH
Battery level indication on Display unit and a battery low LED indication on Sensor unit.

7.3.b Power for display module
Batteries: 1.5V X 4 Alkaline ~ 2700mAH
Battery level indication on display.

7.3.c Gross weight
Instrument only: 24.7oz (700g)

7.4 Regulatory Compliance:

CE, RoHS, ETL

7.5 User interface:

7.5.a Display
Graphical LCD
Size: 2”
Resolution: 176 X 220
Backlight (with adjustable brightness)

7.5.b User application profiles
Sticky memory last used application settings