



Datto File Protection



Datto File Protection is a secure and scalable file and folder backup service that is designed to efficiently protect SMB's and recover data across devices such as workstations, laptops, and file servers. Without access to a simple, automated and fully monitored business grade backup solution, the result is often an unreliable, partial or non-existent backup of mission-critical files. This makes the probability of losing critical business files and impacting productivity a real possibility. And with Ransomware so prominent in today's world, it's not a matter of if you will be impacted, it's when

WHY CHOOSE DATTO FILE PROTECTION TO SECURE YOUR CRITICAL BUSINESS DATA

Simple, Secure Endpoint Backup and Recovery

Continuous file and folder backup protects mission-critical business documents against ever-present threats such as human error, hardware failure, ransomware, and lost or stolen devices. With the ability to backup over any Internet connection, it protects user's valuable business data wherever they are, whether they're in the office or on the move. Six months of versioning protects against accidental deletion and ensures corrupted data can be recovered by users, or with the assistance of their administrator or service provider.

End User Access

Intuitive design means users can easily and quickly access and restore their own files, enabling them to recover from common data-loss scenarios such as accidental deletion without raising a support request. Additionally, service providers and administrators can securely restore data on behalf of the user.

Centralized Management

Powerful, granular policies combined with remote deployment and monitoring features allow for easy, centralized management, whether by a Team administrator or your service provider.

Enterprise-Grade Security, Compliance, and Reporting

With greater than 99.99% uptime alongside HIPAA, GDPR and SOC 2 Type II compliance, File Protection from Datto has a proven track record for keeping business data safe and available 24/7. Data is encrypted with 256 AES encryption both in transit and at rest. Data centers are geo-redundant and are located in the USA, Canada, Europe, and Australia. Powerful reporting allows techs to filter, save, and schedule and automatically be emailed reports on activity and status, including backup status, access history by users, and data retrieval via download or restore.

Datto File Protection Features

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| Platforms Supported | Windows, MacOS, Windows Server |
| File Backup Frequency | File backups are continuous, with files being immediately backed up once a change to the file is detected |
| Administrator Privileges | Admin rights can be granted to nominated users to manage their own Team |
| End User Authentication Methods | Via system tray icon, SSO, or Access Link |
| File Versioning | A new version is created whenever a file is changed. The system utilizes intelligent versioning technology and can save up to 14 prior versions for up to 180 days |
| File Server support | A server license is available for backing up file servers |
| Backup Exclusions | Support for the policy-driven file type, file and folder exclusions. Defaults are configured by Datto |
| Network Mounted Drives | Server version only |
| Data Center Storage Location | Stored in data center regions in US, Canada, Europe & Australia; Built-in redundancy, geo-redundant within the region; Data resides within the region. SOC 2 Type II annually audited and with 256 bit AES encryption in transit and at rest |
| Restore Function | Restore to original user's device; restore to an alternative user device by admin or MSP |
| Reporting | Dashboard view, and XLSX export available. Reports include system access and data retrieval by users, admins, and the service provider; option to save filtered reports and schedule email report delivery |

