

NOW THAT YOUR ACCOUNTS HAVE BEEN OPENED

Now that your accounts have been set up with Fidelity there are a few things you should consider doing.

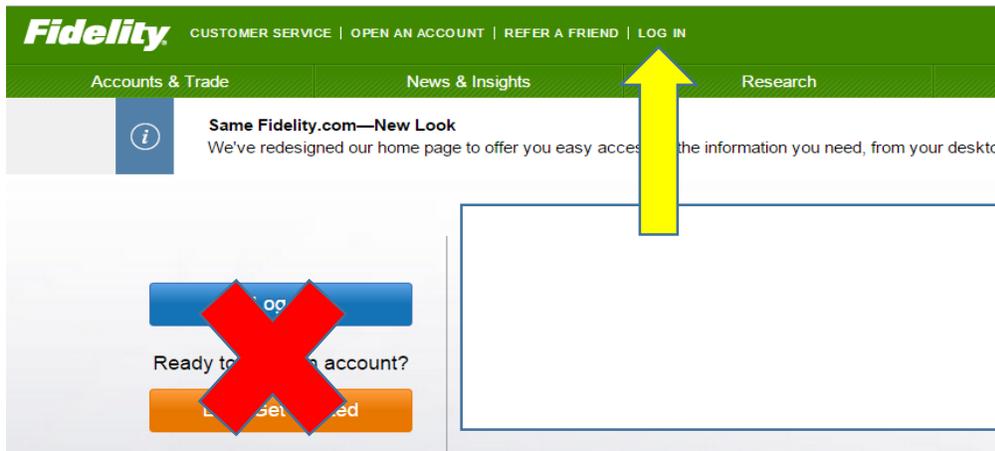
Web Access

Establishing web access for your accounts not only will allow you to view your accounts at any time, you also have the ability to customize your delivery preferences. I recommend that at a minimum clients elect to have trade confirmations and issuer communications sent electronically. This change alone will significantly reduce the amount of paper you receive from Fidelity.

Setting up your access:

Go to www.Fidelity.com

From there click on LOG IN – this is at the *upper ribbon of the page*.



Once on the **Log In** page, click on the **Register Now** button under New User

Log In
If you have an account on NetBenefits, use the same username and password.

Username ?

Remember me

Password ?

Log In

Change your start page

New User?
Register Now

Need Help Logging In?
[Having Trouble with Your Username or Password?](#)
[Frequently Asked Questions](#)
[Online Security](#)

Log In to Other Fidelity Sites
[Log in to your employee benefits on NetBenefits®](#)
[Log in to Fidelity CharitableSM](#)

You will then be directed to the **Register Now** page:

Fidelity

Register Now

Welcome! Register here to get online and phone access to your account.

If you have previously registered with Fidelity.com, NetBenefits, or eWorkplace, you do not need to register again. You can use your existing username and password to access your new account.

All fields are required unless otherwise noted.

Verify Your Identity

Last 4 Digits of Your SSN Don't have an SSN? [?](#)

Your Name First Last

Date of Birth Month / / Month/day/yyyy

Next

Simply follow the steps from here.

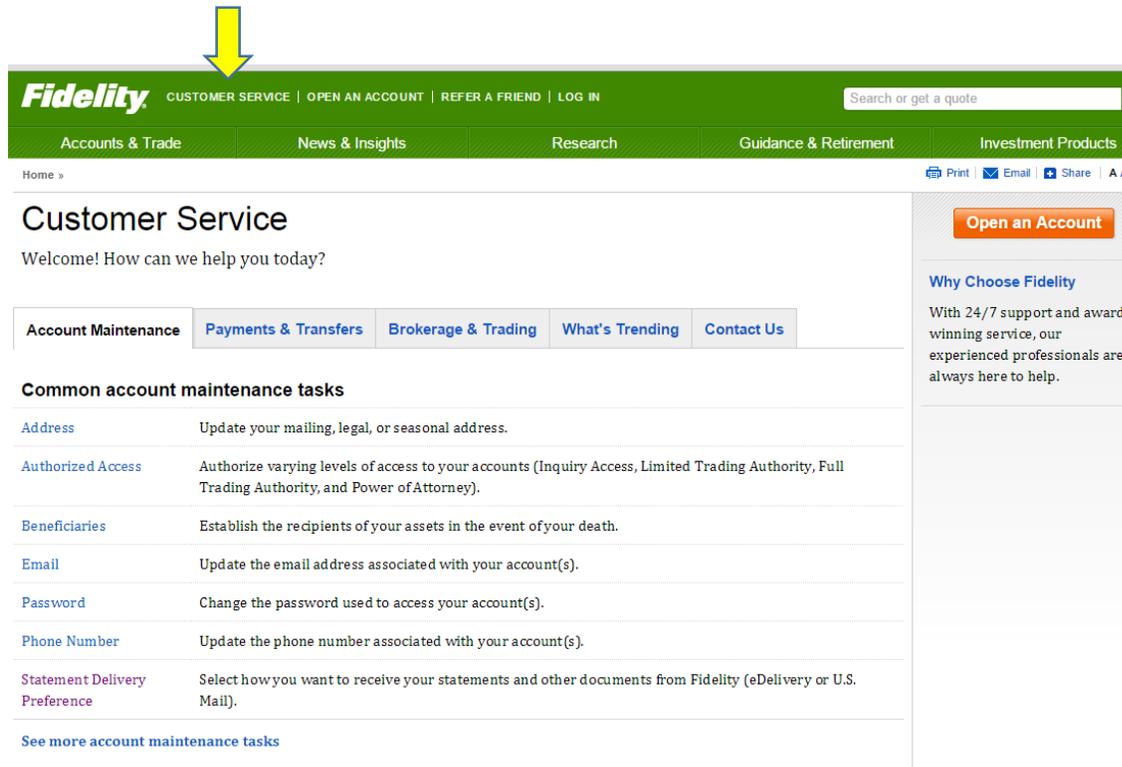
Once you have a valid Username and Password you ready to go!

Need Help?

Fidelity has representatives available to answer any question you may have. They can be reached at **800-343-3548**

Getting Help

Brightworth has a team of client service administrations ready to help when you need it. In addition Fidelity has a robust website that will provide assistance for many of the most common questions.



Fidelity CUSTOMER SERVICE | OPEN AN ACCOUNT | REFER A FRIEND | LOG IN

Search or get a quote

Accounts & Trade | News & Insights | Research | Guidance & Retirement | Investment Products

Home »

Customer Service

Welcome! How can we help you today?

Account Maintenance | **Payments & Transfers** | Brokerage & Trading | What's Trending | Contact Us

Common account maintenance tasks

Address	Update your mailing, legal, or seasonal address.
Authorized Access	Authorize varying levels of access to your accounts (Inquiry Access, Limited Trading Authority, Full Trading Authority, and Power of Attorney).
Beneficiaries	Establish the recipients of your assets in the event of your death.
Email	Update the email address associated with your account(s).
Password	Change the password used to access your account(s).
Phone Number	Update the phone number associated with your account(s).
Statement Delivery Preference	Select how you want to receive your statements and other documents from Fidelity (eDelivery or U.S. Mail).
See more account maintenance tasks	

Open an Account

Why Choose Fidelity

With 24/7 support and award-winning service, our experienced professionals are always here to help.

Fidelity Mobile

Fidelity has Apps available for your iPhone, iPad, Apple Watch, Android device and Windows Phone 8.

These Apps will provide you with the convenience of having access to your accounts right from your mobile device. You can check balances and review transactions among many other abilities.

These Apps can be downloaded right from Fidelity's site.

Visit their website for more details.

ELECTRONIC DELIVERY

If you provided an email address when your accounts were opened you were enrolled in electronic delivery. In order for this to become active, Fidelity will send you out an email asking for you to confirm and accept receiving of documents electronically. ***You must open each email and click on I AGREE within each message.***

Once you have accepted electronic delivery you will receive an email from Fidelity to indicate you are now enrolled.

You can change your delivery method at anytime by logging into your account through www.Fidelity.com

If you selected eDelivery, each time a document is available, Fidelity will send you an email with a link to log in so you can directly access your forms. You can print copies of forms directly from the website if you desire to retain paper copies.

If you opt for U.S. Mail delivery, as your documents become available, Fidelity mail them to your address of record within 3 to 5 business days.

Note: Regardless of the delivery method you choose, you can always view up to 10 years of account statements online.