ONLINE SERVICES

Bank on your terms.







BILL PAY



PERSON-TO-PERSON PAYMENTS



EPAY



MOBILE BANKING



MOBILE DEPOSIT

Banking Made Easy

It's your money, so shouldn't you be able to access it whenever you want? We think so. That's why we offer a variety of online services. These secure and easy-to-use banking options make it easy to manage your money anytime, anywhere.

Enjoy convenient access to your accounts with:

- Online Banking
- Bill Pay
- Person-to-Person Payments
- ePay
- Mobile Banking
- Mobile Deposit
- Mobile Wallet

Online Banking

Did you know you can access your Northeast Credit Union (NECU) account from just about anywhere in the world? With Online Banking, you can perform financial transactions and get up-to-the-minute balance inquiries. All you need is an internet connection, and you're ready to go.

Benefits & Features:

- Check balances on all of your accounts
- View transactions and account history
- View and print cleared checks
- Transfer funds between Northeast Credit Union accounts and other financial institutions
- Pay bills, or people, online with Bill Pay
- Make payments on your Northeast Credit Union credit card or loan
- Report a lost or stolen card
- Loan payoff feature
- Submit travel notices
- Send secure messaging to our Member Services Team to safely discuss account information.

New to Online Banking?

If you're not enrolled in Online Banking yet, you can self-enroll online. Simply visit <u>necu.org</u> and click "<u>Enroll Today</u>" to get started. If you have any questions along the way, just give us a call at 888.436.1847, and we'll be happy to assist you.

Bill Pay

If you're tired of signing checks, finding envelopes and purchasing stamps, then it's time to start taking advantage of our Bill Pay service. With Bill Pay, you can receive and pay your bills electronically, all in one place. Simply schedule your payments and that's it!

Benefits & Features:

- Pay just about any individual, business, or merchant in the United States
- Make one-time or recurring payments
- Send gift checks, donations, or expedited payments
- Receive e-notifications when a bill is due or has been paid
- Access Bill Pay from your desktop or through our mobile app on a tablet or smart device
- Full eBill presentment

Signing up for Bill Pay is easy.

Log into your Online Banking account, click the Bill Payment icon, and enter the required information.

Person-to-Person Payments

Pay rent to your landlord, send your roommate money for utilities, even split the bill when out with friends, all from your mobile device.

To learn more, visit necu.org/p2p.



ONLINE SERVICES

ePay

Do you have a loan, credit card account, or mortgage with Northeast Credit Union? With our online payment service, ePay, you can schedule to have your loan payments paid electronically using funds from another financial institution.

Benefits & Features*:

- Pay with your debit card
- Pay using a Checking or Savings account from another financial institution
- Set up one-time payments or recurring payments
- View ePay payment history
- Receive notification if a payment is cancelled, modified or returned
- Pay online or through an automated system over the phone at 888.534.6931

To learn more or to sign up for ePay, visit necu.org/ePay.

To sign up, you will need:

- Your Northeast Credit Union member number and loan ID
- Your account information from the financial institution that the funds will be coming or withdrawn from
- Your email address
- The last four digits of the Social Security number of the primary member on the account
- The zip code we have on file

Mobile Banking

MOBILE BANKING APP

Benefits & Features:

- Easy navigation
- Check balances
- Transfer funds between Northeast Credit Union accounts and other financial institutions
- Find ATMs and branch locations

- Deposit checks
- Get text alerts
- Pay bills
- Touch ID and facial recognition security
- Change password
- Contact us

Mobile Deposit

Too busy to come into the Credit Union? That's okay. With Mobile Deposit, you can use your smartphone or tablet to deposit your checks right into your Northeast Credit Union account.

For details, visit necu.org/mobiledeposit. Enroll and have immediate access through the mobile app.

Online Account Opening and Loan Application.

Our friendly online account opening platform allows you to open new accounts or apply for a loan from your mobile device, tablet and desktop.

Learn More About Our Online Services Today!

Visit <u>necu.org/online</u>, call 888.436.1847 to speak with a Member Experience Specialist, or stop by your local branch.





